



**JOE GQABI DISTRICT
SENQU
LOCAL SERVICE OFFICE**

**2024/25
ANNUAL PERFORMANCE PLAN &
ANNUAL OPERATIONAL PLAN**

DEPUTY DIRECTOR: ADMINISTRATION EXECUTIVE STATEMENT

It gives me great pleasure as the Deputy Director of Senqu LSO, to make the submission of 2024/25 Annual Performance Plan. This plan serves a strategic framework guide for the Senqu LSO on the provision of developmental social welfare service based on the need to respond to the nature and context of social ills that exist within its jurisdiction. This is also aligned to the Medium -Term Strategic Framework 2019-2024, and Provincial Development Plan Vision 2030. The plan has taken into account the re-envisioned methods of delivering services to communities, taking all necessary preventative measures in ensuring safety of the community and officials.

I remain committed to the MEC priorities 2020-2024 as set out Member of the Executive Council -Social Development Ms. B. Fanta being the following:

- i. Strengthening the provision of Childcare and Protection Services to ensure that every child is protected and receives developmental opportunities at the early stages of his or her life.
- ii. Strengthening Prevention and Early Intervention Programmes on Gender Based Violence and Femicide.
- iii. Improving Sustainable Community Development Interventions.
- iv. Enhancing the participation, mainstreaming and empowerment of all our vulnerable groups, the persons with disabilities, Youth and Women Development.
- v. Growing and strengthening of the NPO Sector through improving monitoring and management.
- vi. Building capable, ethical and developmental state for effective service delivery.
- vii. Strengthening Social Partnerships through which vulnerable individuals, groups and communities become capable and self-reliant participants in their own development.

In realising the vision of the District Development Model and Provincial Anti-Poverty Strategy, as the management of Senqu LSO, we will continue to partner with stakeholders to ensure that greater impact is reached, and our communities participate actively in their own development.

We will strive to contribute optimally to the overall mandate, outcomes, outputs of the Department of Social Development with the available resources pursuing good governance and administration.



DEPUTY DIRECTOR ADMINISTRATION

SENQU LSO , JOE GQABI DISTRICT EASTERN CAPE DEPARTMENT OF SOCIAL DEVELOPMENT

OFFICIAL SIGN OFF

It is hereby certified that this Annual Performance Plan:

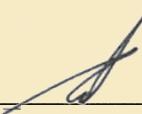
- Was developed by the management of the Senqu Local Service Office, Eastern Cape Department of Social Development under the guidance of the MEC, HOD, and the Management of the Department.
- Takes into account all the relevant policies, legislation and other mandates for which the Department of Social Development is responsible.
- Accurately reflects the Impact, Outcomes and Outputs which the Eastern Cape Department of Social Development will endeavor to achieve over the period 2024/25.

LSO Deputy Director



Signature

District Director



Signature

LIST OF ACRONYMS

AFS	Annual Financial Statements	MOU	Memorandum of Understanding
AG	Auditor-General	MOA	Memorandum of Agreement
AGSA	Auditor-General South Africa	MP	Member of Parliament
AIDS	Acquired Immune Deficiency Syndrome	MTEF	Medium Term Expenditure Framework
AO	Accounting Officer	MTSF	Medium-Term Strategic Framework
APP	Annual Performance Plan	NAWONGO	National Association of Welfare Organisations and Non-Profit Organisations
APS	Anti-Poverty Strategy	NDA	National Development Agency
BCM	Buffalo City Metro	NDP	National Development Plan
BEE	Black Economic Empowerment	NGO	Non-Governmental Organisation
BBBEEA	Black Economic Empowerment Act	NIA	National Intelligence Agency
CBO	Community-Based Organisation	NMM	Nelson Mandela Metro
CBR	Community-Based Rehabilitation	NPO	Non-Profit Organisations
CDP	Community Development Practitioner	NTR	National Treasury Regulations
CFO	Chief Financial Officer	NYS	National Youth Service
CNDC	Community Nutrition Development Centres	OD	Organisational Development
CIO	Chief Information Officer	OHSA	Occupational Health and Safety Act
COGTA	Cooperative Governance & Traditional Affairs	OTP	Office of the Premier
COVID	Corona Virus Disease	OVC	Orphans and Vulnerable Children
CYCC	Child and Youth Care Centres	PDP	Provincial Development Plan
CYCW	Child and Youth Care Workers	PERSAL	Personnel and Salary System
DBE	Department of Basic Education	PIAPS	Provincial Integrated Anti-Poverty Strategy
DDG	Deputy Director-General	PFMA	Public Finance Management Act
DOE	Department of Education	PPP	Public-Private Partnership
DDM	District Development Model	PMDS	Performance Management Development System
DORA	Division of Revenue Act	SAPS	South African Police Service
DPSA	Department of Public Service Administration	SA	South Africa
DRDAR	Department of Rural Development and Agrarian Reform	SAHNES	South African National Health and Nutrition Examination Survey
DSD	Department of Social Development	SAQA	South African Qualifications Authority
DQA	Developmental Quality Assurance	SARS	South African Revenue Services
EC	Eastern Cape	SASSA	South Africa Social Security Agency
ECD	Early Childhood Development	SETA	Sector Education and Training Authority
ECSECC	Eastern Cape Socio Economic Consultative Council	SCM	Supply Chain Management
EPWP	Expanded Public Works Program	SCOA	Standard Chart of Accounts
EWP	Employee Wellness Policy	SCOPA	Standing Committee on Public Accounts
EXCO	Executive Council	SDIP	Service Delivery Improvement Plan
FBM	Family Based Model	SDIMS	Social Development Information Management System
FET	Further Education and Training	SEZs	Special Economic Zones
GBV	Gender Based Violence	SITA	State Information Technology Agency
GITO	Government Information Technology Officer	SLA	Service Level Agreement
HCBC	Home Community Based Care	SM	Senior Manager
HOD	Head of Department	SMME	Small Medium Micro Enterprise
HIV	Human Immunodeficiency Virus	SP	Strategic Plan
HR	Human Resources	STI	Sexually Transmitted Infection
HRD	Human Resource Development	TADA	Teenagers Against Drug Abuse
HRM	Human Resource Management	TIDs	Technical Indicator Descriptors
IA	Internal Audit	TB	Tuberculosis
IT	Information Technology	UN	United Nations
ICT	Information and Communication Technology	UNICEF	United Nations Children's Education Fund
IEC	Information Education and Communication	VEP	Victim Empowerment Program

IDP	Integrated Development Plan	VCANE	Violence Child Abuse Neglect and Exploitation
IFMS	Integrated Financial Management Systems	WEGE	Women Empowerment and Gender Equality
IMST	Information Management Systems Technology	WHO	World Health Organisation
ISS	Institutional Support Services		
IPFMA	Institute of Public Finance Management and Auditing		
LED	Local Economic Development		
LGBTI+	Lesbian Gay Bisexual Transgender & Intersex		

PART A

OUR MANDATE

"Building a caring Society. Together."



Province of the
EASTERN CAPE
SOCIAL DEVELOPMENT

1. UPDATES TO THE RELEVANT LEGISLATIVE AND POLICY MANDATES

The Department of Social Development will continue to provide social protection services through Integrated Developmental Social Services and lead government efforts to forge partnerships through which vulnerable individuals, families, groups and communities become capable and self-reliant participants in their own development.

1.1 CONSTITUTIONAL MANDATE

The Constitutional Mandate of the Department of Social Development is derived from the Section 27 of South Africa's Constitution:

- (1) Everyone has the right to have access to
 - a. **health care services**, including reproductive health care
 - b. **sufficient food and** water; and
 - c. **social security**, including, if they are unable to support themselves and their dependents, appropriate **social assistance**
- (2) The state must take reasonable legislative and other measures, within its available resources, to achieve the progressive realisation of each of these rights

Section 28(1) of the Constitution enshrines the **rights of the children** with regard to appropriate care, basic nutrition, shelter, health care services and social services

Schedule 4 of the Constitution mandates the Provincial Governments to render **population development and welfare services**

1.2 CORE FUNCTIONS AND RESPONSIBILITIES

To provide Developmental Social Services to individuals, families, groups and communities through the following social protection measures:

- **Protective** – Measures are introduced to save lives and reduce levels of deprivation.
- **Preventive** – Acts as an economic stabilizer that seeks to help people avoid falling into deeper poverty and reduce vulnerability to natural disasters, crop failure, accidents and illness.
- **Promotive** – Aims to enhance the capabilities of individuals, communities and institutions to participate in all spheres of activity.
- **Transformative** – Tackles inequities and vulnerabilities through changes in policies, laws, budgetary allocations and redistributive measures.
- **Developmental and generative** – Increases consumption patterns of the poor, promoting local economic development and enabling poor people to access economic and social opportunities.

1.3 PURPOSE OF DEVELOPMENTAL SOCIAL SERVICES

- Enhance social functioning and human capacities.
- Promote social solidarity through participation and community involvement in social welfare.

- Promote social inclusion through empowerment of those who are socially and economically excluded from the mainstream of society.
- Protect and promote the rights of populations at risk.
- Address oppression and discrimination arising not only from structural forces but also from social and cultural beliefs and practices that hamper social inclusion.
- Contribute significantly to community building and local institutional development.

1.4 MAIN SERVICES

The Department offers its programmes and services not as a single entity but collaboratively with the NPO sector established under the Non-Profit Organisations Act (1997). The services of the Department are rendered through a structured based approach adopted from the White Paper for Social Welfare Services 1997 and Framework for Social Welfare Services 2013.

Developmental Social Services are delivered to beneficiaries in terms of the life cycle of a person, namely childhood, youth, adulthood and aging focusing on the family as the central unit in communities targeting groups that are more vulnerable than others, Children, Youth, Women, Older persons and People with disabilities.

- Generic basket of services focusing on prevention, early intervention, rehabilitative, residential and Reunification and After Care Services in dealing with substance abuse prevention and rehabilitation, care and services to older persons, crime prevention and support, services to people with disabilities, child care and protection services, victim empowerment, home community based care services to HIV/AIDS infected and affected communities, social relief of distress, and care and support services to families;
- In ensuring community development, focus is given to community mobilisation, institutional capacity building and support for Non - Profit Institutions (NPIs), poverty alleviation and sustainable livelihoods, community-based research and planning, youth development, women development and population policy promotion.

1.5 DSD SECTOR PORTFOLIO COMMITMENTS FOR 2024 AND BEYOND

- **Basic Income Support** – the sector has embarked on a consultation process on the Draft policy on the Basic Income Support (BIS) to be concluded in 2024/25 financial year
- **Gender Based Violence** (shelters + psychosocial support services) – Based on the mandate of providing psychosocial support services to victims of crime and violence, the DSD makes contribution in all the six pillars of the NSP on GBVF, while also

- leading Pillar 4 of the NSP which focuses on Response, Care, Support and Healing.
- **Employment of Social Workers** to address social behavioural change challenges and rising social ills.
- **Alcohol and Substance Abuse** – the death of children and youth in EC (in a tavern)
- has put a spotlight on the sector.
- **Disaster Management** – DSD is working on improving its disaster management responsiveness systems and enhancing coordination working with stakeholders across government, private sector and civil society spectrum.
- **Youth and Gender Empowerment** through skills development and job creation especially through social entrepreneurship and EPWP - looking at social and solidarity economy.
- **Care and Protection of Children, the Elderly and People with Disability** – DSD has a duty to reduce violence against children, child abuse, neglect and exploitation and to care and protect the rights of the elderly and people with disability.
- **Support for NGOs on social behavioural change matters.**
- **Strengthening Partnerships** to augment the shrinking resources and maximize impact – South Africa is currently experiencing severe fiscus constrains. This is exacerbated by ailing international markets and poor economic outlook. DSD will strengthen these partnerships to augment its limited allocation from the fiscus and realise major impact in improving the quality of life of our people.

1.6. LEGISLATIVE AND POLICY MANDATES

The Department of Social Development derives its mandate from several pieces of legislation and policies. Based on its mandate, the Department develops and implements programmes for the alleviation of poverty, social protection and social development among the poorest of the poor, and the most vulnerable and marginalised. The Department effectively implements this through its partnerships with its primary customers/clients and all those sharing its vision.

Table 1: Legislative Mandates

LEGISLATION	PURPOSE
Constitution of the RSA Act 106 of 1996	Section 27 (1) (c) of the Constitution provides for the right of access to appropriate social assistance to those unable support themselves and their dependants.
Child Justice Amendment Act 28 of 2019	To establish a criminal justice system for children, who are in conflict with the law and are accused of committing offences and make provision for the assessment of children; the possibility of diverting matters away from the formal criminal justice system, in appropriate circumstances and extend the sentencing options available in respect of children who have been convicted; to entrench the notion of restorative justice in the criminal justice system in respect of children who are in conflict with the law.
Children's Act 38 of 2005, as amended	To give effect to rights of the children as contained in the constitution and sets out principles for the care and protection of children that define parental responsibility and rights.
Children Amendment Act 17 of 2022	intends: to amend the Children's Act, 2005, so as to amend and insert certain definitions; to extend the children's court jurisdiction; to further provide for the care of abandoned or orphaned children and additional matters that may be regulated
Cooperatives Act, 14 of 2005	To provide for the formation and registration of co-operatives; the establishment of a Co-operatives Advisory Board as well as the winding up of co-operatives.
Criminal Law (Sexual Offences and Related Matters) Amendment Act 13 of 2021	The act provides various services to the victims of sexual offences, including but not limited to the creation of the National Register for Sex Offenders which records the details of those convicted of sexual offences against children or people who are mentally challenged.
Criminal Procedure Act 51 of 1997 as amended	It provides for the promotion of the rule of law and the protection of the rights of all individuals involved in criminal proceedings in South Africa. It also provides a clear framework for the conduct of criminal proceedings, ensuring that justice is served fairly and transparently
Domestic Violence Amendment Act 24 of 2021	To afford the victims of domestic violence the maximum protection from domestic abuse that the law can provide; and to introduce measures which seek to ensure that the relevant organs of state give full effect to the provisions of this Act, and thereby to convey that the State is committed to the elimination of domestic violence.
Intergovernmental Relations Framework Act, 13 of 2005	To establish a framework for the national government, provincial governments and local governments to promote and facilitate intergovernmental relations; to provide for mechanisms and procedures to facilitate the settlement of intergovernmental disputes; and to provide for matters connected therewith.
Mental Health Act, 17 of 2002	To provide for the care and treatment of persons who are mentally ill and sets out different procedures to be followed in the admission of such persons.
National Youth Development Agency Act 54 of 2008	To provide for the establishment of the National Youth Development Agency aimed at creating and promoting coordination in youth development matters; to provide for the objects and functions of the agency.
Non-Profit Organisations Act, 1997	This Act repealed the Fund-Raising Act, 1997, excluding the chapter that deals with relief funds, and provided for an environment in which non-profit organisations can flourish. The Act also established an administrative and regulatory framework within which non-profit organisations can conduct their affairs. The Act was amended in 2000 to effect certain textual alterations.
Older Persons Act 13 of 2006	To deal effectively with the plight of Older Persons through a framework aimed at empowering, protecting, promoting and maintaining their status, rights, wellbeing, safety and security.
Prevention and Combatting of Trafficking in Persons Act, 7 of 2013	The prevent, suppress and punish trafficking in persons, especially women and children, supplementing the UN convention against transnational organised crime.
Prevention and Treatment for Substance Abuse Act, 70 of 2008	This Act provides for the implementation of comprehensive and integrated service delivery in the field of substance abuse amongst all government Departments. The main emphasis of this Act is the promotion of community based and early intervention programmes as well as the registration of therapeutic interventions in respect of substance abuse.
Probation Services Act, 116 of 1991	To provide for the establishment and implementation of programmes aimed at the combating of crime; for the rendering of assistance to and treatment of certain persons involved in crime; and for matters connected therewith.
Probation Services Amendment Act, 35 of 2002	To make provision for programmes aimed at the prevention and combating crime; to extend the powers and duties of probation officers; to provide for the duties of assistant probation officers; to provide for the mandatory assessment of arrested children; to provide for the establishment of a probation advisory committee; to provide for the designation of family finders; and to provide for matters connected therewith.
Public Finance Management Act, 1999	To regulate financial management in the national government; to ensure that all revenue, expenditure, assets and liabilities of that government are managed efficiently and effectively;

LEGISLATION	PURPOSE
	to provide for the responsibilities of persons entrusted with financial management in that government; and to provide for matters connected therewith.
Skills Development Act, 97 of 1998	To develop the skills of the South African workforce - to improve the quality of life of workers, their prospects of work and labour mobility; to improve productivity in the workplace and the competitiveness of employers; to promote self-employment; and to improve the delivery of social services; encourage employers - to use the workplace as an active learning environment; to provide employees with the opportunities to acquire new skills; to provide opportunities for new entrants to the labour market to gain work experience; to employ persons who find it difficult to be employed; and encourage workers to participate in learning programmes; to improve the employment prospects of persons previously disadvantaged by unfair discrimination and to redress those disadvantages through training and education.
Social Assistance Act, 59 of 1992	To provide those unable to support themselves and their dependents with a right of access to appropriate services social assistance.
Social Service Practitioners Act 2018	To provide for the establishment of a South African Council for Social Service Professions and to define its powers and functions; for the registration of Social Workers, student Social Workers, social auxiliary workers and persons practising other professions in respect of which professional boards have been established; for control over the professions regulated under this Act; and for incidental matters.
Social Work Amendment Act 102 of 1998	To enable applicants and beneficiaries to apply to the Agency to reconsider its decision; to further regulate appeals against decisions of the Agency; and to effect certain textual corrections; and to provide for matters connected therewith,
White Paper on Population Policy for South Africa, 1998	To promote sustainable human development and quality of life for all South Africans through the integration of population issues into development planning in all spheres of government and in all sectors of society. The policy mandates the Department of Social Development to monitor the implementation of the policy and its impact on population trends and dynamics in the context of sustainable human development.
White Paper on Social Welfare, 2015	To set out the principles, guidelines, proposed policies and programmes for developmental social welfare in South Africa. As the primary policy document, the White Paper serves as the foundation for social welfare in the post-1994 era.
Women Empowerment and Gender Equality Bill of 2012	To give effect to section 9 of the Constitution of the Republic of South Africa, 1996, in so far as the empowerment of women and gender equality is concerned; to establish a legislative framework for the empowerment of women; to align all aspects of laws and implementation of laws relating to women empowerment, and the appointment and representation of women in decision making positions and structures; and to provide for matters connected therewith.
Disaster Management Act 57 of 2002	Requires the establishment of a National Disaster Management Centre (NDMC) responsible for promoting integrated and co-ordinated National Disaster Risk Management Policy.

Table 2: Policy Mandates

LEGISLATION	PURPOSE
Generic Norms and Standards for Social Welfare Services (2011)	The development and implementation of service standards is a critical requirement for the transformation and improvement of service delivery by public institutions. This is provided for in the White Paper on the Transformation of Public Service (1995), which outlines service standards as one of the eight principles underpinning the transformation process.
Household food and nutrition security strategy for South Africa	This is about government commitment in ensuring food security through implementation of the comprehensive food security and nutrition strategy to benefit vulnerable households.
National Development Plan, Vision 2030 (Outcome 13: Social Protection)	The NDP 2030 is based on a thorough reflection of the grinding and persistent poverty, inequality and unemployment. It provides a shared long-term strategic framework within which more detailed planning can take place and also provides a broader scope for social protection focusing on creating a system to ensure that none lives below a pre-determined social floor
National Strategic Plan on Gender Based Violence and Femicide (2020-2030)	Provide a multi-sectoral, coherent strategic policy and programming framework to ensure a coordinated national response to the crisis of gender-based violence and femicide by the government of South Africa and the country as a whole
National and Provincial Strategic Plan for HIV AND AIDS, STI's and TB	To provide strategic direction, guidance and prevent the spread of HIV and AIDS and other sexually transmitted diseases (STI's) and mitigate the impact thereof.
National Youth Policy (2015 – 2020)	The Policy is a cornerstone and a key policy directive in advancing the objective of consolidating and integrating youth development into the mainstream of government policies, programmes and the National budget.
National Skills Development Strategy III (2011-2016)	To improve the effectiveness and efficiency of the skills development system; establish and promote closer links between employers and training institutions and between both of these and the SETAs and enable trainees to enter the formal workforce or create a livelihood for themselves.
National policy for food and nutrition security	To ensure physical, social and economic access to sufficient, safe and nutritious food by all people, at all times to meet the dietary and food preferences.
Policy on Financial Awards to Service Providers	To guide the country's response to the financing of service providers in the Social Development sector, to facilitate transformation and redirection of services and resources, and to ensure effective and efficient services to the poor and vulnerable sectors of society.

