



Province of the
EASTERN CAPE
DEPARTMENT OF SOCIAL DEVELOPMENT

SOCIAL SERVICE DELIVERY PROGRAMMES

PROGRAMME - 3: CHILDREN AND FAMILIES

**SERVICE SPECIFICATION FOR CHILD CARE AND PROTECTION
SERVICES**

2022/ 2025 FINANCIAL YEAR

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1. INTRODUCTION

The vision of the Department of Social Development is “A caring society for the protection and development of the poor and vulnerable towards a sustainable society”. Its mission is to transform our society by building conscious and capable citizens through the provision of integrated social development services. The Department comprises of five programmes namely Administration (Programme 1), Social Welfare Services (Programme 2), Children and Families (Programme 3), Restorative Services (Programme 4) and Development and Research (Programme 5).

Programme 3 mainly focuses on provision of family preservation and increase number of children accessing developmental child care and protection services. In its approach it renders integrated developmental welfare services to the poor and vulnerable in partnership with stakeholders and civil society organisations. The Programme consists of six (6) Sub- Programmes; Management and Support, Care and Support Service to families, Child Care and Protection, Early Childhood Development and Partial Care, Child and Youth Care Centres and Community Based Care Services for Children.

In order to realize the rights of children as enshrined in the Constitution of the republic of South Africa, these services are provided through prevention, early intervention, statutory as well as re-integration and after care within family-based approach. Preventative and community based care programmes are highly recommended to encourage caring communities and safe neighbourhood for children without any distinction.

2. STRATEGY FOR INTERVENTION

To give effect to rights of the child as contained in the Constitution of the Republic of South Africa Act 108 of 1996, Children’s Act 38 of 2005 as amended, Africa Charter on the Rights and Welfare of the Child, United Nation Convention on the Rights of the Child, as well as Provisions of Hague Convention on International Child Abduction and Adoption, White Paper on Families in partnership with Non-Profit Organisations and Civil Society Organisations. The strategy for intervention is to offer services in line with the four levels of intervention as stipulated in integrated services delivery model that is prevention, early intervention, statutory, continuum of care and after care services. Emphasis is on prevention and early intervention levels with family preservation being the centre of implementation at all levels. A holistic, integrated life cycle and systems approach is utilized when offering services to children and families.

3. OBJECTIVE OF 2022/2025 FUNDING

The strategic objective of the Programme is to provide comprehensive child care and protection, family care and support services to communities in partnership with stakeholders and civil society organisations. The programme seeks to achieve its mandate through funding of Non-Profit Organisations like Child and Youth Care Centres, Designated Child Protection Organisations and Community Based Care Services.

4. PERIOD OF FUNDING

The Department has been funding the organizations on a yearly basis. The organizations will be funded over a period of three (3) years with effect from April 2022 except for Cluster Foster Homes. The Homes will continue to be funded on a yearly basis. The approach of 3-year funding will strengthen and guarantee, to a greater extent, stability in the provision of child care and protection services rendered through partnership between the Department and the organizations. Service level agreements will be signed between the Department and funded organizations on a yearly basis to ensure proper monitoring, guidance and support in the provision the services by the Department.

5. KEY SERVICE AREA

4.1 KEY AREA: CHILD CARE AND PROTECTION SERVICES

4.1.1 CATEGORY OF SERVICES: SOCIAL WORK SERVICES

4.1.2 SERVICES DESCRIPTION: CHILD PROTECTION SERVICES

AIM OF THE PROGRAMME	Implementation of integrated programmes and services that provide for care, protection and development of children within and outside their family environment.
TARGET GROUP (S)	Children and Families
TARGETED DISTRICTS AND METROS	Alfred Nzo, Amathole, Buffalo City, Cacadu, Chris Hani, Joe Gqabi, Nelson Mandela and O.R. Tambo. Prioritizing the previously disadvantaged areas (OR Tambo, Amathole , Alfred Nzo, Joe Gqabi and Chris Hani)
AREAS OF EMPHASIS	Prevention and Early Intervention services