LEGISLATION	PURPOSE
White Paper on Disability	To accelerate transformation and redress with regard to full inclusion, integration and equality for persons with disabilities. We believe that the WPRPD and its Implementation Matrix will offer both the public, private and civil society sectors a tangible platform to do things differently to expedite the process of improving the quality of life of persons with disabilities and their families.
Policy on Disability	To enhance the independence and creating opportunities for people with disabilities in collaboration with key stakeholders.
Population Policy of South Africa 1998	To influence the country's population trends in such a way that these trends are consistent with the achievement of sustainable human development.
South African Policy for Older Persons	To facilitate services that are accessible, equitable and affordable to Older Persons and that conform to prescribed norms and standards.
Victim Support Services Policy (2020)	To provide a statutory framework for the promotion and upholding of the rights of victims of violent crime; to prevent secondary victimisation of people by providing protection, response, care and support and re-integration programmes; to provide a framework for integrated and multi-disciplinary co-ordination of victim empowerment and support; to provide for designation and registration of victim empowerment and support services centres and service providers; to provide for the development and implementation of victim empowerment services norms and minimum standards; to provide for the specific roles and responsibilities of relevant departments and other stakeholders; and to provide for matters connected therewith.
National Childcare and Protection Policy (2019)	It provides a unifying framework for effective and systemic translation of the country's childcare and protection responsibilities to realise the vision. The Policy recognises that parents, families, and caregivers are the primary duty-bearers for the care, development and protection of their children, and that most parents, caregivers and families have the desire and capacity to provide care and protection.
Supervision Framework for the Social Work Profession in South Africa 2012	It protects clients, supports practitioners, and ensures that professional standards and quality services are delivered by competent social workers

2. UPDATES TO INSTITUTIONAL POLICIES AND STRATEGIES

Table 3: Frameworks, Norms and Standards

NO.	FRAMEWORKS, NORMS AND STANDARDS
01.	National Norms and Standards for Social Service Delivery
02.	Integrated National Disability Strategy
03.	National Drug Master Plan 2019 – 2024
04.	GCR Integrated Anti Substance Abuse Strategy 2020 – 2025
05.	National Policy on the Management of Substance Abuse
06.	National Minimum Norms and Standards for Inpatient Treatment Centres
07.	National Minimum Norms and Standards for Outpatient Treatment Centres
08.	National Minimum Norms and Standards for Diversion
09.	National Policy Framework for Accreditation of Diversion Services in South Africa
10.	National Guidelines on Home-based Supervision
11.	National Blueprint Minimum Norms and Standards for Secure Care Facilities
12.	Interim National Protocol for the Management of Children Awaiting Trial
13.	National Norms and Standards for Foster Care
14.	National Norms and Standards for Adoption
15.	National Norms and Standards for Home Community Based Care (HCBC) and Support Programme
16.	National Norms and Standards for Prevention and Early Intervention Programmes
17.	National Norms and Standards for CYCC
18.	Generis Norms and Standards for Social Welfare Services
19.	Norms and Standards for Community Development Practitioners
20.	Ministerial Determination 4: Expanded Public Works Programme, Notice No 347
21.	EPWP Recruitment Guidelines 2017
22.	National Community Development Policy
23.	National Policy on Food and Nutrition Security
24.	National Strategy on Household Food and Nutrition Security
25.	Eastern Cape DSD Women Empowerment and Gender Equality Policy
26.	Supervision Framework for Social Service Practitioners
27.	National Youth Policy 2020-2030

.1 POLITICAL DIRECTIVES AND PRIORITIES FOR 2024/2025

Guided by the National Development Plan, the Department's principal vision is to create an all and Inclusive Responsive Social Protection System that forges a consensus on transforming of social protection within a developmental paradigm. The MEC's political directives are embedded in the Departments' core functions, which are to provide the following:

- Inclusive and Responsive Social Protection System
- Integrated and developmental social welfare services (preventive, rehabilitative, therapeutic).
- Community development facilitation

and support.

Below are the political and policy imperatives which will be carried out in the 2024/25 Annual Performance Plan:

Table 4: Interventions

AGENDA	INTERVENTIONS
PRIORITY AREA 1	Strengthening the provision of Child Care and Protection Services to ensure that every child is protected and receives developmental opportunities at the early stages of his or her life.
PRIORITY AREA 2	Strengthening Prevention and Early Intervention Programmes on Gender Based Violence and Femicide .
PRIORITY AREA 3	Improving Sustainable Community Development Interventions
PRIORITY AREA 4	Enhancing the participation, mainstreaming and empowerment of all our vulnerable groups (persons with disabilities, Youth and Women Development)
PRIORITY AREA 5	Growing and strengthening of the NPO Sector through improving monitoring and management.
PRIORITY AREA 6	Fighting poverty, unemployment and inequality by reducing the rate of unemployed social workers
PRIORITY AREA 7	Strengthening district operations to be hubs of service delivery and development in line with the DDM
PRIORITY AREA 8	Building capable, ethical and developmental state for effective service delivery

2.2 STRATEGIC FOCUS AREAS IN RESPONSE TO DEMAND FOR DEVELOPMENTAL SOCIAL WELFARE SERVICE

CARE AND SUPPORT SERVICES TO OLDER PERSONS

The Older Persons Act, 2006 was put in place by the South African government to protect, promote and maintain the status, rights, well-being and security of older persons. In support of the Older Persons Act, South Africa has seen several non-governmental organisations (NGOs) focusing on the needs of the older people. The Department will focus on the following for the 2024/25 financial year:

- Provision of Residential Facilities for older persons
- Provision of Community Based Care Services for older Persons in funded and non-funded sites
- Provision of psychosocial support services and Advocacy Programmes for protection of older persons
- Promotion of Active Ageing

SERVICES TO THE PERSONS WITH DISABILITIES

The White paper for Persons with Disabilities advocates for equality of persons with disabilities, removing discriminatory barriers to access and participation and ensuring that universal design informs access and participation in the planning, budgeting and service delivery value chain of all programmes. The Department will focus on the following for the 2024/25 financial year:

- Provision of Residential Facilities for persons with disabilities
- Provision of Protective Workshops for persons with disabilities
- Provision of psychosocial support services
- Provision of Community Based Care Services.

HIV AND AIDS

The Department implements the National Strategic plan for HIV/AIDS which seeks to maximise equitable and equal access to services and solutions for HIV/ TB

AIDS and STIs and these are implemented through a compendium of Social and Behaviour Change Programmes through YOLO, Ke Moja, ZAZI, the family (e.g. Families Matter programmes), the community (e.g. Community Capacity Enhancement (CCE), Traditional Leaders and Men Championing Change.

SOCIAL RELIEF

The Department implements the Social Assistance Act No 13 of 2004 which provides for temporary relief for individuals and communities experiencing undue hardships. And The act is implemented through the following relief programmes:

- Food parcels and vouchers to qualifying individuals and families
- School uniforms
- Psychosocial support services
- Sanitary dignity Programmes to children of indigent families and households who are from Quintile 1-3 schools.

CARE AND PROTECTION SERVICES FOR CHILDREN

The implementation of the Children's Act 38 of 2005 as amended aims to provide regulations, services and programmes that promote the protection and care of children as well as building resilience of families. Services include:

- Statutory and Alternative Care services - e.g. Temporary Safe Care, Foster Care, Residential Care and Adoption Programme.
- Programmes aimed at reuniting children previously placed in alternative care with their families or communities of origin.
- Public Education and prevention programmes, focusing on parental responsibilities and rights, targeting children, parents, families and communities.
- Partial Care Services targeting children with disabilities
- Child and Youth Care Centres

- Community-Based Care Services for children through Drop-in Centres, RISIHA and Safe Parks
- Provision of services by Child Protection Organisations

PROMOTION OF FAMILY WELL-BEING AND STRENGTHENING OF FAMILY RELATIONSHIPS

- Provision of Family Preservation Services, Parenting Programmes and Family reunification services
- Expand families' knowledge of and access to social welfare services that can meet their needs at different points in the family life course.
- Provision of Psychosocial support and Therapeutic services
- Provision of family services through various NGOs and faith-based organisations.
- Protect all families' right to have access to sufficient food to meet family members' basic needs
- Empowering families to develop sustainable livelihood strategies.

CARE AND SUPPORT TO FAMILIES

Along with the economy, polity and education, the family is universally viewed as one of the essential sectors without which no society can function (Ziehl, 2003). As the setting for demographic reproduction, primary socialisation, and the source of emotional, material, and instrumental support for its members (Belsey, 2005), families influence the way society is structured, organised, and is able to function. During a family's life course, individuals within the family transition between different life stages. Each stage presents new challenges and new opportunities for growth and development. However, for a range of reasons, many families are less equipped and face significant stressors as they seek to respond to the needs of family members. Such circumstances may include (but are not limited to) poverty and a lack of economic opportunities, poor infrastructure and service delivery, substance abuse, crime, and violence (Roman et al., 2016). In addition, pandemics, and other social and environmental shocks, such as HIV and AIDS and Covid-19, profoundly affect the well-being of South African families through shifts in the burden of care, health challenges, and loss. (National Family Policy, 2015). The Department will focus on the following for 2024/25 financial year:

CRIME PREVENTION AND SUPPORT

Crime and violence continue to be amongst the most serious and intractable impediments to development in the Eastern Cape. These impediments are the result of a multiplicity of factors related to the socio-economic challenges experienced by the province, which are characterised by extreme inequality and poverty, spatial segregation and high levels of unemployment.

In line with the National Development Plan (NDP) sets out a vision for safer communities, recognising the need to address the drivers of crime and violence, the

Department of Social Development implements Social Crime Prevention Strategy through the following measures:

- Expand provision of re-integration programme for ex-offenders
- Implementation of social crime programmes in hot spot areas
- Provision of diversion programmes for children in conflict with the law
- Provision of re-integration programme for ex-offenders

SUBSTANCE ABUSE, PREVENTION AND REHABILITATION

The National Drug Master Plan seeks to provide an effective response prevention of social marginalisation and the promotion of non-stigmatising attitudes, encouragement to drug users to seek treatment and care, and expanding local capacity in communities for prevention, treatment, recovery, and reintegration.

The Department implements the National Drug Master Plan through the following measures:

- Strengthen functionality of Local Drug Action Committees in partnership with Local Municipalities
- Strengthen implementation of the Provincial Drug Master Plan targeting hot spot areas.
- Promote access and marketing of the Ernest Malgas Treatment Centre to benefit all children in need of rehabilitative service
- Strengthen implementation of integrated prevention programmes on substance abuse.
- Establish collaborative relationships; promote joint planning and integration internally and externally.
- Capacity building of emerging organizations in to have capacity to render restorative services.
- Roll out of prevention programme through implementation of awareness
- Provision of in and out-patient treatment programme
- Provision of aftercare and re-integration programme

VICTIM EMPOWERMENT

The National Policy Guidelines for Victim Empowerment are intended to achieve a society in which the rights and needs of victims of crime and violence are acknowledged and effectively addressed within a restorative justice framework.

The Department will implement the following measures:

- Strengthen prevention and early intervention programmes
- Continue to support White Door Centres of Hope and Shelters for Women
- Provision of support services to all victims of crime and violence in line with the Norms and Minimum Standards for Victim Empowerment.

- Implementation of the National Strategic Plan on Gender Based Violence and Femicide (2020-2030) with emphasis on Pillar 4, 2 and 5 focusing on response, care, support & healing, prevention of gender-based violence and femicide and empowerment of survivors of GBV.

YOUTH DEVELOPMENT

National Youth Policy 2020-2030 sets out interventions that facilitates holistic positive development for young people to enable them to contribute positively and actively in the socio-economic platforms within the society.

Youth Development Programme focus areas: Support to Youth Development Structures (Youth Cooperatives & NPOs), Skills Development and Youth Mobilisation.

- Support to youth development structures focuses on empowering young people by providing them with livelihood opportunities to enhance their capabilities and create self-employment opportunities. These initiatives are democratic organisations which emanates from youth mobilisation sessions with a social purpose that addresses both economic need and social need initiated and sustained by the combination of public and private resources. The programme provides financial support, capacity building and mentorship in relevant aspects such as governance, entrepreneurship development, financial management, bookkeeping, marketing leadership, social cohesion and nation building for effective performance and for service delivery.

Skills Development

- Youth development incorporates youth skilling through training, internship and learnerships for young people to access a range of available opportunities within the mainstream economy. These programmes provide foundation for youth to enter a range of qualification based training on community development methodologies, technical scarce skills and soft skills such as Culinary Skills, carpentry (construction & cabinet making), upholstery, community house building, electrical, plumbing, welding, life skills, computer training, digital skills, business skills, sewing, entrepreneurship and drivers licence)
- Youth Mobilisation involves continuous engagement of young people for empowerment and to equip them with tools for personal development and sustainable livelihoods. Personal development covers any activity that improves awareness or identity, enhances quality of life/develops talents and skills so as to contribute to social cohesion and nation building. Young people are mobilised to work together, engage, raise awareness, create a strong voice, actively participate in their own development using a solution focused approach that empowers them to solve their own problems. These programmes are facilitated through youth outreach programmes,

youth dialogues, intergenerational dialogues, youth month events and Provincial Youth Camp.

WOMEN DEVELOPMENT

Women's Economic Empowerment

The promotion of women empowerment and gender equality is a priority which is expressed in several South African laws which are aligned with regional, continental and global conventions and frameworks. In fostering an enabling environment for gender equality, the Department implements the following interventions:

Economic empowerment is central to women's ability to overcome poverty, cope with shocks and improve their well-being. Women's economic empowerment is when women can make and/or influence, and act on decisions about their participation in labour markets, their share of unpaid work and in the allocation and use of their own/their household's assets. The Department will implement the following interventions: Develop a database of NPOs, Cooperatives and informal trading entities

- Enable women to access start-up capital and funds for expansion of existing women-owned businesses.
- Promote cooperation among women led NPOs and cooperatives.
- Improve capacity and mentoring of women in business and potential entrepreneurs
- Facilitate skills development and training in business and entrepreneurship development, co-operatives development, organisational, financial management and stokvel savings management;

Promoting Women Empowerment through Cooperatives

A cooperative refers to an autonomous association of people who voluntarily cooperate for their mutual social, economic, and cultural benefit. It includes non-profit community organisations that are owned and managed by the people who use their services (consumer co-operatives) and/or by the people who work there (worker co-operatives). The Department will promote Women Empowerment through:

- Improved access to economic opportunities for women cooperatives.
- Improved capacity and access to markets
- Strengthening management and governance of women cooperatives.
- Improved access to mentorship, information and advisory services

Support to Women's Social Empowerment and Protection Programmes

Women's social empowerment is understood as the process of developing a sense of autonomy and self-confidence, acting individually and collectively to change social relationships. It is when women gain the ability to make/influence decisions about their social

interactions (e.g. mobility, association with others), reproduction, health and education

- Eradicating and supporting victims of Gender-Based Violence and Femicide.
- Strengthening women's development.
- Promoting and protecting women's rights

2.3.6 IMPLEMENTATION OF PROGRAMMES TARGETING MILITARY VETERANS

A proclamation through Government Notice, Number 32844, dated 28 December 2009; recognizing a need to acknowledge South African Military Veterans, and therefore established a department to handle their affairs, the Department of Military Veterans (DMV). Subsequent to that, the Military Veterans Act 18 of 2011 was passed as legislation to handle all matters relating to Military Veterans. Military Veterans were identified as a designated group in the Eastern Cape Province. For 2024/25 plans the Department will prioritise delivery of services to military veterans in the Eastern Cape, where there will be signed Mou' between the Department and Department of Military Veterans.

Section 9 Of the Bill of Rights addresses the right to equality while Section 10 guarantees the right to dignity. The Military Veterans Act 18 of 2011, provides for principles that guide all benefits relating to military veterans, By Sector Departments. Military Veterans Act 18, 2011, Accommodates Military Veterans issues from all nine (9) Military Veterans associations and organisations, statutory and non-statutory.

The Department will focus on the following services to ex-mine workers

- 1) Provision of Psychosocial support services
- 2) Profiling of Households
- 3) Provision of Social Relief of Distress
- 4) Facilitation of Business Development Support (Registration of, co-ops, NPO's).

2.3.7 IMPLEMENTATION OF PROGRAMMES TARGETING EX-MINE WORKERS

The Department will focus on the following services to military veterans:

1. Provision of Psychosocial support services
2. Profiling of Households
3. Provision of Social Relief of Distress
4. Facilitation of Business Development Support (Registration of, co-ops, NPO's).

2.3.8 PROVINCIAL ANTI-POVERTY STRATEGY

The Eastern Cape Provincial Administration gave a mandate to the Provincial Department of Social Development to facilitate and drive the implementation of the Provincial Anti-Poverty Strategy, which is aimed at reducing the incidence of poverty as well as to prevent the reproduction of poverty within households and communities of the Eastern Cape Province.

At the centre of the fight against poverty is the creation of economic opportunities and enabling or empowering communities and individuals to access these opportunities. Providing a safety net in the form of

social assistance and provision of basic services continues to be critical in the efforts towards eradication of poverty.

In line with the multidimensional nature of poverty, the anti-poverty framework is anchored on the five pillars listed below:

- **Pillar 1:** Promote social inclusion, implement social capital Initiatives and build safer communities.
- **Pillar 2:** Invest in human capital and Human Development: This objective responds to the need to provide health care, education and training needed to engage with the economy and in political processes. Central here is ensuring that poor children grow up healthy, are provided with quality and efficient preventative and curative care and ensuring that illness or disability do not plunge poor households into destitution.
- **Pillar 3:** Improve the health profile: Adequate healthcare is critical in the struggle against poverty to maintain good quality of life, ensure adults are able to work and care for their families, and that children grow up healthy. If healthcare is unaffordable, an illness can plunge a marginal family into crisis. Moreover, providing adequate healthcare for all is a critical element in building social trust and solidarity.
- **Pillar 4:** Ensure income security, create economic opportunities and jobs: The strategy recognises the importance of providing safety nets for the most vulnerable, primarily through social grants. This is to ensure that vulnerability associated with disability, age and illness does not plunge poor households into destitution. Measures to ensure income security for those without access to economic opportunities take two forms namely, social assistance and social insurance.
- **Pillar 5:** Better targeted access to basic services and assets: This pillar addresses what has been termed a social wage, consisting of services such as subsidised housing, and expanded access to water, electricity, refuse removal and sanitation; as well as a raft of minimum free basic services for vulnerable sectors of the population. It is an important principle that inability to pay for basic services should not prevent the poor from accessing these services altogether.

The Anti-Poverty and Rural Development Strategy is intended to be implemented in accordance with the policy directives of the Provincial Medium - Term Strategic Framework 2020-2024 in the poorest nodal points within **39 Wards** in the identified Local Municipalities with special focus on the **476 villages**.

The following are the services and interventions that the Department of Social Development will be contributing in the 39 Wards to enhance human capabilities, building resilience in individuals, families and development and empowerment of communities

JOE GQABI ANTI-POVERTY CONTRIBUTION

PILLARS	EXPECTED OUTCOMES	INDICATORS	KEY PROGRAMMES	SERVICE RECIPIENTS	JOE GQABI 2024/25 TARGETS	SERVICE OFFICE 2024/25 TARGETS	POOREST WARDS	POOREST WARDS 2024/25 TARGETS	QUARTERLY TARGETS			
									Q1	Q2	Q3	Q4
Pillar 1: Promote social inclusion, implement social capital initiatives and build safer communities	Self-reliant communities	Number of Household profiled	Household profiling to inform development of community-based plans to improve accurate targeting of intervention to change the lives of the poor and most vulnerable.	Young people, children, women, people with disabilities, older persons		Walter Sisulu = 1 280	4	-	-	-	-	-
		Number of family members participating in Family Preservation service	Family preservation services (24-hour intensive family support, youth mentorship and support, community conferencing, marriage preparation and marriage enrichment)	Young people, children, women, people with disabilities, older persons		Walter sisulu = 483	4	-	-	-	-	-
		Number of victims of crime and violence accessing Support services	Counselling, professional support, services rendered at Shelters, Green and White Doors Houses, Welfare Organizations / NPOs / NGOs & other service organisations funded by DSD	Young people, children, women, people with disabilities, older persons		Walter Sisulu = 49	4	-	-	-	-	-
		Number of victims of GBVF and crime who accessed sheltering services		Young people, children, women, people with disabilities, older persons		Walter Sisulu = 11	4	-	-	-	-	-
		Number of beneficiaries reached through Social and Behavior Change Programmes	Participation in community dialogues and awareness programmes focusing on behavior change.	Sex Workers, Older Persons, Persons with disabilities, Lesbian, Gay, Bi-sexual, Transgender, Intersexual, Queer, Asexual+ (LGBTIQA+) and Families experiencing Gender Based Violence		Walter Sisulu = 2 060	4	-	-	-	-	-
Pillar 2: Investment in human capital	Improved quality of education	Number of learners who benefitted through Integrated School Health Programmes	Access to sanitary dignity health through Integrated School Health Programmes	Children, Young people and Women		Walter Sisulu = 1 850	4	-	-	-	-	-
	Participation in skills development/empowerment programmes	Number of youths participating in skills development Programmes	Access to skills development, capacity building and institutional building programmes	Young people and Women		Walter Sisulu i = 54	4	-	-	-	-	-

PILLARS	EXPECTED OUTCOMES	INDICATORS	KEY PROGRAMMES	SERVICE RECIPIENTS	JOE GQABI 2024/25 TARGETS	SERVICE OFFICE 2024/25 TARGETS	POOREST WARDS	POOREST WARDS 2024/25 TARGETS	QUARTERLY TARGETS			
									Q1	Q2	Q3	Q4
		Number of women participating in women empowerment programmes		Young people and Women		Walter Sisulu = 260	4	-	-	-	-	-
Pillar 3: Improving the health Profile	Increased access to food	Number of people accessing food through DSD Community, Nutrition and Development programmes	Sustainable Development Programmes, Integrated Food and Nutrition Security Programmes	Young people, children, women, people with disabilities, older persons	270	Walter Sisulu =150	4	-	-	-	-	-
		Number of beneficiaries who benefited from DSD Social Relief Programmes	Provision of support such as counselling and material aid (uniform, clothing, food parcels etc.) to people experiencing undue hardships (due to poverty and natural disasters)	Young people, children, women, people with disabilities, older persons	445	Walter Sisulu = 136	4	-	-	-	-	-

DISTRICT DEVELOPMENT MODEL

The District Development Model (*inspired by the Khawuleza Presidential call to action*), launched by the President aims to accelerate, align and integrate service delivery under a single development plan per district or metro that is developed jointly by national, provincial and local government as well as business, labour and community in each district. Each district plan must ensure that national priorities such as economic growth and employment; improvements to living conditions; the fight against crime and corruption and better education outcomes are attended to in the locality concerned. In the Eastern Cape, OR Tambo District Municipality has been identified as the rural pilot of the District Development Model (DDM). The Model will be rolled out in all the districts and metros in the Province. This will assist in ensuring that planning and spending across the three spheres of government is integrated and aligned and that each district or metro plan is developed with the interests and input of communities taken into account upfront.

The Department of Cooperative Governance and Traditional Affairs (COGTA) is championing the implementation of the DDM by all sector departments in the province is still finalizing a Provincial Institutionalization Framework that will assist to formally institutionalize, provincialize and localize the DDM with structured response and accountability.

The Department will participate through district offices in ward-based planning and Municipal IDP processes to ensure alignment of departmental plans and budgets with local government plans whilst the full-blown implementation of the DDM is in the process of being rolled out by COGTA. DSD participates in the DDM structures that have since been established at a district level and have already submitted their catalytic projects and the DSD plans form part of Municipal IDP's that have since been confirmed and tabled by District Mayors. The process of district profiling which is also part of the DDM processes has initiated by DSD but is now stalling due to COVID-19 with the hope that progress will improve in line with the COVID-19 levels.

The implementation of the DDM has fostered practical intergovernmental relations to plan, budget and implement jointly with other sector departments and local government in order to provide coherent and seamless services to communities. DSD will continue to strengthen IGR systems at all levels for enhanced and integrated. These key projects will be implemented through these interventions: A myriad of integrated Developmental Social Services intervention are implemented with the District to address the social ills that exist. The following interventions are implemented with stakeholders and Social Partners

- KEY DISTRICT DEVELOPMENT IMPLEMENTATION PROJECTS**

Over the MTSF, the Department will contribute to the DDM through these interventions:

1. Youth Development
2. Women Development
3. Gender Based Violence and Femicide Prevention and Victim Empowerment and Sheltering
4. Provincial Anti-poverty Strategy
5. Protection and development of Vulnerable Groups (Older Persons & Persons with disabilities)
6. Care Protection and Development Services to Families
7. Social Crime Prevention and Support
8. Substance Abuse Prevention and Support
9. Social behavioural Change Programmes
10. Household Profiling
11. Poverty Alleviation & Sustainable Livelihoods
12. NPO Funding, Monitoring and Management

Below is the summary of key projects which will be the contribution of the Joe Gqabi towards the Institutionalisation of the DDM:

- Youth Development
- Women Development
- Gender Based Violence & Femicide

Anti-poverty Programme

KEY RISKS AND MITIGATING FACTORS

RISK DESCRIPTION	RISK CAUSES	CONSEQUENCES	MITIGATING FACTORS
Non filling of critical vacant posts	1.Approved structure not funded 2.District not consulted prior approval of ARP 3.Unde interference of the Union with recruitment	1.Negative impact on service delivery 2.Demoralisation of staff due to work overload 3.Negative audit outcomes.	1. Motivation for funding of critical posts. 2. Motivation for filing of attrition posts.
Conflict of Interest in Procurement	1.Lack of integrity 2. Monetary gain 3.Non declaration of interest by officials 4.Bad ethical culture 5. Greed	1. Poor service delivery 2. Negative audit outcomes 3. Irregular & Wasteful expenditure 4.Tarnished departmental image	1. Submit declaration of financial interest by all employees (failure is subject to consequence management) 2. Facilitate Ethics & fraud awareness workshops 3. Signing the Code of Conduct for SCM practitioners
Misuse and Misappropriation of funds by NPOs & CBOs	1. Lack of monitoring due to limited resources 2. Abuse of power and undue interference by department officials 3. Lack of Financial management skills (project members and departmental officials). 4. Funding model not responding to the needs 5. Late payment of subsidy to NPO's	1. Poor services delivery 2. Tarnished imaged 3. Public service delivery protests	1. Facilitate capacity building of departmental officials and project members 2. Awareness campaigns for beneficiaries and communities

Litigations on foster care	<ul style="list-style-type: none"> 1. Huge case load for foster care 2. Failure to fully implement Children's Act No. 38 of 2005 3. Shortage of personnel and working tools (Social workers and supervisors) 5. Migration to urban area 6. Different interpretation of statutes by the courts 	<ul style="list-style-type: none"> 1 Non-compliance to Children's Act No.38 of 2005 2.Negative audit outcome 3.Financial Loss 4.Poor service delivery 5. Poverty 	<ul style="list-style-type: none"> 1.Request for training of new social workers on Children Act.
Misuse of funds by funded Cooperatives	<ul style="list-style-type: none"> 1. Shortage of staff to monitor the projects 2. Lack of resources 3. Unethical behaviour 4. No clear punitive guidelines regarding misuse of funds. 5. Collusion between officials and cooperatives 	<ul style="list-style-type: none"> 1. Fruitless and wasteful expenditure 2. Tarnished image of the department 3. Inadequate sustainability of funded cooperatives. 	<ul style="list-style-type: none"> 1. Capacity building for communities and cooperatives prior funding. 2. Include specific and clear corrective measures in the SLA

PART B

OUR STRATEGIC FOCUS

"Building a caring Society. Together."



. OUR STRATEGIC FOCUS

VISION	
“A caring society for the protection and development of the poor and vulnerable towards a sustainable society”	
Caring Society	Through a collective approach or unity with stakeholders
Poor & Vulnerable	By building trust, hope and assurance
Sustainable society	Through continuous improvement & sustainability

MISSION	
“To transform our society by building conscious and capable citizens through the provision of comprehensive, integrated and sustainable social development services with families at the core of social change”.	
Transformation	Changing the landscape of the Province through legislative reform; programmes which must radically change material conditions of our people and entrenching of human rights
Consciousness	Building activist bureaucrats committed to the service of the Eastern Cape whilst creating a space for progressive awareness, critical engagement and participation of people in their development
Capabilities	Enhancing social, human, financial, physical and natural assets of citizens so as to enjoy freedoms espoused in the Constitution of South Africa.
Integrated service	Ensuring that our provision of welfare services, community development and social security respond to lifecycle challenges that our people face. This requires budget, structures, systems and processes that enforce integration.

VALUES	
Integrity	Ensuring that we are consistent with our values, principles, actions, and measures and thus generate trustworthiness amongst ourselves and with our stakeholders.
Human Dignity	Fundamental Human Right that must be protected in terms of the Constitution of South Africa and facilitates freedoms, justice and peace
Respect	Showing regard for one another and the people we serve and is a fundamental value for the realisation of development goals.
Equality and Equity	We seek to ensure equal access to services, participation of citizens in the decisions that affect their lives and the pursuit of equity imperatives where imbalances exist
Empowerment	We aim to empower employees and communities by building on existing skills, knowledge and experience and by creating an environment conducive to life-long learning.
Accountability	Refers to our obligation to account for our activities, accept responsibility for them, and to disclose the results in a transparent manner.
Customer-oriented	Defined as an approach to sales and customer-relations in which staff focus on helping customers to meet their long-term needs and wants

NATIONAL DSD MANTRA	
“Building cohesive, resilient families and communities by investing in people to eradicate poverty and vulnerability towards creating sustainable livelihoods	

VALUE COMMITMENT	
<p>As the management and officials of the Eastern Cape Department of Social Development, we undertake to treat the people we serve, i.e. the poor, the vulnerable and the marginalised, with integrity and ensuring that we are consistent with our values, principles, actions, and measures and thus generate trustworthiness amongst ourselves and with our stakeholders. Our actions and decisions must be in the interest of the community and must be beyond reproach. We re committing to a rights-based and customer-oriented culture & professionalism in which the right to human dignity of individuals and communities is sacrosanct. We also commit into treating and serving our people with respect and compassion by acting professionally and diligently in our work. We aim to empower our employees and communities by building on existing skills, knowledge and experience and by creating an environment conducive to life-long learning. We pledge to be accountable and transparent to the citizens of the Eastern Cape Province through understanding the impact of our work and taking responsibility for our actions and decisions whilst forging strong partnerships with our stakeholders and civil society. Lastly, we seek to ensure equality and equity through ensuring equal access to services, participation of citizens in the decisions that affect their lives and the pursuit of equity imperatives where imbalances exist.</p>	

PRINCIPLES

<p>We seek to embody the Batho- Pele Principles in our efforts so as to ensure that our service provision is conducted with respect and dignity and results in positive and sustainable outcomes for the citizens of South Africa.</p>	
Consultation	People should be consulted about the level and quality of services they receive, and wherever possible, be given a choice.
Service standards	People should be told what level and quality of services they will receive.
Access	All citizens should have equal access to the services to which they are entitled.
Courtesy	All people should be treated with courtesy and consideration.
Information	Citizens should be given full, accurate information about the public services they are entitled to receive
Openness and transparency	Citizens should be told how national and provincial Departments are run, how much they cost, and who is in charge
Redress	If the promised standard of service is not delivered, citizens should be offered an apology, a full explanation and a speedy and effective remedy; and when the complaints are made, citizens should receive a sympathetic, positive response.
Value for Money	Public services should be provided economically and efficiently in order to give citizens the best possible value for money.

PROBLEM STATEMENT

Dysfunctional families due to socio-economic instabilities and social ills. (Addressing social dysfunctionality targeting poor and vulnerable individuals, families and communities)

IMPACT STATEMENT

Resilient and self-reliant families within empowered communities

OUTCOME STATEMENT

Placing Individuals, Families and Vulnerable Groups at the centre of Care, Protection and Development

OUTCOMES

OUTCOME 1	Increased universal access to Developmental Social Welfare Services
OUTCOME 2	Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities
OUTCOME 3	Functional, reliable, efficient & economically viable families
OUTCOME 4	Improved administrative and financial systems for effective service delivery

PART C

MEASURING OUR PERFORMANCE

"Building a caring Society. Together."



PART C: MEASURING PERFORMANCE

The following Programme structure of the District, aligned to the Social Development Sector Budget Structure:

PROGRAMME	SUB-PROGRAMME
1. Administration	1.1. Office of the District Director 1.2. Corporate Management Services
2. Social Welfare Services	2.1. Management and Support Services 2.2. Care and Support services to Older Persons 2.3. Services to the Persons with Disabilities 2.4. HIV and AIDS 2.5. Social Relief
3. Children and Families	3.1. Management and Support 3.2. Care and Services to Families 3.3. Child Care and Protection 3.4. Partial Care Services 3.5. Child and Youth Care Centres 3.6. Community-Based Care Services for children
4. Restorative Services	4.1. Management and support 4.2. Crime Prevention and support 4.3. Victim empowerment 4.4. Substance Abuse, Prevention and Rehabilitation
5. Development and Research	5.1. Management and Support 5.2. Community Mobilisation 5.3. Institutional capacity building and support for NPOs 5.4. Poverty Alleviation and Sustainable Livelihoods 5.5. Community Based Research and Planning 5.6. Youth development 5.7. Women development

- DEPARTMENTAL PERFORMANCE INFORMATION OUTCOMES**

PROBLEM STATEMENT	Dysfunctional families due to socio-economic instabilities and social ills. (Addressing social dysfunctionality targeting poor and vulnerable individuals, families and communities)
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IMPACT STATEMENT	Resilient and self-reliant families within empowered communities
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OUTCOME STATEMENT	Placing Individuals, Families and Vulnerable Groups at the centre of Care, Protection and Development
OUTCOME 1	Increased universal access to Developmental Social Services
OUTCOME 2	Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities
OUTCOME 3	Functional, reliable, efficient & economically viable families
OUTCOME 4	Improved administrative and financial systems for effective service delivery

- PERFORMANCE INDICATORS FOR 2024/2025**

The performance of the Department will be measured against the following core set of performance indicators as tabulated below:

PROGRAMME NAME	NO OF PERFORMANCE INDICATORS
Programme 1: Administration	11
Programme 2: Social welfare services	14
Programme 3: Children and families	11
Programme 4: Restorative services	7
Programme 5: Development and research	19
TOTAL	62

PROGRAMME 1

ADMINISTRATION

"Building a caring Society. Together."



PROGRAMME 1: ADMINISTRATION

PROGRAMME PURPOSE

The purpose of the programme is to provide policy guidance and administrative support on strategic imperatives mandated by the constitution of the country. It consists of Office of the MEC, HOD, Corporate Management Services and District Management.

Programme	Sub-programmes	Sub-programme purpose
1. Administration	1.1 Office of the District Director	The office of the District Director provides political and legislative interface between government, civil society and all other relevant stakeholders.
	1.2 Corporate Management Services	Corporate Management Services provides for the strategic direction and the overall management and administration of the Department. The office of the District Director is located under this section as well as the following functions: Communication and Customer Care and Security Management. Other support functions that fall under Programme One are Information & Communication Technology, Financial Management, Facilities and Infrastructure Management, Human Resource Management, Human Resource Development and Operations.

1.1 OFFICE OF THE DEPUTY DIRECTOR

The Deputy Director is responsible for providing strategic leadership and guidance to the Local Service Office. The LSO is also responsible for ensuring integration to improve the provision of services to the communities of the Senqu LSO including planning, policy implementation and monitoring. The Deputy Director will participate in various National, Provincial, Departmental and District activities, these will include IDP & Budget review meetings, Executive Mayoral & Mayoral Outreach Programs, EXCO Outreach Program and Ward and Community Based Planning. Within the LSO the DDA will hold ongoing engagements with External Stakeholders, ensure implementation of partnership agreements and staff at large providing strategic direction for improved accountability and integration within the LSO.

OUTCOMES, OUTPUTS, PERFORMANCE INDICATORS AND TARGETS: OFFICE OF THE DISTRICT DIRECTOR

Indicator	Output	Output Indicators	Audited /Actual Performance			Estimated Performance 2023/24	Medium- term Targets		
			2020/21	2021/22	2022/23		2024/25	2025/26	2026/27
OUTCOME 4: Improved administrative and financial systems for effective service delivery									
Effective, efficient and developmental administration	Stakeholder Engagement	1.1.1 Number of corporate governance interventions implemented		-	-	6	44	44	44

QUARTERLY TARGETS: OFFICE OF THE DISTRICT DIRECTOR

Output Indicators		Annual Target 2024/25	Quarterly Targets				Calculation Type
			1st	2nd	3rd	4th	
1.1.1	Number of corporate governance interventions implemented	44	10	12	10	12	Cumulative year end

NPO MANAGEMENT

In line with the NPO Act No.71 of 1997 this function intends to facilitate and coordinate the efficient and effective implementation of the Act to ensure consolidation of database, assistance with registration and monitoring of compliance of NPO's within the District.

- Registration to ensure functionality and monitoring of NPO
- Compliance - to be registered and comply with the NPO Act (Functionality)
- Monitoring – ascertain Value for Money, performance, norms and standards (functionality)
- Funding in line with the Policy on financial Awards funding processes and transfers to NPO's to deliver services as per department mandate.
- Forum Coordination to strengthen partnerships with the NPO Sector (Social Partnerships)

OUTCOMES, OUTPUTS, PERFORMANCE INDICATORS AND TARGETS: NPO MANAGEMENT

Outcome Indicator	Outputs	Output Indicators	Audited/Actual Performance			Estimated Performance 2023/24	Medium-term Targets		
			2020/21	2021/22	2022/23		2024/25	2025/26	2026/27
OUTCOME 4: Improved administrative and financial systems for effective service delivery									
Effective, efficient and developmental administration for good governance	Registration of NPOs	1.2.3 Number of NPOs registered	-	-	-	5	8	10	10
	Compliance interventions undertaken	1.2.4 Number of compliance interventions implemented	-	-	-	8	5	12	12
	Funding of NPOs	1.2.5 Number of funded NPOs	-	-	-	37	41	37	37
	Funded organizations monitored	1.2.6 Number of funded organisations monitored	-	-	-	10	41	15	15

QUARTERLY TARGETS: NPO MANAGEMENT

Output Indicators		Annual Target 2024/25	Quarterly Targets				Calculation Type
			1 st	2 nd	3 rd	4 th	
1.2.3	Number of NPOs registered	8	3	1	3	1	Cumulative year end
1.2.4	Number of compliance interventions implemented	5	1	1	2	1	Cumulative year end
1.2.5	Number of funded NPOs	41	41	41	41	41	Non-cumulative highest figure
1.2.6	Number of funded organizations monitored	41	41	41	41	41	Non-cumulative highest figure

2024/25 SERVICE OFFICES QUARTERLY TARGETS: NPO MANAGEMENT

OUTPUT INDICATORS	2024/25 LSO APP TARGET			CALCULATION TYPE
	BARKLEY EAST	SENQU LSO	STERKSPRUIT	
1.2.3 Number of NPOs registered	2	2	4	8
Q1	1	1	1	3
Q2	-	-	1	1
Q3	1	1	1	3
Q4	-	-	1	1
1.2.4 Number of compliance interventions implemented	2	1	2	5
Q1	-	-	1	1
Q2	-	1	-	1
Q3	2	-	-	2
Q4	-	-	1	1
1.2.5 Number of funded NPOs	09	09	23	41
Q1	09	09	23	41
Q2	09	09	23	41
Q3	09	09	23	41
Q4	09	09	23	41
1.2.6 Number of funded organizations monitored	09	09	23	41
Q1	09	09	23	41
Q2	09	09	23	41
Q3	09	09	23	41
Q4	09	09	23	41

- FINANCIAL MANAGEMENT**

Responsible for managing the District's finances including financial planning, expenditure management, management of financial risks, financial reporting, asset management, record-keeping, fleet management, facilities and infrastructure management as well as supply chain management.