OBJECTIVES AND EXPECTED OUTPUTS

OBJECTIVES

- Provision of Prevention and Early Intervention services to children, families and communities.**
- Preserving a child's family structure
 - Developing appropriate parenting skills and the capacity of parents and care-givers to safeguard the well-being and best interests of their children, including promotion of positive development
 - Developing appropriate parenting skills and the capacity and care-givers to safeguard the well- being and best interests of children and chronic illnesses
 - Promoting appropriate interpersonal relationship within the family
 - Proving psychological, rehabilitation and therapeutic programmes for children
 - Preventing the neglect, exploitation, abuse, or inadequate supervision of children preventing other failures in the family environment to meet children's needs
 - Preventing the recurrence of problems in the family environment that may harm children or adversely affect their development
 - Preventing children from admission to child and youth care system as well as criminal justice system
 - Preventing removal of children from their family environment.

OUTCOMES

- Preserved, stable and functional families
- Growth and Development of Children to the best of their abilities
- Self-Reliant individuals, families and communities

Provision of statutory: Adoption and alternative care (such as foster care, cluster foster care scheme and International Social Services) to children in need of care and protection

- Placement of children in alternative care (foster care)
- Provision of Family preservation services
- Enhancement quality of children's lives at all levels
- Fulfilment of the children's quality of life and a healthy lifestyle
- Realisation of the rights of children
- Enhancement of life skills
- Meeting children's physical, social, emotional/ mental, physiological and spiritual needs.
- Creation of stability in the lives of children within adoptive and foster care families
- Re-unification of children with their families
- Provision of Independent living programme for children disengaging from alternative care placements
- Placement of children on adoption

- Well cared for and protected children and youth
- Preserved, stable and functional families
- Growth and Development of Children to the best of their abilities
- Self-reliant individuals, families and communities

Provision of reintegration and after care services to children in need of care and protection as well as their families.

- Provision of Family preservation
- Enhancement quality of children's lives at all levels
- Fulfilment of the children's quality of life and a healthy lifestyle
- Realisation of the rights of children
- Enhancement life skills
- Meeting children's physical, social, emotional/ mental, physiological and spiritual needs.
- Creation of stability in the lives of children within adoptive and foster care families
- Provision of Independent living programme for children disengaged from alternative care placements

- Re-unification of children within their families and communities of origin
- Preserved, stable and functional families
- Growth and Development of Children to the best of their abilities
- Self-Reliant individuals, families and communities

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SERVICES REQUIRED TYPE OF SERVICE(S)	PROGRAMME	FUNDABLE ITEM	NON / FUNDABLE ITEM
Prevention and Early Intervention Services	<ul style="list-style-type: none"> • Prevention and Early Intervention • Assessment and referral services • Programmes (Outreach programmes, • Advocacy programmes, • Counselling services • Therapeutic programmes, • Educational and skills development programmes, • Temporary Safe Care • Family preservation • Parenting programmes and positive discipline 	<ul style="list-style-type: none"> • Facilitation costs including subsidy for salaries of Social Workers and other Social Service Practitioners at 74% of the total budget • Programme including refreshments, venues and facilities as well as programme material at 19% of the total budget • Administration e.g. telephone, emails, postage, travelling, venues and facilities, accommodation, stationery, electricity at 7% of the total budget • Subsidy for Salaries of qualified and registered Social Workers (R203 553 per Chief Social Worker per annum, R135 192 per Social Worker per annum and (R37 742 per annum). Social Auxiliary Worker • Subsidy for Salaries of qualified and registered Social Workers from 	<ul style="list-style-type: none"> • Infrastructure • Assets

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Social Work services

- Statutory/Alternative Care services (Foster Care, Adoption)
- Counselling Services
- Therapeutic and educational programmes
- Behavioural modification and support programmes
- Life skills programmes
- Independent living programmes
- Reintegration and after care Programmes (International Social Services and family re-unification)
- Support Services to professional Social Work Services

Designated Child Protection Organizations accredited to render adoption services. (R203 553 per Chief Social Worker per annum and R135 192 per Social Worker per annum)

- Subsidy for salaries of qualified and registered Social Auxiliary Workers rendering professional Social Auxiliary Work Services (R37 742 per annum). The funding includes support services to Social Workers (such as administrative services to social workers, group work, outreach programmes, advocacy and life skills programmes etc)
- Administration e.g. telephone, emails, postage, travelling, accommodation, venues and facilities, stationery, electricity (R40, 000 per Chief Social Worker and Social Worker per annum, R20, 000 per Social Auxiliary Worker per annum)