OUTCOMES, OUTPUTS, PERFORMANCE INDICATORS AND TARGETS: FINANCIAL MANAGEMENT SERVICES

Outcome Indicator	Outputs	Output Indicators	Audited/Actual Performance			Estimated Performance 2023/24	Medium-term Targets		
			2020/21	2021/22	2022/23		2024/25	2025/26	2026/27
OUTCOME 4: Improved administrative and financial systems for effective service delivery									
	Invoices paid within 30 days	1.2.8 Percentage of invoices paid within 30 days			-	80%	100%	80%	80%

QUARTERLY TARGETS: FINANCIAL MANAGEMENT SERVICES

	Output Indicators	Annual Target 2024/25	Quarterly Targets				Calculation Type
			1 st	2 nd	3 rd	4 th	
1.2.8	Percentage of invoices paid within 30 days	100%	100%	100%	100%	100%	Non-cumulative highest figure

SUPPLY CHAIN MANAGEMENT SERVICES

OUTCOMES, OUTPUTS, PERFORMANCE INDICATORS AND TARGETS: FACILITIES AND INFRASTRUCTURE MANAGEMENT

Outcome Indicator	Outputs	Output Indicators	Audited/Actual Performance			Estimated Performance 2022/23	Medium-term Targets		
			2020/21	2021/22	2022/23		2023/24	2024/25	2026/27
OUTCOME 4: Improved administrative and financial systems for effective service delivery									
Effective, efficient and developmental administration for good governance	Procurement budget spend targeting local suppliers	1.2.9 Percentage of procurement budget spend targeting local suppliers in terms of LED Framework	-	-	-	75%	75%	75%	75%

QUARTERLY TARGETS: FACILITIES AND INFRASTRUCTURE MANAGEMENT

Output Indicators			Annual Target 2024/25	Quarterly Targets				Calculation Type
				1st	2nd	3rd	4th	
1.2.9	Percentage of procurement budget spend targeting local suppliers in terms of LED Framework		75%	75%	75%	75%	75%	Non-cumulative highest figure

• CORPORATE SERVICES

Corporate Services branch involves the provision of Human Resources Administration, Conditions of Service and PERSAL administration, Recruitment; Human Resources Development and Management (Training, Staff Training Development, Performance Management, Human Resources Planning and Organizational Development; and Employee Relations) Employee Wellness and Labor Relations.

OUTCOMES, OUTPUTS, PERFORMANCE INDICATORS AND TARGETS: CORPORATE SERVICES

Outcome Indicator	Outputs	Output Indicators	Audited/Actual Performance			Estimated Performance 2023/24	Medium-term Targets		
			2020/21	2021/22	2022/23		2024/25	2025/26	2026/27
OUTCOME 4: Improved administrative and financial systems for effective service delivery									
Effective, efficient and developmental administration for good governance	Improved organization, employee performance, development, capabilities and resources	1.2.11 Number of Human Capital Management & Development interventions implemented	-	-	-	04	04	04	04

QUARTERLY TARGETS: CORPORATE SERVICES

Output Indicators			Annual Target 2024/25	Quarterly Targets				Calculation Type
				1st	2nd	3 rd	4 th	
1.2.11	Number of Human Capital Management & Development interventions implemented		04	04	04	04	04	Non-cumulative highest figure

PROGRAMME 2

SOCIAL WELFARE SERVICES

"Building a caring Society. Together."



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PROGRAMME 2: SOCIAL WELFARE SERVICES

PROGRAMME PURPOSE

To provide integrated developmental social welfare services to the poor and vulnerable in partnership with stakeholders and civil society organisations. There is no change in the programme structure.

Programme	Sub-programme	Sub-programme Purpose
2. Social Welfare Services	2.1 Management and Support	Provide administration for programme staff and coordinates professional development and ethics, provision of tools of trade for management and support staff providing services across all sub-programmes of this programme.
	2.2 Services to Older Persons	Design and implement integrated services for the care, support and protection of older persons through establishment of support structures, provision of governance, development and implementation of interventions for older persons, quality assurance and capacity building
	2.3 Services to Persons with Disabilities	Design and implement integrated programmes and provide services that facilitate the promotion of the well-being and the socio-economic empowerment of persons with disabilities through provision of intervention programmes and services as well as capacity building and support
	2.4 HIV and AIDS	Design and implement integrated community-based care programmes and services aimed at mitigating the social and economic impact of HIV and AIDS by providing intervention programmes and services, prevention and psychosocial support programmes as well as financial and capacity building of funded organisations
	2.5 Social Relief	To respond to emergency needs identified in communities affected by disasters not declared, and or any other social condition resulting in undue hardship by providing counselling and support to affected individuals and families, developing care plans for short, medium and long term interventions and providing financial and material assistance to individuals or households directly or via suitable and approved service delivery partners

2.1 MANAGEMENT AND SUPPORT

The sub-programme is managed by the Social Work Manager and it provides administration support for Programme 2 personnel and coordinates professional development and ethics across all sub-programmes of this programme. Social Service Practitioners from all Districts are capacitated for improved social service delivery as well as Developmental Quality Assurance (DQA) assessments are conducted for compliance with relevant Legislation. Programme performance plans and reports are also coordinated by the sub-programme.

OUTCOMES, OUTPUTS, PERFORMANCE INDICATORS AND TARGETS: MANAGEMENT AND SUPPORT

Outcome Indicator	Outputs	Output Indicators	Audited/Actual performance			Estimated performance 2023/24	Medium-term targets		
			2020/21	2021/22	2023/24		2024/25	2025/26	2026/27
OUTCOME 2: Inclusive, responsive & comprehensive social protection system									
Improved well-being of vulnerable groups and marginalized	Support services coordinated	2.1.1. Number of Support services coordinated	20	20	20	20	24	24	24

QUARTERLY TARGETS: MANAGEMENT AND SUPPORT

	Output Indicators	Annual target 2024/25	Quarterly Targets				Method of Calculation
			1st	2nd	3rd	4th	
2.1.1.	Number of support services coordinated	24	5	7	5	7	Cumulative year end

2024/25 SERVICE OFFICE QUARTERLY TARGETS: MANAGEMENT AND SUPPORT

OUTPUT INDICATORS	2024/25 LSO APP			CALCULATION TYPE
	BARKLY EAST SDC	SENQU LSO	LADY GREY SDC	
2.1.1 Number of women participating in women empowerment programmes	24	24	24	24
Q1	5	5	5	5
Q2	7	7	7	7
Q3	5	5	5	5
Q4	7	7	7	7

2.2 SERVICES TO OLDER PERSONS

The Programme renders Care and Support Services to Older Persons through residential facilities as well as Community Based Care and Support Services. Residential facilities offer 24-hour care, protection and support services in a safe and secure environment whereas Community Based Care and Support Services happens in the service centres which are within communities, these promote recreation, social cohesion and Active Ageing (Golden Games). The emphasis is on improvement of social wellbeing and the protection of Older Persons against any form of abuse through establishment of support structures. As a way of reaching out and extend services to Older Persons the Department will expand Community Based Care and Support services rather than institutionalization. This is also as part of the transformation agenda as outlined in the social sector priorities.

OUTCOMES, OUTPUTS, PERFORMANCE INDICATORS AND TARGETS FOR SERVICES TO OLDER PERSONS

Outcome Indicator	Outputs	Output Indicators	Audited/Actual Performance			Estimated Performance 2023/24	Medium-term Targets		
			2020/21	2021/22	2022/23		2024/25	2025/26	2026/27
OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities									
Improved well-being of vulnerable groups and marginalized	Older persons accessing Residential Facilities	2.2.1 Number of older persons accessing Residential Facilities	-	-	-	-	-	-	-
	Older persons accessing Community Based Care and Support Services	2.2.2 Number of older persons accessing Community Based Care and Support Services	-	-	-	543	543	543	543
	Older persons accessing Community Based Care and Support Services in Non -Funded Facilities	2.2.3 Number of older persons accessing Community Based Care and Support Services in Non -Funded Facilities				-	-	-	-

QUARTERLY TARGETS: SERVICES TO OLDER PERSONS

Output Indicators		Annual Target 2024/25	Quarterly Targets				Calculation Type
			1st	2nd	3rd	4th	
2.2.1	Number of older persons accessing Residential Facilities	-	-	-	-	-	Non-cumulative Highest Figure
2.2.2	Number of older persons accessing Community Based Care and Support Services	543	543	543	543	543	Non-cumulative Highest Figure
2.2.3	Number of older persons accessing Community Based Care and Support Services in Non- Funded Facilities.	-	-	-	-	-	Non-cumulative highest figure

SERVICE OFFICE QUARTERLY TARGETS: SERVICES TO OLDER PERSONS

OUTPUT INDICATORS	SENQU LSO			2024/25 LSO APP TARGET	CALCULATION TYPE
	BARKLY EAST SDC	LADY GREY SDC	STERKSPRUIT SDC		
2.2.1 Number of older persons accessing Residential Facilities	-	-	-	-	Non-cumulative highest figure
Q1	-	-	-	-	
Q2	-	-	-	-	
Q3	-	-	-	-	
Q4	-	-	-	-	
2.2.2 Number of older persons accessing Community Based Care and Support Services	35	113	395	543	Non-cumulative highest figure
Q1	35	113	395	543	
Q2	35	113	395	543	
Q3	35	113	395	543	
Q4	35	113	395	543	
2.2.3 Number of older persons accessing Community Based Care and Support Services in non funded facilities	-	-	-	-	Non-cumulative highest figure
Q1	-	-	-	-	
Q2	-	-	-	-	
Q3	-	-	-	-	
Q4	-	-	-	-	

2.3 SERVICES TO PERSONS WITH DISABILITIES

The Programme provides services that facilitate the promotion of the social well-being and the socio-economic empowerment of Persons with disabilities through provision of intervention programmes and services as well as capacity building and support. Implementation of Community Based Rehabilitation services and advocacy within a rights-based approach around developmental programmes as well as access to services will contribute positively to their participation within the community.

QUARTERLY TARGETS: SERVICES TO PERSONS WITH DISABILITIES

OUTCOMES, OUTPUTS, PERFORMANCE INDICATORS AND TARGETS: PERSONS WITH DISABILITIES

Outcome Indicator	Outputs	Output Indicators	Audited/Actual Performance			Estimated Performance 2023/24	Medium-term Targets		
			2020/21	2021/22	2022/23		2024/25	2025/26	2026/27
OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities TCOME 2: Inclusive, responsive & comprehensive social protection system									
Improved well-being of vulnerable groups and marginalized	Persons with disabilities accessing Residential Facilities	2.3.1 Number of Persons with disabilities accessing Residential Facilities	-	-	-	-	-	-	-
	Persons with disabilities accessing services in funded Protective Workshops	2.3.2 Number of Persons with disabilities accessing services in Protective Workshops	-	-	-	-	-	-	-
	Persons accessing Community Based Rehabilitation Services	2.3.3 Number of Persons accessing Community Based Rehabilitation Services	-	-	-	806	716	716	716
	Families caring for children and adults with disabilities who have access to a well-defined basket of social support services	2.3.4 Number of families caring for children and adults with disabilities who have access to a well-defined basket of social support services	-	-	-	10	10	10	10
	Number of persons with disabilities receiving personal assistance services support	2.3.5 Number of persons with disabilities receiving personal assistance services support	-	-	-	10	8	8	8

QUARTERLY TARGETS: SERVICES TO PERSONS WITH DISABILITIES

Output Indicators	Annual target 2024/25	Quarterly Targets				Calculation Type
		1st	2nd	3rd	4th	
2.3.1 Number of persons with disabilities accessing Residential Facilities	-	-	-	-	-	Non-Cumulative Highest Figure
2.3.2 Number of persons with disabilities accessing services in Protective Workshops	-	-	-	-	-	Non-Cumulative Highest Figure
2.3.3 Number of Persons accessing Community Based Rehabilitation Services	716	90	208	271	147	Cumulative year end
2.3.4 Number of families caring for children and adults with disabilities who have access to a well-defined basket of social support services	10	2	2	4	2	Cumulative year-end
2.3.5 Number of persons with disabilities receiving personal assistance services support	8	2	2	3	1	Cumulative year-end

2024/25 SERVICE OFFICE TARGETS: SERVICES TO PERSONS WITH DISABILITIES

OUTPUT INDICATORS	2024/25 LSO APP			CALCULATION TYPE
	BARKLY EAST SDC	SENQU LSO	LADY GREY SDC	
2.3.1 Number of older persons accessing Residential Facilities	-	-	-	-
Q1	-	-	-	-
Q2	-	-	-	-
Q3	-	-	-	-
Q4	-	-	-	-
2.3.2 Number of older persons accessing Community Based Care and Support Services	-	-	-	Non-cumulative highest figure
Q1	-	-	-	-
Q2	-	-	-	-
Q3	-	-	-	-
Q4	-	-	-	-
2.3.3 Number of older persons accessing Community Based Care and Support Services in non funded facilities	90	135	491	716
Q1	20	20	50	90
Q2	20	38	150	208
Q3	30	50	191	271
Q4	20	27	100	147
2.3.4 Number of families caring for children and adults with disabilities who have access to a well-defined basket of social support services	3	3	4	10
Q1	-	1	1	2
Q2	-	1	1	2
Q3	2	1	1	4
Q4	1	0	1	2
2.3.5 Number of persons with disabilities receiving personal assistance services support	1	3	4	8
Q1	-	1	1	2
Q2	-	1	1	2
Q3	1	1	1	3
Q4	-	0	1	1

2.4 HIV AND AIDS

The National Development Plan notes that in 2007, South Africa represented 0.7 percent of the World's population but accounted for 17 percent (about 5.5 Million people) of the global number of HIV infections. In the Eastern Cape specific focus is more on areas where there is high HIV prevalence as HIV has enormous strain on the capacity of families to cope with Psycho – Social and economic consequences of the illness as well as to curb new HIV infections.

Young people aged (15 -24 years) are identified as key population mostly affected by HIV and AIDS hence strengthening of Prevention Programme through social and behavior change and Psycho-social support services. In response to this, DSD derives its mandate from the National Strategic Plan (NSP) for HIV&AIDS, TB and STI's 2017-2022 which acknowledges that HIV&AIDS is not only a health issue, but a developmental issue, hence the combination approach. In the next financial year focus will also be on Key populations that have not been key in the Programme i.e. Sex Workers, Older Persons, Persons with disabilities, Lesbian, Gay, Bi-sexual, Trans-gender, Inter-sexual, Queer, Asexual plus (LGBTIQA+'s) and Families experiencing Gender Based Violence which will have an effect on the Programme target population.

Outcome Indicator	Outputs	Output Indicators	Audited/Actual Performance			Estimated Performance 2023/24	Medium-term Targets		
			2020/21	2021/22	2022/23		2024/25	2025/26	2026/27
OUTCOME 2: Inclusive, responsive & comprehensive social protection system									
Improved well-being of vulnerable groups and marginalized	Implementers trained on Social and Behaviour Change Programmes	2.4.1 Number of implementers trained on Social and Behaviour Change Programmes	-	-	-	48	48	48	48
	Beneficiaries reached through Social and Behavior Change Programmes	2.4.2 Number of beneficiaries reached through Social and Behavior Change Programmes	-	-	-	1718	1718	1718	1718
	Beneficiaries receiving Psychosocial Support Services	2.4.3 Number of beneficiaries receiving Psychosocial Support Services	-	-	-	1220	1220	1220	1220

QUARTERLY TARGETS: HIV AND AIDS

Output Indicators			Annual Target 2024/25	Quarterly Targets				Calculation Type
				1st	2nd	3rd	4th	
2.4.1	Number of implementers trained on Social and Behaviour Change Programmes	48	-	27	21	-	-	Cumulative Year end
2.4.2	Number of beneficiaries reached through Social and Behavior Change Programmes	1 718	323	380	650	365	-	Cumulative Year end
2.4.3	Number of beneficiaries receiving Psychosocial Support Services	1 220	235	265	460	260	-	Cumulative Year end

2024/25 SERVICE OFFICE TARGETS: HIV AND AIDS

OUTPUT INDICATORS	SENQU LSO			2024/25 LSO APP TARGET	CALCULATION TYPE
	BARKELY EAST SDC	LADY GREY SDC	STERKSPRUIT SDC		
2.4.1. Number of Implementers trained on Social and Behaviour Change Programmes	14	13	21	48	Cumulative year end
	Q1 -	-	-	-	
	Q2 -	7	20	27	
	Q3 14	6	1	21	
2.4.2. Number of beneficiaries reached through Social and Behavior Change Programmes	600	230	888	1 718	Cumulative year end
	Q1 130	55	138	323	
	Q2 130	50	200	380	
	Q3 200	70	380	650	
2.4.3. Number of beneficiaries receiving Psychosocial Support Services	450	90	680	1 220	Cumulative year end
	Q1 100	15	120	235	
	Q2 105	15	145	265	
	Q3 115	35	310	460	
	Q4 130	25	105	260	

2.5 SOCIAL RELIEF

The Programme is mandated by the Social Assistance Act to develop a safety net for individuals, families and communities in difficult circumstances and to respond to situations of disaster declared and undeclared. The services are aimed at the eligible poor and vulnerable and can be offered in the form of counseling and material aid (*uniform, clothing, food parcels etc.*).

OUTCOMES, OUTPUTS, PERFORMANCE INDICATORS AND TARGETS: SOCIAL RELIEF

Outcome Indicator	Outputs	Output Indicators	Audited/Actual performance			Estimated Performance 2023/24	Medium-term targets		
			2020/21	2021/22	2022/23		2024/25	2025/26	2026/27
OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities									
Improved well-being of vulnerable groups and marginalized	Beneficiaries who benefited from DSD Social Relief Programmes	2.5.1 Number of beneficiaries who benefited from DSD Social Relief Programmes	2 145	442	434	149	154	154	154
	Leaners who benefitted through Integrated School Health Programmes	2.5.2 Number of leaners who benefitted through Integrated School Health Programmes	2 897	5 426	6 105	2824	2 964	2 964	2 964

QUARTERLY TARGETS: SOCIAL RELIEF

Output Indicators			Annual target 2024/25	Quarterly targets				CALCULATION TYPE
				1 st	2 nd	3 rd	4 th	
2.5.1	Number of beneficiaries who benefited from DSD Social Relief Programmes		154	32	57	52	13	Cumulative Year-end
2.5.2	Number of leaners who benefitted through Integrated School Health Programmes		2 964	0	2 964	0	0	Non-Cumulative Highest Figure

2024/25 SERVICE OFFICE TARGETS: SOCIAL RELIEF

OUTPUT INDICATORS	SENQU LSO			2024/25 LSO APP TARGET	CALCULATION TYPE
	BARKLY EAST SDC	LADY GREY SDC	STERKSPRUIT SDC		
2.5.1 Number of beneficiaries who benefited from DSD Social Relief Programmes	45	30	79	154	Cumulative year end
Q1	15	2	15	32	
Q2	10	22	25	57	
Q3	16	6	30	52	
Q4	4	-	9	13	
2.5.2 Number of learners who benefitted through Integrated School Health Programmes	260	478	2 226	2 964	Non-cumulative highest figure
Q1	-	-	-	-	
Q2	260	478	2 226	2 964	
Q3	-	-	-	-	
Q4	-	-	-	-	

PROGRAMME 3

CHILDREN AND FAMILIES

"Building a caring Society. Together."



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3.1 MANAGEMENT & SUPPORT

The sub-programmes is driven by the Chief Director: Social Welfare Services, it provides administration for Programme three staff and coordinates professional development and ethics across all sub-programmes of this programme. Plans and reports of the programme are also coordinated by the sub-programme.

OUTCOMES, OUTPUTS, PERFORMANCE INDICATORS AND TARGETS: MANAGEMENT & SUPPORT

Outcome Indicator	Outputs	Output Indicators	Audited/Actual Performance			Estimated Performance 2023/24	Medium-term Targets		
			2020/21	2021/22	2022/23		2024/25	2025/26	2026/27
OUTCOME 3: Functional, reliable, efficient & economically viable families									
Reduction in families at risk	Support services coordinated	3.1.1 Number of support services coordinated	19	19	19	19	24	24	24

SERVICE QUARTERLY TARGETS: MANAGEMENT AND SUPPORT

Output Indicators			Annual Target 2024/25	Quarterly Targets				Calculation Type
				1st	2nd	3rd	4th	
3.1.1	Number of support services coordinated		24	5	7	5	7	Cumulative year end

2024/25 SERVICE OFFICE QUARTERLY TARGETS: MANAGEMENT AND SUPPORT

OUTPUT INDICATORS	SENQU LSO			2024/25 LSO APP TARGET	CALCULATION TYPE
	BARKLY EAST SDC	LADY GREY SDC	STERKSPRUIT SDC		
3.1.1 Number of support services coordinated	24	24	24	24	Cumulative year end
Q1	5	5	5	5	
Q2	7	7	7	7	
Q3	5	5	5	5	
Q4	7	7	7	7	

3.2 CARE AND SERVICES TO FAMILIES

The Department renders programmes and services that promote stable, healthy, resilient and well functional families and prevent vulnerability in families. The Department intervenes by intensifying Family Preservation, Fatherhood and parenting programmes with a special focus on implementing the Strategy for Teenage Parents to vulnerable groups.