Social Auxiliary Work services

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	<ul style="list-style-type: none"> Cluster Foster Homes 	<ul style="list-style-type: none"> Stipend for Foster parents in Cluster Foster Homes at a rate of R2 169 per month Programmes including holiday programmes for foster children, capacity development for foster parents, stimulation equipment, recreational material, books, computers and educational toys (30% of the total budget) Furniture and linen (10% of the total budget) Administrations including telephone, emails, travelling, stationery, electricity, Water and sanitation, accommodation, and medical care at 10 % of the total budget)
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11. ENQUIRIES

PROVINCIAL OFFICE	DISTRICT OFFICES							
	Alfred Nzo	Amathole	Buffalo City Metro	Sarah Baartman	Chris Hani	Joe Qqabi	Nelson Mandela Metro	O.R. Tambo
Mrs K. Zimba Director: Child Care and Protection Services	Mrs. N E Mgilane District Director	Dr V. Langa District Director	Mrs. A. Siziba District Director	Mr. M. Kashe District Director	Ms. V. Mpondwana District Director	Mrs L. Zandile Acting District Director	Mr. T. Ngqabayi District Director	Mrs. K Manakaza District Director
ADDRESS Close, Private Bag x 0039, Bhisho, 5600	ADDRESS Counselling Center 188 Garane Street Mount Ayliff 4135	ADDRESS 58 Terminus Street, 4th and 6th Floor Eagles House Building East London	ADDRESS 172 Oxford Street East London 5200	ADDRESS Corner of African & Hill Street, Grahamstown 6140	ADDRESS Whittlesea Road Melton Garden, Queenstown 5320	ADDRESS 76 Somerset Street 2nd floor- Old Balmoral Building Aliwal North 9750	ADDRESS Ibhayi Office Complex Struanway, Struandale Port Elizabeth 6001	ADDRESS Room 1040 Corner Leeds & Owen Botha Sigcau Mthatha
Contact Numbers: 043-605 5164 066 083 4043	Contact Numbers: 045-808 3700 079 527 7455	Contact Numbers: 043-705 5600 066 307 4612	Contact Numbers: 043-711 6600 082 779 9095	Contact Numbers: 046-636 1484 082 411 5782	Contact Numbers: 045-838 3703 082 551 4052	Contact Numbers: 051-633 1602/01 072 986 1914	Contact Numbers: 041- 406 5702 082 851 8491	Contact Numbers: 047-531 4228 079 527 7455

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12. PROCEDURE FOR APPLICATION:

1. A Business Plan in the prescribed format must be submitted before or on the deadline at the district office of the Department of Social Development.
2. The Department of Social Development at District and Provincial level will assess the submitted service plan.
3. The approval of the Business plan for funding is subject to approval of the extent and levels at which the organisation will be able to deliver services required in an effective and efficient manner in line with the service specifications as well as the availability of funds.
4. The Department of Social Development will enter in a contract with a successful organisation to formalise the agreement for funding.
5. Proof of Registration, Designation and Accreditation as prescribed by Children's Act No. 38 of 2005 as amended, must be provided.

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13. DOCUMENTS TO BE ATTACHED

Letter of application for Financial Assistance from the organization to the Department in line with the service specification
Completed and signed Business Plan (Format received from local offices of Department of Social Development)
Signed NPO Constitution
Certified copy of Non-Profit Organisation Certificate
Certified copy of Registration, Designation and Accreditation Certificates in terms of Children's Act No 38 of 2005 as amended
List of Board Members
Letter from the Bank confirming the NPO banking details
Letter of support from Community leaders
2020/2021 Audited Financial Statement/Financial Reports
List of Personnel /Volunteers, certified copies of qualifications and their ID copies
Proof of application to SARS for Public Benefit Organization Certificate

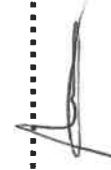


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T.K TOYIYA
CHIEF DIRECTOR: CHILDREN AND FAMILIES

30 / 06 / 2021

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DATE

APPROVED/NOT-APPROVED



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M. MACHEMBA
ACTING HEAD OF DEPARTMENT

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19 / 07 / 2021
DATE