OUTCOMES, OUTPUTS, PERFORMANCE INDICATORS AND TARGETS: CARE AND SERVICES TO FAMILIES

Outcome Indicator	Outputs	Output Indicators	Audited/Actual Performance			Estimated Performance 2023/24	Medium-term Targets		
			2020/21	2021/22	2022/23		2024/25	2025/26	2026/27
OUTCOME 3: Functional, reliable, efficient & economically viable families									
Reduction in families at risk	Family members participating in Family Preservation service	3.2.1 Number of family members participating in Family Preservation service	-	-	-	580	730	730	730
	Family members re-united with their families	3.2.2 Number of family members re-united with their families	-	-	-	46	46	46	46
	Family members participating in parenting programmes	3.2.3 Number of family members participating in parenting programmes.	-	-	-	575	710	710	710

QUARTERLY TARGETS: CARE AND SUPPORT SERVICES TO FAMILIES

	Output Indicators	Annual Target 2024/25	Quarterly Targets				Calculation Type
			1st	2nd	3rd	4th	
3.2.1	Number of family members participating in Family Preservation service	730	165	220	210	135	Cumulative year end
3.2.2	Number of family members re-united with their families	46	7	14	12	13	Cumulative year end
3.2.3	Number of family members participating in parenting Programmes.	710	166	158	228	158	Cumulative year end

2024/25 SERVICE OFFICE QUARTERLY TARGETS: CARE AND SUPPORT SERVICES TO FAMILIES

OUTPUT INDICATORS	SENQU LSO			2024/25 LSO APP TARGET	CALCULATION TYPE
	BARKELY EASTSDC	LADY GREYSDC	STERKS普魯特SDC		
3.2.1 Number of family members participating in Family Preservation service	259	158	313	730	Cumulative year end
	Q1 58	30	77	165	
	Q2 75	54	91	220	
	Q3 75	44	91	210	
3.2.2 Number of family members re-united with their families	Q4 51	30	54	135	Cumulative year end
	10	6	30	46	
	Q1 2	2	3	7	
	Q2 2	2	10	14	
3.2.3 Number of family members participating in parenting Programmes.	Q3 3	2	7	12	Cumulative year end
	Q4 3	0	10	13	
	250	160	300	710	
	Q1 60	52	54	166	
	Q2 50	35	73	158	Cumulative year end
	Q3 65	36	127	228	
	Q4 75	37	46	158	

3.3 CHILD CARE AND PROTECTION

The primary focus of this programme is care and protection of children against Violence, Child Abuse, Neglect and Exploitation (VCANE). This is undertaken through provision of Community Based Prevention and Early Intervention Services to support Vulnerable Children in communities. It also ensures provision of Therapeutic, Psychological, Rehabilitative services as well as Alternative Care Services for children found to be in need of care and protection through Temporary Safe Care, Foster Care, Child and Youth Care Centres including Adoption Services for those requiring permanency.

Child Care and Protection is a highly legislated terrain, rooted on both the Constitution of the Republic of South Africa, Act No. 108 of 1996 and the Children's Act 38 of 2005 as amended. The Programme needs to ensure compliance to legislation/professional standards/service standards to avoid litigation. This requires design and implementation of integrated programmes and services (interventions, evidence-based management and information support, human resource development and capacity building) that provide for the development, care and protection of the rights of children. Full and effective implementation of the Children's Act 38 of 2005 as amended remains our biggest challenge.

The sector paradigm shift for provision of Child Protection Services emphasizes a shift from statutory services to Prevention and Early Intervention Programmes to ensure that abuse is prevented before it occurs, identified early enough, avoid children from getting deeper into the system and that all children are prepared for every stage of life in line with the life cycle approach.

OUTCOMES, OUTPUTS, PERFORMANCE INDICATORS AND TARGETS: CHILD CARE AND PROTECTION

Outcome Indicator	Outputs	Output Indicators	Audited/Actual Performance			Estimated performance 2023/24	Medium-term Targets		
			2020/21	2021/22	2022/23		2024/25	2025/26	2026/27
OUTCOME 3: Increased universal access to Developmental Social Welfare Services									
Improved well-being of vulnerable groups and marginalized	Reported cases of child abuse	3.3.1 Number of reported cases of child abuse	-	-	-	35	35	35	35
	Children with valid foster care orders.	3.3.2 Number of children with valid foster care orders.	-	-	-	1585	1 431	1 435	1 435
	Children placed in foster care	3.3.3 Number of children placed in foster care.	-	-	-	81	77	77	77
	Children in foster care re-unified with their families.	3.3.4 Number of children in foster care re-unified with their families.	-	-	-	01	03	03	03
	People accessing funded Prevention and Early Intervention Programmes	3.3.5 Number of people accessing Prevention and Early Intervention Programmes (PEIP)	-	-	-	650	820	820	820
	Children recommended for adoption	3.3.6 Number of children recommended for adoption	-	-	-	03	01	01	01

QUARTERLY TARGETS: CHILDCARE AND PROTECTION

	Output Indicators	Annual target 2024/25	Quarterly targets				Calculation Type
			1st	2nd	3rd	4th	
3.3.1	Number of reported cases of child abuse	35	09	08	11	07	Cumulative year end
3.3.2	Number of children with valid foster care orders.	1 431	1 367	1 377	1 396	1 431	Cumulative year to date
3.3.3	Number of children placed in foster care.	77	14	23	23	17	Cumulative year end
3.3.4	Number of children in foster care re-unified with their families.	03	0	0	03	0	Cumulative year end
3.3.5	Number of people accessing Prevention and Early Intervention Programmes (PEIP)	820	175	220	185	240	Cumulative year end
3.3.6	Number of children recommended for adoption	01	0	0	0	1	Cumulative year end

SERVICE OFFICE QUARTERLY TARGETS: CHILDCARE AND PROTECTION

OUTPUT INDICATORS	SENQU LSO			2024/25 LSO APP TARGET	CALCULATION TYPE
	BARKELY EAST SDC	LADY GREY SDC	STERKSPRUIT SDC		
3.3.1 Number of reported cases of child abuse	10	05	20	35	Cumulative year end
Q1	03	01	05	9	
Q2	02	02	04	8	
Q3	03	01	07	11	
Q4	02	01	04	7	
3.3.2 Number of children with valid foster care orders.	151	210	1 070	1 431	Cumulative year to date
Q1	145	205	1 017	1 367	
Q2	149	207	1 021	1 377	
Q3	150	209	1 037	1 396	
Q4	151	210	1 070	1 431	
3.3.3 Number of newly children placed in Foster Care	07	20	50	77	Cumulative year end
Q1	00	04	10	14	
Q2	02	06	15	23	
Q3	03	05	15	23	
Q4	02	05	10	17	
3.3.4 Number of children in foster care re-unified with their families.	02	00	01	3	Cumulative year end
Q1	00	00	00	0	
Q2	00	00	00	0	
Q3	02	00	01	3	
Q4	00	00	00	0	
3.3.5 Number of people accessing Prevention and Early Intervention Programmes (PEIP)	270	250	300	820	Cumulative year end
Q1	60	65	50	175	
Q2	60	60	100	220	
Q3	70	65	50	185	
Q4	80	60	100	240	
3.3.6 Number of children recommended for adoption	00	01	00	1	Cumulative year end
Q1	00	00	00	0	
Q2	00	00	00	0	
Q3	00	00	00	0	
Q4	00	01	00	1	

3.4 PARTIAL CARE SERVICES

The primary focus of the sub-programme is to provide reception, protection, development and partial care to children on behalf of their parents or caregivers for a temporary period during the day and could include overnight. Develop Provincial Partial Care Strategy and profile for Partial Care as enshrined in the Children's Act No 38 of 2005. Registration and Monitoring of partial care facilities (private school hostels, temporary respite care referred to as special day care centres and after-school care) to ensure compliance with norms and standards.

The programme also focuses more on prioritizing and providing care for children with disabilities, which are those children with cognitive impairments, hearing impairments, deafness, speech or language impairments, blindness, deaf-blindness, serious emotional disturbance, orthopedic impairments, severe or multiple disabilities, autism, traumatic brain injury, developmental delay, or specific learning disabilities and who by reason of qualifying disability require special education and care. The rationale for target setting is to ensure that Partial Care Facilities meet the expected levels of performance and remain meet the compliance standards to ensure that children are protected.

OUTCOMES, OUTPUTS, PERFORMANCE INDICATORS AND TARGETS: PARTIAL CARE SERVICES

Outcome Indicator	Outputs	Output Indicators	Audited/Actual Performance			Estimated Performance 2023/24	Medium-term Targets		
			2020/21	2021/22	2022/23		2024/25	2025/26	2026/27
OUTCOME 1: Increased universal access to Developmental Social Welfare Services									
Improved well-being of vulnerable groups and marginalized	Registered partial care facilities	3.4.1 Number of newly registered partial care facilities	-	-	-	-	-	-	-
	Children accessing registered partial care facilities	3.4.2 Number of children accessing newly registered partial care facilities	-	-	-	-	-	-	-
	Children benefiting from funded Special Day Centres	3.4.3 Number of Children benefiting from funded Special Day Centres	-	-	-	24	24	24	24

QUARTERLY TARGETS: PARTIAL CARE SERVICES

Output Indicators		Annual Target 2024/25	Quarterly Targets				Calculation Type
			1st	2nd	3rd	4th	
3.4.1	Number of newly registered partial care facilities	-	-	-	-	-	Cumulative year-end
3.4.2	Number of children accessing newly registered partial care facilities	-	-	-	-	-	Cumulative year-end
3.4.3	Number of Children benefiting from funded Special Day Centres	24	24	24	24	24	Non-cumulative highest figure

2024/25 SERVICE OFFICE QUARTERLY TARGETS: PARTIAL CARE SERVICES

OUTPUT INDICATORS	SENQU LSO			2024/25 LSO APP TARGET	CALCULATION TYPE
	BARKELY EAST SDC	LADY GREY SDC	STERKSPRUIT SDC		
3.4.1 Number of newly registered partial care facilities	-	-	-	-	Cumulative year end
Q1	-	-	-	-	
Q2	-	-	-	-	
Q3	-	-	-	-	
Q4	-	-	-	-	
3.4.2 Number of children accessing newly registered partial care facilities	-	-	-	-	Cumulative year end
Q1	-	-	-	-	
Q2	-	-	-	-	
Q3	-	-	-	-	
Q4	-	-	-	-	
3.4.3 Number of Children benefitting from funded SDCC	-	24	24	24	Non-cumulative highest figure
Q1	-	24	24	24	
Q2	-	24	24	24	
Q3	-	24	24	24	
Q4	-	24	24	24	

3.5 CHILD AND YOUTH CARE CENTRES (CYCC)

The sub-programme provides residential care services and support to vulnerable children through governance (registration, funding, monitoring and evaluation of Child and Youth Care Centres) and capacity building of all relevant stakeholders in the children's Act. Slow progress in reunification services for children in residential care Centres due to limited resources for case managers (external Social workers from Department of Social Development (DSD) and Child Protection Organizations).

The target and counting in this indicator also include children placed in state owned CYCCs, underperformance is viewed as positive deviation in line with the sector Paradigm shift that enforces CYCCs as the less preferred alternative care option, promoting family-based approach as opposed to institutionalization of children.

OUTCOMES, OUTPUTS, PERFORMANCE INDICATORS AND TARGETS: CHILD AND YOUTH CARE CENTRES

Outcome Indicator	Outputs	Output Indicators	Audited/Actual Performance			Estimated Performance 2023/24	Medium-term Targets		
			2020/21	2021/22	2022/23		2024/25	2025/26	2026/27
OUTCOME 1: Increased universal access to Developmental Social Welfare Services									
Improved well-being of vulnerable groups and marginalized	Children in need of care and protection accessing services in funded Child and Youth Care Centres	3.5.1 Number of children in need of care and protection accessing services in funded Child and Youth Care Centres	-	-	-	38	38	38	38
	Children in Child and Youth Care Centres re-unified with their families	3.5.2 Number of children in Child and Youth Care Centres re-unified with their families	-	-	-	06	6	6	6

QUARTERLY TARGETS: CHILD AND YOUTH CARE CENTRES

	OUTPUT INDICATORS	Annual Target 2024/25	Quarterly Targets				Calculation Type
			1st	2nd	3rd	4th	
3.5.1	Number of children in need of care and protection accessing services in funded Child and Youth Care Centres	38	38	38	38	38	Non-Cumulative highest figure
3.5.2	Number of children in Child and Youth Care Centres re-unified with their families	6	1	2	2	1	Cumulative year end

2024/25 SERVICE OFFICE QUARTERLY TARGETS: CHILD AND YOUTH CARE CENTRES

OUTPUT INDICATORS	SENQU LSO			2024/25 LSO APP TARGET	CALCULATION TYPE
	BARKELY EAST SDC	LADY GREY SDC	STERKSPRUIT SDC		
3.5.1 Number of children placed in Child and Youth Care Centers.	-	38	-	-	Non-cumulative highest figure
Q1	-	38	-	38	
Q2	-	38	-	38	
Q3	-	38	-	38	
Q4	-	38	-	38	
3.5.2 Number of children in Child and Youth Care Centres re-unified with their families	-	06	-	06	Cumulative year end
Q1	-	01	-	01	
Q2	-	02	-	02	
Q3	-	02	-	02	
Q4	-	01	-	01	

3.6 COMMUNITY BASED CARE SERVICES FOR CHILDREN

Provide protection, care and support to vulnerable children in communities including services to children with disabilities (child headed household) children living and working on the street. This is undertaken through provision of Community Based Prevention and Early Intervention Services to support Vulnerable Children in communities former "Isibindi" model and Drop-In Centres as an implementation mechanism.

Target has not increased as there is no additional budget as this service is delivered through funded organizations implementing former Isibindi model and Drop-In Centres as provided for in the Children's Act 38 of 2005 as amended.

OUTCOMES, OUTPUTS, PERFORMANCE INDICATORS AND TARGETS FOR: COMMUNITY BASED CARE SERVICES FOR CHILDREN

Outcome Indicator	Outputs	Output Indicators	Audited/Actual Performance			Estimated Performance 2022/23	Medium-term Target		
			2020/21	2021/22			2023/24	2024/25	2025/26
OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities									
Enhanced human capabilities to advance social change	Children reached through community-based Prevention and Early Intervention Programmes	3.6.1 Number of Children reached through community-based Prevention and Early Intervention Programmes	-	-	-	500	553	553	553

QUARTERLY TARGETS: COMMUNITY BASED CARE SERVICES FOR CHILDREN

Output Indicators			Annual Target 2024/25	Quarterly Targets				Calculation Type
				1st	2nd	3rd	4th	
3.6.1	Number of Children reached through community-based Prevention and Early Intervention Programmes		553	540	520	500	553	Cumulative year to date

2024/25 SERVICE OFFICE QUARTERLY TARGETS: COMMUNITY BASED CARE SERVICES FOR CHILDREN

OUTPUT INDICATORS	SENQU LSO			2024/25 LSO APP TARGET	CALCULATION TYPE
	BARKLY EAST SDC	LADY GREY SDC	STERKSPRUIT SDC		
3.6.1 Number of Children reached through community-based Prevention and Early Intervention Programmes	-	-	553	553	Cumulative year to date
Q1	-	-	540	540	
Q2	-	-	520	520	
Q3	-	-	500	500	
Q4	-	-	553	553	

PROGRAMME 4

RESTORATIVE SERVICES

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PROGRAMME 4: RESTORATIVE SERVICES PURPOSE

To provide integrated developmental social crime prevention, anti-substance abuse services and victim empowerment and support services to the most vulnerable in partnership with stakeholders and Civil Society Organisations. There is no change in the programme structure.

Programme	Sub-programme	Sub-programme Purpose
4. Restorative Services	4.1 Management and support	Provide administration for programme staff and coordinates professional development and ethics, provision of tools of trade for management and support staff providing services across all sub- programmes of this programme.
	4.2 Crime Prevention and support	Develop and implement social crime prevention programmes and provide probation services targeting children, youth and adult offenders and victims within the criminal justice process.
	4.3 Victim empowerment	Design and implement integrated programmes and services (interventions, financial and management support, policy and legislation and governance) t support, care and empower victims of violence and crime in particular women and children
	4.4 Substance Abuse, Prevention and Rehabilitation	Design and implement integrated services (prevention governance, establishment of support structures stakeholder management and capacity building) support for substance abuse, prevention, treatment and rehabilitation.

4.1 MANAGEMENT AND SUPPORT

The sub-programmes provides administration for Programme staff and coordinates professional development and ethics across all sub-programmes of this programme. Plans and reports of the programme are also coordinated by the sub-programme.

Outcome Indicator	Outputs	Output Indicators	Audited/Actual Performance			Estimated Performance 2023/24	Medium-term Targets		
			2020/21	2021/22	2022/23		2024/25	2025/26	2026/27
OUTCOME 4: Improved community development for sustainable and self-reliant communities									
Empowered, sustainable and self-reliant communities	Support services coordinated	4.1.1 Number of support services coordinated	-	-	-	-	24	24	24

QUARTERLY TARGETS: MANAGEMENT AND SUPPORT

Output Indicators			Annual Target 2024/25	Quarterly Targets				Calculation Type
				1st	2nd	3rd	4th	
4.1.1	Number of support services coordinated		24	5	7	5	7	Cumulative year end

2024/25 SERVICE OFFICE QUARTERLY TARGETS: MANAGEMENT AND SUPPORT

OUTPUT INDICATORS	SENQU LSO			2024/25 LSO APP TARGET	CALCULATION TYPE
	BARKLY EAST SDC	LADY GREY SDC	STERKSPRUIT SDC		
4.1.1 Number of support services coordinated	24	24	24	24	Cumulative year end
	Q1	5	5	5	5
	Q2	7	7	7	7
	Q3	5	5	5	5
	Q4	7	7	7	7

4.2 CRIME PREVENTION AND SUPPORT

The sub-programme implements social crime prevention programmes and provide probation services targeting children, youth and adult offenders and victims within the criminal justice process.

OUTCOMES, OUTPUTS, PERFORMANCE INDICATORS AND TARGETS: CRIME PREVENTION AND SUPPORT

Outcome Indicator	Outputs	Output Indicators	Audited/Actual Performance			Estimated Performance 2023/24	Medium-term Targets		
			2020/21	2021/22	2022/23		2024/25	2025/26	2026/27
OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities									
Empowered, sustainable and self-reliant communities	persons reached through social crime prevention programmes	4.2.1 Number of persons reached through social crime prevention programmes	-	-	-	1 520	1 500	1 520	1 520
	Persons in conflict with the law who completed Diversion Programmes	4.2.2 Number of persons in conflict with the law who completed Diversion Programmes	-	-	-	13	13	13	13
	Children in conflict with the law who accessed secure care programmes	4.2.3 Number of children in conflict with the law who accessed secure care programmes	-	-	-	-	-	-	-

QUARTERLY TARGETS FOR: CRIME PREVENTION AND SUPPORT

OUTPUT INDICATORS			Annual Target 2024/25	Quarterly Targets				Calculation Type
				1st	2nd	3rd	4th	
4.2.1	Number of persons reached through social crime prevention programmes		1 520	250	400	560	290	Cumulative year end
4.2.2	Number of persons in conflict with the law who completed Diversion Programmes		13	1	5	6	13	Cumulative year to date
4.2.3	Number of children in conflict with the law who accessed secure care programmes		-	-	-	-	-	Cumulative year to date

2024/25 SERVICE OFFICE QUARTERLY TARGETS: CRIME PREVENTION AND SUPPORT

OUTPUT INDICATORS	BARKLEY EAST SDC	SENQU LSO	LADY GREY SDC	STERKSPRUIT SDC	2024/25 LSO APP TARGET		CALCULATION TYPE
					450	350	
4.2.1 Number of persons reached through social crime prevention programmes	Q1	100	50	100	-	-	Cumulative year end
	Q2	120	80	200	-	-	
	Q3	130	130	300	-	-	
	Q4	100	90	100	-	-	
4.2.2 Number of persons in conflict with the law who completed Diversion Programmes	Q1	02	5	06	13	-	Cumulative year to date
	Q2	-	1	-	1	-	
	Q3	1	2	2	5	-	
	Q4	1	2	3	6	-	
4.2.3 Number of children in conflict with the law who accessed secure care programmes	Q1	2	5	6	13	-	Cumulative year to date
	Q2	-	-	-	-	-	
	Q3	-	-	-	-	-	
	Q4	-	-	-	-	-	

4.3 VICTIM EMPOWERMENT PROGRAMME

The Sub-Programme implements integrated victim empowerment programme providing care, support, prevention and protection services and programmes to victims of crime and violence inclusive of victims of trafficking in persons, sexual offence and victims of hate crimes.

OUTCOMES, OUTPUTS, PERFORMANCE INDICATORS AND TARGETS: VICTIM EMPOWERMENT PROGRAMME

Outcome Indicator	Outputs	Output Indicators	Audited/Actual Performance			Estimated Performance 2023/24	Medium-term Targets		
			2020/21	2021/22	2022/23		2024/25	2025/26	2026/27
OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities									
Empowered, sustainable and self-reliant communities	Victims of crime and violence accessing support services	4.3.1 Number of victims of crime and violence accessing support services	-	-	-	385	310	310	310
	Human trafficking victims who accessed social services	4.3.2 Number of human trafficking victims who accessed social services	-	-	-	01	-	-	-
	Victims of Gender Based Violence, Femicide and crime who accessed sheltering services	4.3.3 Number of victims of Gender Based Violence, Femicide and crime who accessed sheltering services	-	-	-	-	-	-	-
	Persons reached through Gender Based Violence Prevention Programmes	4.3.4 Number of persons reached through Gender Based Violence Prevention Programmes	-	-	-	1 600	2 080	2 080	2 080

QUARTERLY TARGETS: VICTIM EMPOWERMENT

	Output Indicators	Annual Target 2024/25	Quarterly Targets				Calculation Type
			1st	2nd	3rd	4th	
4.3.1	Number of victims of crime and violence accessing support services	310	53	127	247	310	Cumulative year to date
4.3.2	Number of human trafficking victims who accessed social services	-	-	-	-	-	Cumulative year end
4.3.3	Number of victims of Gender Based Violence, Femicide and crime who accessed sheltering services	-	-	-	-	-	Cumulative year end
4.3.4	Number of persons reached through Gender Based Violence Prevention Programmes	2 080	680	420	580	380	Cumulative year end

2024/25 SERVICE OFFICE QUARTERLY TARGETS: VICTIM EMPOWERMENT

OUTPUT INDICATORS	SENQU LSO				2024/25 LSO APP TARGET	CALCULATION TYPE
	BARKELY EAST SDC	LADY GREY SDC	STERKSPRUIT SDC	LSO APP		
4.3.1 Number of victims of crime and violence accessing Support services	80	80	150	310		
Q1	17	18	18	53		
Q2	38	40	49	127	Cumulative year to date	
Q3	78	76	93	247		
Q4	80	80	150	310		
4.3.2 Number of human trafficking victims who accessed social services	-	-	-	-		
Q1	-	-	-	-		
Q2	-	-	-	-	Cumulative year end	
Q3	-	-	-	-		
Q4	-	-	-	-		
4.3.3 Number of victims of Gender Based Violence, Femicide and crime who accessed sheltering services	-	-	-	-		
Q1	-	-	-	-		
Q2	-	-	-	-	Cumulative year end	
Q3	-	-	-	-		
Q4	-	-	-	-		
4.3.4 Number of persons reached through integrated Gender Based Prevention Programmes	500	400	1 180	2 080		
Q1	250	180	250	680		
Q2	60	80	280	420	Cumulative year end	
Q3	50	30	500	580		
Q4	140	110	150	400		

4.4 SUBSTANCE ABUSE PREVENTION AND REHABILITATION

The Sub-Programme implements integrated services (prevention governance, establishment of support structures stakeholder management and capacity building) support for substance abuse, prevention, treatment and rehabilitation

OUTCOMES, OUTPUTS, PERFORMANCE INDICATORS AND TARGETS: SUBSTANCE ABUSE PREVENTION AND REHABILITATION

Outcome Indicator	Outputs	Output Indicators	Audited/Actual Performance			Estimated Performance 2023/24	Medium-term Targets		
			2020/21	2021/22	2022/23		2024/25	2025/26	2026/27
OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities									
Enhanced human capabilities to advance social change	Victims of crime and violence accessing support services	4.4.1 Number of people reached through substance abuse prevention programmes	-	-	-	2060	2 080	2 080	2 080
	Service users who accessed Substance Use Disorder (SUD) treatment services	4.4.2 Number of service users who accessed Substance Use Disorder (SUD) treatment services	-	-	-	27	30	30	30

QUARTERLY TARGETS: SUBSTANCE ABUSE PREVENTION AND REHABILITATION

	Output Indicators	Annual Target 2024/25	Quarterly Targets				Calculation Type
			1st	2nd	3rd	4th	
4.4.1	Number of people reached through substance abuse prevention programmes	2 080	746	400	534	400	Cumulative year end
4.4.2	Number of service users who accessed Substance Use Disorder (SUD) treatment services	30	5	7	9	30	Cumulative year to date

2024/25 SERVICE OFFICE QUARTERLY TARGETS: SUBSTANCE ABUSE PREVENTION AND REHABILITATION

OUTPUT INDICATORS	SENQU LSO			2024/25 LSO APP TARGET	CALCULATION TYPE
	BARKELY EAST SDC	LADY GREY SDC	STERKSPRUIT SDC		
4.4.1 Number of people reached through substance abuse prevention programmes	420	360	1 300	2 080	Cumulative year end
Q1	130	100	516	746	
Q2	90	80	230	400	
Q3	100	80	354	534	
Q4	100	100	200	400	
4.4.2 Number of service users who accessed Substance Use Disorder (SUD) treatment services	3	9	18	30	Cumulative year to date
Q1	-	2	3	5	
Q2	1	3	3	7	
Q3	2	3	4	9	
Q4	3	9	18	30	

PROGRAMME 5

DEVELOPMENT & RESEARCH

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PROGRAMME 5: DEVELOPMENT AND RESEARCH

To provide sustainable development programmes which facilitate empowerment of communities based on demographic and evidence-based information.

Programme	Sub-Programme	Sub-Programme Purpose
5. Development Research	5.1 Management and Support	Provide administration for programme staff and coordinates professional development and ethics, provision of tools of trade for management and support staff providing services across all sub-programmes of this programme
	5.2 Community Mobilisation	Building safe and sustainable communities through the creation of strong community networks, based on principles of trust and respect for local diversity, and nurturing a sense of belonging and confidence in local people through Financial and management support, Community Mobilization, Supporting socio-economic well-being of individuals and communities & People engagement and involvement
	5.3 Institutional capacity building and support for NPOs	To support NPO registration and compliance monitoring, NPO stakeholder liaison and communication, provide institutional capacity building, manage NPO funding and monitoring and create a conducive environment for all NPO to flourish.
	5.4 Poverty Alleviation and Sustainable Livelihoods	To provide Programmes and Services through interventions such as Food for all (DSD feeding programmes included e.g. food parcels; soup kitchens; Drop-in-Centres etc.; Social Cooperatives; Income Generating Projects and Community Food Security
	5.5 Community Based Research and Planning	To provide communities an opportunity to learn about the life and conditions of their locality through household and community profiling and uplift the challenges and concerns facing their communities, as well as their strengths and assets to be leveraged to address their challenges
	5.6 Youth development	Create an environment to help young people to develop constructive, affirmative and sustainable relationships while concurrently providing opportunities for them to build their competencies and needed skills to engage as partners in their own development and that of their communities through Leadership and Life-skills, National Youth Service, Youth Service Centres, Inter-generational programmes and Support Structures
	5.7 Women development	Create an environment to help women to develop constructive, affirmative and sustainable relationships while concurrently providing opportunities for them to build their competencies and needed skills to engage as partners in their own development and that of their communities through Intervention Programmes and Services (Leadership and Life-skills, Service Centres, Inter-generational programmes and Support Structures).

PROGRAMME OUTCOMES, OUTPUTS, PERFORMANCE INDICATORS AND TARGETS

5.1 MANAGEMENT AND SUPPORT

The sub-programmes provides administration for Programme Five staff and coordinates professional development and ethics across all sub-programmes of this programme. Plans and reports of the programme are also coordinated by the sub-programme.

OUTCOMES, OUTPUTS, PERFORMANCE INDICATORS, PROGRAMME PERFORMANCE INDICATORS AND ANNUAL TARGETS FOR MANAGEMENT AND SUPPORT

Outcome Indicator	Outputs	Output Indicators	Audited/Actual Performance			Estimated Performance 2023/24	Medium-term Targets		
			2020/21	2021/22	2022/23		2024/25	2025/26	2026/27
OUTCOME 5: Improved administrative and financial systems for effective service delivery									
Empowered, sustainable and self-reliant communities	Management support services coordinated	Number of management support services coordinated	20	20	20	19	24	24	24

QUARTERLY TARGETS: MANAGEMENT AND SUPPORT

	Output Indicators	Annual Target 2024/25	Quarterly Targets				Calculation Type
			1 st	2 nd	3 rd	4 th	
5.1.1	Number of management support services coordinated	24	5	7	5	7	Cumulative year end

2024/25 SERVICE OFFICE QUARTERLY TARGETS: MANAGEMENT AND SUPPORT

OUTPUT INDICATORS	2024/25 LSO APP TARGET			CUMULATIVE YEAR END
	BARKLY EAST SDC	SENU LSO	STERKSPRUIT SDC	
5.1.1 Number of support services coordinated	24	24	24	24
Q1	5	5	5	5
Q2	7	7	7	7
Q3	5	5	5	5
Q4	7	7	7	7

5.2 COMMUNITY MOBILIZATION

Community Mobilization aims to build safe and sustainable communities through the creation of strong community networks, based on principles of trust and respect for local diversity, and nurturing a sense of belonging and confidence in local people. This is done through Financial and management support, Community Mobilization, Supporting socio-economic well-being of individuals and communities and involvement of individuals and communities in their own development.

PROGRAMME PERFORMANCE INDICATORS AND ANNUAL TARGETS: COMMUNITY MOBILIZATION

Outcome Indicators	Outputs	Output Indicators	Audited/Actual Performance			Estimated Performance 2023/24	Medium-term Targets		
			2020/21	2021/22	2022/23		2024/25	2025/26	2026/27
OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities									
Empowered, sustainable and self-reliant communities	People reached through Community Mobilization Programmes	5.2.1 Number of people reached through Community Mobilization Programmes	1 100	1 200	1 100	1 012	1 120	1 200	1 300
	Communities organised to coordinate their own Development	5.2.2 Number of communities organised to coordinate their own Development	3	3	4	4	6	6	6

QUARTERLY TARGETS: COMMUNITY MOBILIZATION

	Output Indicators	Annual Target 2024/25	Quarterly Targets				Calculation Type
			1st	2nd	3rd	4th	
5.2.1	Number of people reached through Community Mobilization Programmes	1 120	250	625	900	1 120	Cumulative year to date
5.2.2	Number of communities organized to coordinate their own Development	6	2	2	0	2	Cumulative year end

2024/25 LOCAL SERVICE OFFICE TARGETS: COMMUNITY MOBILIZATION

OUTPUT INDICATORS		BARKLY EAST SDC	SENQU LSO	LADY GREY SDC	STERKSPRUIT SDC	2024/25 LSO APP TARGET	CALCULATION TYPE
5.2.1	Number of people reached through Community Mobilization Programmes	220	200		700	1 120	Cumulative year to date
	Q1	40	60		150	250	
	Q2	148	145		332	625	
	Q3	259	258		383	900	
	Q4	220	200		700	1 120	
5.2.2	Number of people reached through Community Mobilization Programmes	1	1		4	6	Cumulative year end
	Q1	1	0		1	2	
	Q2	0	1		1	2	
	Q3	0	0		0	0	
	Q4	0	0		2	2	

5.3 INSTITUTIONAL CAPACITY BUILDING AND SUPPORT FOR NPOS

The sub-programme provides capacity building support to Community Based Organizations (i.e. Non-Profit Organisations and Cooperatives) and Social Service Practitioners to enhance the capacity of these organisations and practitioners with the aim of improving services provided to the communities. The demand for these capacity building programmes requires more resources (financial and human) than is currently available.

PROGRAMME PERFORMANCE INDICATORS AND ANNUAL TARGETS: INSTITUTIONAL CAPACITY BUILDING AND SUPPORT FOR NPOS

Outcome Indicator	Outputs	Output Indicators	Audited/Actual Performance			Estimated Performance 2023/24	Medium-term Targets		
			2020/21	2021/22	2022/23		2024/25	2025/26	2026/27
OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities									
Empowered, sustainable and self-reliant communities	NPOs capacitated	5.3.1 Number of NPOs capacitated	8	10	12	11	12	20	25
	Cooperatives capacitated	5.3.2 Number of Cooperatives capacitated	2	3	3	5	5	10	15
	EPWP Work opportunities created	5.3.3 Number of EPWP Work opportunities created	0	0	88	139	136	160	170

QUARTERLY TARGETS: INSTITUTIONAL CAPACITY BUILDING AND SUPPORT FOR NPOS

Output Indicators		Annual Target 2024/25	Quarterly Targets				Calculation Type
			1st	2nd	3rd	4th	
5.3.1	Number of NPOs capacitated	12	0	6	4	2	Cumulative year end
5.3.2	Number of Cooperatives capacitated	5	0	1	4	0	Cumulative year end
5.3.3	Number of work opportunities created through EPWP	136	136	136	136	136	Non-Cumulative highest figure

2024/25 LOCAL SERVICE OFFICE TARGETS: INSTITUTIONAL CAPACITY BUILDING AND SUPPORT FOR NPOS

OUTPUT INDICATORS	2024/25 LSO APP TARGET			CUMULATIVE YEAR END
	BARKLY EAST SDC	SENU LSO	STERKSPRUIT SDC	
5.3.1 Number of NPOs capacitated	2	2	8	12
	Q1 0	0	0	0
	Q2 1	2	3	6
	Q3 1	0	3	4
5.3.2 Number of Cooperatives capacitated	0	0	2	2
	Q1 1	2	2	5
	Q2 0	0	0	0
	Q3 1	0	1	1
5.3.3 Number of work opportunities created through EPWP	0	2	1	4
	Q1 0	0	0	0
	Q2 16	22	98	136
	Q3 16	22	98	136
5.3.4 Number of work opportunities created through EPWP	16	22	98	136
	Q1 16	22	98	136
	Q2 16	22	98	136
	Q3 16	22	98	136
5.3.5 Number of work opportunities created through EPWP	16	22	98	136
	Q1 16	22	98	136
	Q2 16	22	98	136
	Q3 16	22	98	136

5.4 POVERTY ALLEVIATION AND SUSTAINABLE LIVELIHOODS

Promote sustainable livelihood and self-reliance through building capabilities, improving access to food and nutrition security to vulnerable individuals and families as well as support to self-help initiative

OUTCOMES, OUTPUTS, PERFORMANCE INDICATORS AND TARGETS: POVERTY ALLEVIATION AND SUSTAINABLE LIVELIHOODS

Outcome Indicator	Outputs	Output Indicators	Audited/Actual Performance			Estimated Performance 2023/24	Medium-term Targets		
			2020/21	2021/22	2022/23		2024/25	2025/26	2026/27
OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities									
Empowered, sustainable and self-reliant communities	People benefitting from poverty reduction initiatives.	5.4.1 Number of people benefitting from poverty reduction initiatives.	-	5	0	5	10	15	20
	Households accessing food through DSD food security programmes	5.4.2. Number of households accessing food through DSD food security programmes	-	5	0	5	10	15	20
	Livelihood of people participating in Community, Nutrition and Development improved	5.4.3 Number of people accessing food through DSD feeding programmes (centre based)	-	-	-	-	0	0	0
	CNDC participants involved in developmental initiatives	5.4.4 Number of CNDC participants involved in developmental initiatives	-	-	-	-	0	0	0
	Cooperatives linked to economic opportunities	5.4.5. Number of cooperatives linked to economic opportunities	8	16	12	11	16	20	20

QUARTERLY TARGETS: POVERTY ALLEVIATION AND SUSTAINABLE LIVELIHOODS

	Output Indicators	Annual Target 2024/25	Quarterly Targets				Calculation Type
			1 st	2 nd	3 rd	4 th	
5.4.1	Number of people benefitting from poverty reduction initiatives.	10	0	0	10	10	Cumulative year to- date
5.4.2	Number of households accessing food through DSD food security programmes.	10	0	5	10	10	Cumulative year to- date
5.4.3	Number of people accessing food through DSD feeding programmes (centre based)	-	-	-	-	-	Cumulative year to- date
5.4.4	Number of CNDC participants involved in developmental initiatives	-	-	-	-	-	Cumulative year end
5.4.5	Number of cooperatives linked to economic opportunities.	16	4	5	3	4	Cumulative year end

2024/25 LOCAL SERVICE OFFICE TARGETS: POVERTY ALLEVIATION AND SUSTAINABLE LIVELIHOODS

OUTPUT INDICATORS	2024/25 LSO APP			CALCULATION TYPE
	BARKLY EAST SDC	SENQU LSO	LADY GREY SDC	
5.4.1 Number of people benefitting from poverty reduction initiatives	0	0	0	10
Q1	0	0	0	0
Q2	0	0	0	0
Q3	0	0	10	10
Q4	0	0	10	10
5.4.2 Number of households accessing food through DSD food security programmes	0	0	0	10
Q1	0	0	0	0
Q2	0	0	5	5
Q3	0	0	10	10
Q4	0	0	10	10
5.4.3 Number of people accessing food through DSD feeding programmes (centre based)	0	0	0	0
Q1	0	0	0	0
Q2	0	0	0	0
Q3	0	0	0	0
Q4	0	0	0	0
5.4.4 Number of CNDC participants involved in developmental initiatives	0	0	0	0
Q1	0	0	0	0
Q2	0	0	0	0
Q3	0	0	0	0
Q4	0	0	0	0
5.4.5 Number of cooperatives linked to economic opportunities	3	4	9	16
Q1	0	1	3	4
Q2	1	1	3	5
Q3	1	1	1	3
Q4	1	1	2	4

5.5 COMMUNITY BASED RESEARCH AND PLANNING

The sub-programme promotes identification and analysis of family and community needs to inform interventions through household, community profiling and community-based planning.

OUTCOMES, OUTPUTS, PERFORMANCE INDICATORS AND TARGETS: COMMUNITY BASED RESEARCH AND PLANNING

Outcome Indicator	Outputs	Output Indicators	Audited/Actual Performance			Estimated Performance 2023/24	Medium-term Targets		
			2020/21	2021/22	2022/23		2024/25	2025/26	2026/27
OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities									
Empowered, sustainable and self-reliant communities	Households profiled	5.5.1 Number of households profiled	1 400	1 400	1 421	1 210	1 215	1 300	1 350
	Community Based Plans developed	5.5.2 Number of Community Based Plans developed	3	4	4	4	4	4	5
	Communities profiled in a ward	5.5.3 Number of communities profiled in a ward	3	4	4	4	4	4	5
	Profiled households linked sustainable livelihoods	5.5.4 Number of profiled households linked sustainable livelihood programmes	-	-	-	121	122	125	135

QUARTERLY TARGETS: COMMUNITY BASED RESEARCH AND PLANNING

	Output Indicators	Annual Target 2024/25	Quarterly Targets				Calculation Type
			1 st	2 nd	3 rd	4 th	
5.5.1	Number of households profiled	1 215	295	655	1 010	1 215	Cumulative year to date
5.5.2	Number of Community Based Plans developed	4	0	0	0	4	Cumulative year to date
5.5.3	Number of communities profiled in a ward	4	0	0	1	3	Cumulative year-end
5.5.4	Number of profiled households linked sustainable Livelihood programmes	122	19	60	101	122	Cumulative year to date

2024/25 LOCAL SERVICE OFFICE TARGETS: COMMUNITY BASED RESEARCH AND PLANNING

OUTPUT INDICATORS	SENQU LSO			2024/25 LSO APP TARGET	CALCULATION TYPE
	BARKLY EAST SDC	LADY GREY SDC	STERKSPRUIT SDC		
5.5.1 Number of households profiled	215	300	700	1 215	Cumulative year to date
Q1	45	50	200	295	
Q2	159	198	298	655	
Q3	274	318	418	1 010	
Q4	215	300	700	1 215	
5.5.2 Number of Community Based Plans developed	1	1	2	4	Cumulative year to date
Q1	0	0	0	0	
Q2	0	0	0	0	
Q3	0	0	0	0	
Q4	1	1	2	4	
5.5.3 Number of communities profiled in a ward	1	1	2	4	Cumulative year end
Q1	0	0	0	0	
Q2	0	0	0	0	
Q3	0	1	0	1	
Q4	1	0	2	3	
5.5.4 Number of profiled households accessing sustainable livelihoods initiatives through sustainable Livelihood programmes	22	30	70	122	Cumulative year to date
Q1	4	5	10	19	
Q2	13	16	31	60	
Q3	26	30	45	101	
Q4	22	30	70	122	

5.6 YOUTH DEVELOPMENT

Youth Development Programme aims to create a conducive environment that enables young people to develop constructive, affirmative and sustainable relationships while concurrently providing opportunities for them to build their competencies and needed skills to engage as partners in their own development and that of their communities.

Outcome Indicator	Outputs	Output Indicators	Audited/Actual Performance			Estimated Performance 2023/24	Medium-term Targets		
			2020/21	2021/22	2022/23		2024/25	2025/26	2026/27
OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities									
Empowered, sustainable and self-reliant communities	Youth development structures supported	5.6.1 Number of youth development structures supported	3	4	4	4	5	5	5
	Youth participating in skills development Programmes.	5.6.2 Number of youth participating in skills development Programmes.	20	25	30	40	100	100	110
	Youth participating in youth mobilisation Programmes	5.6.3 Number of youth participating in youth mobilisation Programmes	500	590	540	490	560	560	600

QUARTERLY TARGETS: YOUTH DEVELOPMENT

Output Indicators			Annual Target 2024/25	Quarterly Targets				Calculation Type
				1st	2nd	3rd	4th	
5.6.1	Number of youth development structures supported		5	5	5	5	5	Non-cumulative highest figure
5.6.2	Number of youth participating in skills development Programmes.		100	20	42	30	10	Cumulative year-end
5.6.3	Number of youth participating in youth mobilization Programmes		560	160	220	95	85	Cumulative year-end

2024/25 LOCAL SERVICE OFFICE TARGETS: YOUTH DEVELOPMENT

OUTPUT INDICATORS		BARKLY EAST SDC	SENQU LSO LADY GREY SDC	STERKSPRUIT SDC	2024/25 LSO APP TARGET	CALCULATION TYPE
5.6.1 Number of youth structures supported	1		1		3	5
	Q1	1	1		3	5
	Q2	1	1		3	5
	Q3	1	1		3	5
5.6.2 Number of youth participating in skills development Programmes	25		35		40	100
	Q1	5	10		5	20
	Q2	10	15		15	40
	Q3	5	5		20	30
5.6.3 Number of youth participating in youth mobilization Programmes	60		250		250	560
	Q1	10	50		100	160
	Q2	20	100		100	220
	Q3	20	50		25	95
	Q4	10	50		25	85

5.7 WOMEN DEVELOPMENT

Women Development creates an environment to help women to develop constructive, affirmative and sustainable relationships while concurrently providing opportunities for them to build their competencies and needed skills to engage as partners in their own development and that of their communities through Intervention Programmes and Services (Leadership and Life-skills, Service Centres, Inter-generational programmes and Support Structures).

OUTCOMES, OUTPUTS, PERFORMANCE INDICATORS AND TARGETS: WOMEN DEVELOPMENT

Outcome Indicator	Outputs	Output Indicators	Audited/Actual Performance			Estimated Performance 2023/24	Medium-term Targets		
			2020/21	2021/22	2022/23		2024/25	2025/26	2026/27
OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities									
Empowered, sustainable and self-reliant communities	Women participating in women empowerment programmes	5.7.1 Number of women participating in women empowerment programmes	100	130	200	220	266	300	350
	Women livelihood initiatives supported	5.7.2 Number of women livelihood initiatives supported	1	2	2	1	1	2	3
	Child Support Grant beneficiaries linked to sustainable livelihoods opportunities	5.7.3 Number of Child Support Grant beneficiaries linked to sustainable livelihoods opportunities	-	-	-	7	10	30	35

QUARTERLY TARGETS: WOMEN DEVELOPMENT

Output Indicators		Annual Target 2024/25	Quarterly Targets				Calculation Type
			1 st	2 nd	3 rd	4 th	
5.7.1	Number of women participating in women empowerment programmes	266	58	145	237	266	Cumulative year to date
5.7.2	Number of women livelihood initiatives supported	1	1	1	1	1	Non-Cumulative Highest Figure
5.7.3	Number of Child Support Grant beneficiaries linked to sustainable livelihoods opportunities	10	10	10	10	10	Non-Cumulative Highest Figure

2024/25 LOCAL SERVICE OFFICE TARGETS: WOMEN DEVELOPMENT

OUTPUT INDICATORS	2024/25 LSO APP			CALCULATION TYPE
	BARKLY EAST SDC	SENQU LSO	LADY GREY SDC	
5.7.1 Number of women participating in women empowerment programmes	80	100	166	266
Q1	15	15	28	58
Q2	30	35	80	145
Q3	57	80	100	237
Q4	80	100	166	266
5.7.2 Number of women livelihood initiatives supported	0	0	1	1
Q1	0	0	1	1
Q2	0	0	1	1
Q3	0	0	1	1
Q4	0	0	1	1
5.7.3 Number of Child Support Grant beneficiaries linked to sustainable livelihoods opportunities	0	0	10	10
Q1	0	0	10	10
Q2	0	0	10	10
Q3	0	0	10	10
Q4	0	0	10	10

PART D

TECHNICAL INDICATOR DESCRIPTIONS (TIDS)

"Building a caring Society. Together."



PART D: TECHNICAL INDICATOR DESCRIPTIONS (TIDS)

The Revised Framework for Strategic Plans and Annual Performance Plans (DPME, 2020) stipulates that the Technical Indicator Descriptions (TIDs) must be given for each output indicator. The Department has developed the TIDs in line with the Framework and has ensured that each indicator has been defined for ease of understanding. The Source of data (indicating where the information is collected from) has been provided and data is divided into Primary and Secondary and the primary source will be kept at the point of data collection (i.e. Institutions, Organisations, Local Service Offices) for record keeping and to maintain confidentiality. The majority of the APP indicators are calculated quantitatively and are expressed in numbers. It should be noted that for the majority of the Performance Indicators, it might not be possible to accurately disaggregate beneficiaries at intake entry level for the services because services are voluntary and accessible to everyone who needs, without classification on gender, age, race and other classifications.

PROGRAMME 1: ADMINISTRATION

- OFFICE OF THE DISTRICT DIRECTOR

DISAGGREGATION OF BENEFICIARIES						MEANS OF VERIFICATION/POE	SOURCE OF DATA	METHOD OF CALCULATION/ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:									
Stakeholders from vulnerable groups and relevant sectors (Women, report Youth, Persons with Disabilities, NPOs, Communities, etc)	1.3x LSO monthly performance report	1.3x monthly performance report	LSO1.3x monthly performance report	LSO	Count engagement sessions of the DM	all Quantitative (Simple Count)	LSO	Count engagement sessions of the DM	Quarterly	Increase in the number of engagements by DM with key stakeholder of the Department	Social Supervisor	Work Deputy Administration

NPO MANAGEMENT

1.2.3 INDICATOR TITLE: Number of NPOs registered						CALCULATION TYPE: Cumulative year end	
DEFINITION: Organizations are assisted with governance issues and registration as NPOs in line with the NPO Act,71 of 1997							
SPATIAL TRANSFORMATION: This indicator will be implemented in the District and all Service Offices							
ASSUMPTIONS: Organisations are operating as legal entities (NPOs).							
DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE QUARTER 1: QUARTER 2: QUARTER 3: QUARTER 4:	SOURCE OF DATA	METHOD OF CALCULATION/ ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
NPOs	1. Database of NPOs assisted with registration.	1. Database of NPOs assisted with registration.	Count all NPOs assisted with registration	Quantitative (Simple Count)	Quarterly	To ensure that organisations are registered as legal entities	Manager: NPO District Director
1.2.4 INDICATOR TITLE: Number of Compliance interventions implemented						CALCULATION TYPE: Cumulative year end	
DEFINITION: Organisations are assisted to comply with the NPO Act,71 of 1997 through SMSs, emails, one- on -one or workshops							
SPATIAL TRANSFORMATION: This indicator will be implemented in all 8 Districts							
ASSUMPTIONS: Reduction in the number of non-compliant NPOs							
DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE QUARTER 1: QUARTER 2: QUARTER 3: QUARTER 4:	SOURCE OF DATA	METHOD OF CALCULATION/ ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
NPOs	1. Reports on compliance interventions undertaken.	1. Reports on compliance interventions undertaken.	1. Reports on compliance interventions undertaken.	Quantitative (Simple Count)	Quarterly	Compliance by NPOs	Manager: NPO District Director
1.2.5 INDICATOR TITLE: Number of funded NPOs						CALCULATION TYPE: Non-cumulative highest figure	
DEFINITION: This refers to the total number of funded NPOs in line with the PFA							
SPATIAL TRANSFORMATION: This indicator will be implemented in the District and all Service Offices							
ASSUMPTIONS: NPOs render services in line with legislative prescripts to the beneficiaries							
DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE QUARTER 1: QUARTER 2: QUARTER 3: QUARTER 4:	SOURCE OF DATA	METHOD OF CALCULATION/ ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
NPOs	1. List of funded organizations.	1. List of funded organizations.	1. List of funded organizations.	Quantitative (Simple Count)	Annually	NPOs are funded to ensure continuous service delivery	Manager: NPO District Director

1.2.6	INDICATOR TITLE: Number of funded organizations monitored	CALCULATION TYPE: Cumulative year end
DEFINITION: NPOs are monitored for compliance, through monitoring visits or SMS reports or emails.		
SPATIAL TRANSFORMATION: This indicator will be implemented in the District and all Service Offices		
ASSUMPTIONS: Improved compliance of NPOs.		
DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	QUARTER 1: QUARTER 2: QUARTER 3: QUARTER 4:
NPOs	1. List of monitored organizations & Monitoring report.	1. List of monitored organizations & Monitoring report. 1. List of monitored organizations & Monitoring report.
		Count the number of funded organizations that were monitored.

- **FINANCIAL MANAGEMENT**

1.2.7	INDICATOR TITLE: Audit opinion on financial statements obtained	CALCULATION TYPE: Non-cumulative highest figure
DEFINITION: To maintain and set all the processes in place with the assistance of all managers (joint accountability) to receive a clean audit report for the Department		
SPATIAL TRANSFORMATION: This indicator will be implemented in the District and all Service Offices		
ASSUMPTIONS: To obtain at least a clean audit report with no matters of emphasis for the Department from the AGSA for every financial year		
DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	QUARTER 1: QUARTER 2: QUARTER 3: QUARTER 4: DATA
N/A	-	- 1. Signed final AGSA Management Letter on Audit Outcome
		Signed final AGSA Qualitative – Audit opinion expressed by Auditor General South Africa
		Annually
		Clean Financial Audit Outcome
		Finance Manager
		District Director

1.2.8	INDICATOR TITLE: Percentage of invoices paid within 30 days	CALCULATION TYPE: Non-cumulative highest figure
DEFINITION: Percentage of invoices and claims paid within 30 days		
SPATIAL TRANSFORMATION: This indicator will be implemented in the District and all Service Offices		
ASSUMPTIONS: Payment of Invoices and claims with complete and valid documentation within 30 days of receipt of invoice and ensuring that the Department complies with the relevant prescripts.		
DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	QUARTER 1: QUARTER 2: QUARTER 3: QUARTER 4:
N/A	1. Payment cycle and age analysis reports.	1. Payment cycle and age analysis reports. 1. Payment cycle and age analysis reports.
		Calculate the percentage of invoices and claims paid within 30 days.
		Quantitative (Simple Count)
		Quarterly
		Payment of invoices with complete and valid documentation within 30 days of receipt of invoice.
		Finance Manager
		District Director

DISAGREGATION OF BENEFICIARIES							MEANS OF VERIFICATION/POE	QUARTER 1	QUARTER 2:	QUARTER 3:	QUARTER 4:	SOURCE OF DATA	METHOD OF CALCULATION/ ASSESSMENT	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
N/A	1. Approved/ signed off Departmental LED Reports	Quantitative (Percentage of procurement budget spent)	Quarterly	85% of goods and services and capital expenditure spent on local supplier.	Quarterly	85% of goods and services and capital expenditure spent on local supplier.	Finance Manager	District Director	District Director							

- **CORPORATE SERVICES**

DISAGREGATION OF BENEFICIARIES							MEANS OF VERIFICATION/POE	QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:	SOURCE OF DATA	METHOD OF CALCULATION/ ASSESSMENT	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
Woman / Youth Disability	1. Employment Equity Quarterly Report	Quantitative (Simple Count)	Quarterly	Improved organisation employee performance, development, capabilities and resources	Quarterly	Improved organisation employee performance, development, capabilities and resources	Corporate Services Manager	District Director	District Director							

PROGRAMME 2: SOCIAL WELFARE SERVICES

2.1 MANAGEMENT AND SUPPORT

2.1.1 INDICATOR TITLE: Number of Support services coordinated

DISAGREGGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	QUARTER 1: QUARTER 2: QUARTER 3: QUARTER 4:	SOURCE OF DATA	METHOD OF ASSESSMENT	DESIRED PERFORMANCE	CALCULATION TYPE: Cumulative year end	
						INDICATOR RESPONSIBILITY	
Programme staff (women, men and persons with disabilities from both the district and provincial office)	1. March Monthly Report, 2. April Monthly Report, 3. May Monthly Report, 4. Fourth Quarterly Report 5. Three IYM Reports	1. June Monthly Report, 2. July Monthly Report, 3. August Monthly Report, 4. First Quarterly Report, 5. Annual Report 6. Three IYM Reports	1. September monthly Report, 2. October Monthly Report, 3. November Monthly Report, 4. First Quarterly Report, 5. Annual Report 6. Three IYM Reports	Signed Performance Report, Financial Reports & Performance Plans.	Quantitative (Simple Count)	To ensure that all sub-Social Programmes are coordinated, directions are given, duplication avoided and efficient implementation of social welfare services by skilled work force (Social Service practitioners).	District Director Social co-Manager

DEFINITION: The main purpose of this indicator is to track the strategic direction and management support provided by the programme manager to all the sub-programmes for effective functioning of entire Programme. This is done through the coordination of planning, finance and reporting sessions.

SPATIAL TRANSFORMATION: This indicator will be implemented in all the 8 districts

ASSUMPTIONS: Effective, efficient human capital development. Coordination of support services improves organisational performance.

2.2 SERVICES TO OLDER PERSONS

2.2.1 INDICATOR TITLE: Number of Older Persons accessing Residential Facilities

DEFINITION: This indicator counts the number of Older Persons (60 years and above) who access services (stimulation, nutrition, and health care services) in residential facilities rendering 24-hour care services to frail older persons and older persons who need special attention as proclaimed by Chapter 4 section 17 of the Older Persons Act 13 of 2006.

SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province

ASSUMPTIONS: Improved wellbeing, prolonged life span and protection of rights of Older Persons accessing Residential Facilities and Optimal utilisation of funded residential facilities for older persons.

DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE			SOURCE OF DATA	METHOD OF CALCULATION/ ASSESSMENT	REPORTING DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
	QUARTER 1:	QUARTER 2:	QUARTER 3: QUARTER 4:					
80 % Women 2 % Persons with Disabilities:	1. Signed consolidated database of Older Persons accessing Residential Facilities	1. Signed consolidated database of Older Persons accessing Residential Facilities	1. Signed consolidated database of Older Persons accessing Residential Facilities	1. Signed consolidated database of Older Persons accessing Residential Facilities	Attendance Registers of Older Persons accessing services in funded Residential Facilities	Quantitative (Simple Count)	Quarterly To maintain and promote the status, well-being, safety and security of older persons.	Social Work Manager District Director

2.2.2 INDICATOR TITLE: Number of Older Persons accessing Community Based Care and Support Services

DEFINITION: This indicator counts the number of Older Persons (60 years and above) who are receiving care, protection, home-based care and support services to ensure that frail older persons receive maximum care within their communities in funded service centers as proclaimed by Chapter 3 section 11 of the Older Persons Act 13 of 2006.

SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province

ASSUMPTIONS: Improved wellbeing, prolonged life span and protection of rights of Older Persons to ensure that Older Persons remain in their homes within their communities for as long as possible.

DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE			SOURCE OF DATA	METHOD OF CALCULATION/ ASSESSMENT	REPORTING DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
	QUARTER 1:	QUARTER 2:	QUARTER 3: QUARTER 4:					
80 % Women 2 % Persons with Disabilities:	1. Signed consolidated database of Older Persons accessing Community Based Care and Support Services.	1. Signed consolidated database of Older Persons accessing Community Based Care and Support Services.	1. Signed consolidated database of Older Persons accessing Community Based Care and Support Services.	1. Signed consolidated database of Older Persons accessing Community Based Care and Support Services.	Attendance Registers of Older Persons accessing services in Community Based Care and Support Services	Quantitative (Simple Count)	Quarterly To maintain and promote the status, well-being, safety and security of older persons	Social Work Manager District Director

2.2.3 INDICATOR TITLE: Number of Older Persons accessing Community Based Care and Support Services in Non-Funded Facilities		CALCULATION TYPE: Non-cumulative highest figure	
DEFINITION: This indicator counts the number of Older Persons (60 years and above) who are receiving care, protection, home-based care and support services to ensure that frail older persons receive maximum care within their communities in non-funded centres as proclaimed by Chapter 3 section 11 of the Older Persons Act 13 of 2006.			
SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province			
ASSUMPTIONS: Improved wellbeing, prolonged life span and protection of rights of Older Persons to ensure that Older Persons remain in their homes within their communities for as long as possible.			
DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	SOURCE OF DATA	METHOD OF CALCULATION/ ASSESSMENT
QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:
80 % Women 2 % Persons with Disabilities:	1. Signed consolidated database of Older Persons accessing Community Based Care and Support Services	1. Signed consolidated database of Older Persons accessing Community Based Care and Support Services	1. Signed consolidated database of Older Persons accessing Community Based Care and Support Services
		Registers of Older Persons accessing services in Community Based Care and Support Services	Registers of Older Persons accessing services in Community Based Care and Support Services
		Community Based Care and Support Services	Community Based Care and Support Services
		Non-Funded Facilities	Non-Funded Facilities

2.3 SERVICES TO PERSONS WITH DISABILITIES

2.3.1 INDICATOR TITLE: Number of Persons with Disabilities accessing Residential Facilities

DEFINITION: This indicator counts the number of Persons with severe disabilities who access services (stimulation, nutrition, care and support services) in funded Residential Facilities rendering 24-hour care services in terms of Chapter 2 of the White Paper on the rights of Persons with disabilities (2015).

SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province

DISAGREGATION OF BENEFICIARIES		SOURCE OF DATA/ MEANS OF VERIFICATION		SOURCE OF DATA	METHOD OF CALCULATION/ CYCLE ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:						
80 % Women 50 % Youth	1. Signed consolidated database of Persons with Disabilities accessing government owned and funded Residential Facilities	1. Signed consolidated database of Persons with Disabilities accessing government owned and funded Residential Facilities	1. Signed consolidated database of Persons with Disabilities accessing government owned and funded Residential Facilities	Attendance Registers of Persons with Disabilities accessing Residential Facilities	Count the number of all Persons with Disabilities accessing services in funded Residential Facilities	Quarterly	To promote the rights of persons with severe disabilities	Social Work Manager	District Director

2.3.2 INDICATOR TITLE: Number of Persons with Disabilities accessing services in funded Protective Workshops

DEFINITION: This indicator counts the number of Persons with Disabilities participating in Skills Development Programmes and Psycho- social support (e.g. carpentry, sewing etc.) in funded Protective Workshops

SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province

DISAGREGATION OF BENEFICIARIES		SOURCE OF DATA/ MEANS OF VERIFICATION		SOURCE OF DATA	METHOD OF CALCULATION/ ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:						
80 % Women 50 % Youth	1. Signed consolidated database of Persons with Disabilities accessing services in funded Protective Workshops.	1. Signed consolidated database of Persons with Disabilities accessing services in funded Protective Workshops	1. Signed consolidated database of Persons with Disabilities accessing services in funded Protective Workshops	Attendance Registers of Persons with Disabilities accessing services in funded Protective Workshops	Count the number of all Persons with Disabilities accessing services in funded Protective Workshops	Quarterly	To promote the socio-economic empowerment of persons with disabilities	Social Work Manager	District Director

2.3.3	INDICATOR TITLE: Number of Persons accessing Community Based Rehabilitation services.	CALCULATION TYPE: Cumulative year end					
DEFINITION: This indicator counts the number of Persons with and without disabilities accessing Community Based Rehabilitation services, (psychosocial support -counselling, assessment and material support, home based care, life skills programmes, prevention programmes, integrated and rehabilitation services) within their communities in line with the White Paper on the rights of Persons with disabilities (2015)							
SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province							
ASSUMPTIONS: Improved wellbeing, protection of life and the Rights of persons with disabilities.							
DISAGREGATION OF BENEFICIARIES	SOURCE OF DATA/ MEANS OF VERIFICATION	SOURCE OF DATA	METHOD OF CALCULATION/ ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
80 % Women 50 % Youth	1. Signed consolidated database of Persons accessing Community Based Rehabilitation Services	1. Signed consolidated database of Persons accessing Community Based Rehabilitation Services	Attendance Registers of all Persons accessing Community Based Rehabilitation services	Quarterly	To enable persons with disabilities to live independently and participate fully in all aspects of life	Social Work Manager	District Director

2.3.4	INDICATOR TITLE: Number of families caring for children and adults with disabilities who have access to a well-defined basket of social support services	CALCULATION TYPE: Cumulative year end					
DEFINITION: This indicator counts the number of families caring for children and adults with disabilities who have access to a well-defined basket of social support services, (psycho-social support -counselling, assessment and material support, home based care, life skills programmes, prevention programmes, integrated and rehabilitation services) within their communities in line with the White Paper on the rights of Persons with disabilities (2015)							
SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province							
ASSUMPTIONS: Improved wellbeing, protection of life and the Rights of persons with disabilities.							
DISAGREGATION OF BENEFICIARIES	SOURCE OF DATA/ MEANS OF VERIFICATION	SOURCE OF DATA	METHOD OF CALCULATION/ ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
80 % Women Youth	1.Signed consolidated database of families caring for children and adults with disabilities accessing a well-defined basket of social support services	1.Signed consolidated database of families caring for children and adults with disabilities accessing a well-defined basket of social support services	Beneficiary files		To enable persons with disabilities to live independently and participate fully in all aspects of life	Social Work Manager	District Director

2.3.5 Number of Persons with disabilities receiving personal assistance services support	CALCULATION TYPE: Cumulative year end							
DEFINITION: This indicator counts the number of Persons with disabilities receiving personal assistance services support, (psychosocial support -counselling, assessment and material support, home based care, life skills programmes, prevention programmes, integrated and rehabilitation services) within their communities in line with the 'White Paper on the rights of Persons with disabilities (2015)								
SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province								
ASSUMPTIONS: Improved wellbeing, protection of life and the Rights of Persons with disabilities.								
DISAGREGATION OF BENEFICIARIES 1:	SOURCE OF DATA/ MEANS OF VERIFICATION QUARTER 1:	SOURCE OF DATA QUARTER 2:	QUARTER 3:	METHOD OF CALCULATION/ ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
80 % Women 50 Youth	1.Signed consolidated database of Persons with disabilities receiving personal assistance services support	1.Signed consolidated database of Persons with disabilities receiving personal assistance services support	1.Signed consolidated database of Persons with disabilities receiving personal assistance services support	Beneficiary files	Count the number of all Persons with disabilities receiving personal assistance services support	Quarterly	To enable persons with disabilities to live independently and participate fully in all aspects of life	Social Work Manager

2.4 HIV & AIDS

2.4.1 INDICATOR TITLE: Number of Implementers trained on Social and Behaviour Change Programmes.

DEFINITION: This indicator counts the total number of implementers trained on social and Behaviour change programmes (Implementers refers to Social Workers, Social Auxiliary Workers, and Child and Youth Care workers, Community Care Givers, Student Support from TVET Colleges)

SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province

ASSUMPTIONS: Implementers capacitated on Social and Behaviour Change Programmes so that there is change in behaviour patterns to combat new HIV infections. Increase access of the Psychosocial support services.

DISAGGREGATION OF BENEFICIARIES	SOURCE OF DATA/ MEANS OF VERIFICATION			METHOD OF CALCULATION/ ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
	QUARTER 1:	QUARTER 2:	QUARTER 4:					
Social Workers, Social Auxiliary Workers, and Child and Youth Care workers, Community Care Givers, Student Support from TVET Colleges and Universities)	1. Consolidated data base of implementers trained on social and behaviour change programmes.	1. Consolidated Count the total data base of implementers trained on social and behaviour change.	1. Consolidated data base of implementers trained on social and behaviour change programmes.	Attendance Registers of implementers trained on social and behaviour change.	Quarterly	Increase in the coverage of beneficiaries in need of Psychosocial support services	Social Work Manager	District Director

2.4.2 INDICATOR TITLE: Number of beneficiaries reached through Social and Behavior Change Programmes.

DEFINITION: This indicator counts all beneficiaries participating in community dialogues and awareness programmes focusing on behavior change for the quarter. Beneficiaries refers to children, youth and adults reached through the Social and Behaviour Change Programmes. Social and Behaviour Change Programmes include You Only Live Once (YOLO), Families Matter Programme (FMP), Men Champion Change (MCC), Traditional Leaders Programme (TLP), Community Capacity Enhancement (CCE) and any other behaviour change programmes.

SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province

ASSUMPTIONS: Increase in the coverage of beneficiaries sensitized and made aware of HIV and AIDS issues to reduce new HIV infections.

DISAGGREGATION OF BENEFICIARIES	SOURCE OF DATA/ MEANS OF VERIFICATION			METHOD OF CALCULATION/ ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
	QUARTER 1:	QUARTER 2:	QUARTER 3:					
Sex Workers, Older Persons, Persons with disabilities, Lesbian, Gay, Bi-sexual, Transsexual, Intersexual, Queer, Asexual plus (LGBTIQA+’s) and Families experiencing Gender Based Violence	1. Consolidated database of beneficiaries reached through Social and Behavior Change Programmes.	1. Consolidated database of beneficiaries reached through Social and Behavior Change Programmes.	1. Consolidated database of beneficiaries reached through Social and Behavior Change Programmes.	Attendance Registers of beneficiaries reached through Social and Behavior Change Programmes.	Quarterly	Count the number of beneficiaries who were reached through social and behaviour change programmes.	Social Work Manager	District Director

DISAGREGATION OF BENEFICIARIES				SOURCE OF DATA/ MEANS OF VERIFICATION	SOURCE OF DATA	METHOD OF CALCULATION/ ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
QUARTER 1:		QUARTER 2:	QUARTER 3:	QUARTER 4:						
Sex Workers, Older Persons, Persons with disabilities, Lesbian, Gay, Bisexual, Transgender, Intersexual, Queer, Asexual plus (LGBTQIA+’s) and Families experiencing Gender Based Violence	1. Consolidated Database of beneficiaries who received psychosocial support services	1. Consolidated Database of beneficiaries who received psychosocial support services.	1. Consolidated Database of beneficiaries who received psychosocial support services.	1. Consolidated Database of beneficiaries who received psychosocial support services.	Beneficiary files for persons who received Psychosocial support services.	Count the number of beneficiaries receiving Psychosocial support services.	Quarterly		Social Work Manager	District Director

2.5: SOCIAL RELIEF

2.5.1 INDICATOR TITLE: Number of beneficiaries who benefited from DSD Social Relief Programmes

DEFINITION: This indicator counts the number of reported people who experience undue hardships (due to poverty and natural disasters) receiving counselling and material aid (uniform, clothing, food parcels etc.)

SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province

ASSUMPTIONS: More people were reached leading to improved wellbeing of beneficiaries who are experiencing undue hardship

DISAGREGATION OF BENEFICIARIES	SOURCE OF DATA/ MEANS OF VERIFICATION			METHOD OF CALCULATION/ ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
	QUARTER 1:	QUARTER 2:	QUARTER 3:					
Vulnerable groups (Youth, women, men, Older Persons, Persons with disabilities, Child headed households)	1. Consolidated database of beneficiaries who benefited from DSD Social Relief Programmes	1. Consolidated database of beneficiaries who benefited from DSD Social Relief Programmes	1. Consolidated database of beneficiaries who benefited from DSD Social Relief Programmes	1. Consolidated Beneficiary database of beneficiaries who benefited from DSD Social Relief Programmes	Quarterly	Improved wellbeing of beneficiaries who are experiencing undue hardship	Social Work Manager	District Director

2.5.2 INDICATOR TITLE: Number of learners who benefitted through Integrated School Health Programmes

DEFINITION: This indicator counts the number of learners in Quintile 1,2 & 3 schools provided with material support as outlined in the Integrated School Health Programme.

SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province

ASSUMPTIONS: Improved educational outcomes in identified schools

DISAGREGATION OF BENEFICIARIES	SOURCE OF DATA/ MEANS OF VERIFICATION			METHOD OF CALCULATION/ ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
	QUARTER 1:	QUARTER 2:	QUARTER 3:					
Youth at school	-	1. Consolidated database of learners who received material support through Integrated School health Programme	1. Consolidated database of learners who received material support through Integrated School health Programme.	1. Consolidated database of learners who received material support through Integrated School health Programme.	Quarterly	Count all learners in identified schools access material support as part Integrated School Health.	Social Work Manager	District Director

PROGRAMME 3: CHILDREN & FAMILIES

3.1 MANAGEMENT AND SUPPORT

DISAGGREGATION OF BENEFICIARIES		MEANS OF VERIFICATION/POE		QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:	SOURCE OF DATA	METHOD OF CALCULATION/ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
Programme Staff		1. March Monthly Report 2. April Monthly Report 3. May Monthly report 4. Fourth Quarterly Report 5. Three Signed IYM Reports	1. June Monthly Report 2. July Monthly Report 3. August Monthly Report 4. First Quarterly Report 5. Three Signed IYM Reports	1. September Monthly Report 2. October Monthly Report 3. November Monthly Report 4. Second Quarterly Report	1. December Monthly Report 2. January Monthly report 3. February Monthly Report 4. Third Quarterly Report 5. Half Year Report	1. December Monthly Report 2. January Monthly report 3. February Monthly Report 4. Third Quarterly Report 5. Three Signed IYM Reports	1. December Monthly Report 2. January Monthly report 3. February Monthly Report 4. Third Quarterly Report 5. Annual Performance Report 6. Annual Operational Plan 7. Three Signed IYM Reports	Reports Registers support services coordinated for strategic direction, alignment and integration.	and Quantitative (Simple Count)	Quarterly	To ensure that all sub-Programmes are co-ordinated, strategic directions are given, duplication avoided and efficient implementation of social welfare services by skilled work force (Social Service practitioners),	Social Work Manager	District Director

3.1.1 INDICATOR TITLE: Number of Support services coordinated

DEFINITION: The main purpose of this indicator is to track the strategic direction and management support provided by the programme manager to all the sub-programmes for effective functioning of entire programme. This is done through the coordination of planning, finance and reporting sessions.

SPATIAL TRANSFORMATION: This indicator will be implemented in all the 8 districts

ASSUMPTIONS: Effective, efficient human capital development. Coordination of support services improves organisational performance.

CALCULATION TYPE: Cumulative year end

3.2 CARE AND SERVICES TO FAMILIES

3.2.1 INDICATOR TITLE: Number of family members participating in family preservation services

DEFINITION: This indicator counts the total number of family members participating in family preservation services as outlined in the norms and standards for services to families. These include 24-hour intensive family support, youth mentorship and support, community conferencing, marriage preparation and marriage enrichment as outlined in the White Paper for Families (2013) and Manual for family preservation. These are services rendered by both governments, NPO's and NGOs.

SPATIAL TRANSFORMATION: This indicator will be implemented across all 8 Districts

ASSUMPTIONS: Increased number of family members accessing preservation services towards keeping children, youth and adults at home/ community with their families

DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE			SOURCE OF DATA	METHOD OF QUALIFICATION/ ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
	QUARTER 1:	QUARTER 2:	QUARTER 3: QUARTER 4:						
All Family Members inclusive of vulnerable groups (Youth, women, men, Older Persons, Persons with disabilities, Children)	1. Signed consolidated standardized Database of family members participated in family preservation services and programmes	1. Signed consolidated standardized Database of family members participated in family preservation services and programmes	1. Signed consolidated standardized Database of family members participated in family preservation services and programmes	Registers of all family members who participated in family preservation services and programmes.	Attendance Database of family members participated in family preservation services and programmes	Quarterly	Preserved, improved wellbeing and well-functional families	Social Work Manager	District Director

3.2.2 INDICATOR TITLE: Number of family members re-united with their families

DEFINITION: This indicator counts the number of all family members reunited with their families and refers to family members who were removed or displaced and are successfully reunited with their families or communities as stipulated in the Guidelines on Reunification Services for Families. These are services rendered by NGOs, NPOs and Government

SPATIAL TRANSFORMATION: This indicator will be implemented across all 8 Districts

ASSUMPTIONS: Increased number of family members reunited with their families receiving support from their families.

DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE			SOURCE OF DATA	METHOD OF CALCULATION/ ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
	QUARTER 1:	QUARTER 2:	QUARTER 3: QUARTER 4:						
All Family Members inclusive of vulnerable groups (Youth, women, men, Older Persons, Persons with disabilities, Children)	1. Signed consolidated standardized Database of Family members reunited with their families.	1. Signed consolidated standardized Database of Family members reunited with their families.	1. Signed consolidated standardized Database of Family members reunited with their families.	Registers of all family members reunited with their families.	Attendance Database of Family members reunited with their families.	Quarterly	To keep families together and encourage families to take responsibility of their family or community members.	Social Work Manager	District Director

3.2.3 INDICATOR TITLE: Number of family members participating in Parenting Programmes		CALCULATION TYPE: Cumulative year end			
DEFINITION: This indicator counts the number of family members participated in parenting programmes such as Positive parenting, Teenage parents and Parenting skills. These services are rendered by Government, NPO's and NGO's		SPATIAL TRANSFORMATION: This indicator will be implemented across all 8 Districts			
ASSUMPTIONS: Increased number of family members participating in parenting programmes to enhance parent-child bonding and lessen the chances of children growing up with behavioral problems					
DISAGGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	SOURCE OF DATA	METHOD OF QUALIFICATION/ ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE
QUARTER 1:	QUARTER 2: QUARTER 3: QUARTER 4:				INDICATOR RESPONSIBILITY
All Family Members inclusive of vulnerable groups (Youth, women, men, Older Persons, Persons with disabilities, Children)	1. Signed consolidated standardized Database of families participated in parenting programmes	1. Signed consolidated standardized Database of families participated in parenting programmes	1. Signed consolidated standardized Database of families participated in parenting programmes	Quarterly	Preserved, improved wellbeing, well-functional and empowered families with parenting skills Social Work Manager

3.3 CHILD CARE AND PROTECTION

3.3.1 INDICATOR TITLE: Number of reported cases of child abuse				CALCULATION TYPE: Cumulative year end			
DEFINITION: This refers to the number of children reported to have been abused in line with section 110 as well as 11 - 128A of the Children's Act 38 of 2005 as amended.				SPATIAL TRANSFORMATION: Municipalities and Wards within the eight (8) Districts of the Eastern Cape			
ASSUMPTIONS: Identification and assistance of children reported to have been abused							
DISAGREGGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:	SOURCE OF DATA	METHOD OF QUALIFICATION ASSESSMENT	REPORTING CYCLE
All children under the age of 18 in need of care and protection.	1.Consolidated standardized database of reported cases of child abuse.	1.Consolidated standardized database of reported cases of child abuse.	1.Consolidate d standardized database of reported cases of child abuse.	1. Consolidate d standardized database of reported cases of child abuse.	Beneficiary files for reported cases of child abuse (to be strictly in the service office to maintain confidentiality)	Quantitative (Simple Count)	Quarterly

3.3.2 INDICATOR TITLE: Number of children placed with valid foster care orders				CALCULATION TYPE: Cumulative year to date			
DEFINITION: This indicator counts the number of children 0-18 years of age, placed in foster care with valid foster care orders as well as persons whom were placed in foster care and have been approved to remain in Foster Care in terms of Section 176 of the Children's Act, 38 of 2005.				SPATIAL TRANSFORMATION: Municipalities and Wards within the eight (8) Districts of the Eastern Cape			
ASSUMPTIONS: To protect and nurture children by providing safe, healthy environment with positive support and promote the goals of permanency planning.							
DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:	SOURCE OF DATA	METHOD OF QUALIFICATION/ ASSESSMENT
All children under the age of 18 years in need of care and protection including those persons who still require extension of their placement age until they turn age 21 years old.	1. Consolidated standardized database of children placed with valid foster care orders	1. Consolidated standardized database of children placed with valid foster care orders	1. Consolidated standardized database of children placed with valid foster care orders	1. Consolidated standardized database of children placed with valid foster care orders	1. Consolidated standardized database of children placed with valid foster care orders	Process files with Quantitative (Simple Count)	Quarterly

DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:	SOURCE OF DATA	METHOD OF QUALIFICATION/ ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
All children under the age of 18 years in need of care and protection including those persons who still require extension of their placement age until they turn age 21 years old.	1. Consolidated standardized database of children placed with valid foster care orders	1. Consolidated standardized database of children placed with valid foster care orders	1. Consolidated standardized database of children placed with valid foster care orders	1. Consolidated standardized database of children placed with valid foster care orders	1. Consolidated standardized database of children placed with valid foster care orders	Process files with Quantitative (Simple Count)	Quarterly	To safeguard all children in need of Care and Protection within the Eastern Cape Province through placement, extension and review of foster care orders	Social Manager	Work	District Director

Foot note: This number will go up and down in every quarter and at the end of the year due to application of the following Sections of the Children's Act, 38 of 2005:

- Sections 156 & 186: New placement
- Section 171: transfer of a child from one alternative care to another
- Section 175: discharge of a child from foster care placement
- Section 187: re-unification of a child with his/her biological parent(s) or family
- Section 189: termination of foster care
- Death of a child in a foster care placement

						CALCULATION TYPE: Cumulative year end	
						DEFINITION: This indicator counts the number of children in need of care and protection newly placed in the Foster Care in line with the Children's Act 38 of 2005.	
						SPATIAL TRANSFORMATION: Ensuring provision of Foster Care Services across the eight Districts of the Province (Alfred Nzo, Amathole, Buffalo City Metro, Chris Hani, Joe Gqabi, Nelson Mandela Metro, Sarah Baartman and OR Tambo Districts)	
						ASSUMPTIONS: To provide access to foster care services towards promotion of permanency planning as well as connecting children to other safe and nurturing family relationships intended to last a lifetime. Improvement in the effectiveness of foster care services.	
DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:	SOURCE OF DATA	METHOD OF CALCULATION/ASSESSMENT
Children found to be in need of Care and Protection under the age of 18.	1. Consolidated standardized database of children placed in Foster Care.	1. Consolidated standardized database of children placed in Foster Care.	1. Consolidated standardized database of children placed in Foster Care.	1. Consolidated standardized database of children placed in Foster Care.	1. Consolidated standardized database of children placed in Foster Care.	Process files for Quantitative children placed in Foster Care (to be strictly kept in the service office to maintain confidentiality)	Quarterly
						To safeguard all children in need of Care and Protection within the Eastern Cape Province through placement in stable families	
						CALCULATION TYPE: Cumulative year end	
						DEFINITION: This indicator counts the number of children in foster care reunited with their families in line with the Children's Act, 38 of 2005.	
						SPATIAL TRANSFORMATION: Municipalities and Wards within the eight (8) Districts of the Eastern Cape	
						ASSUMPTIONS: Increased number of children placed in Foster Care who are being reunited with their families	
DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:	SOURCE OF DATA	METHOD OF CALCULATION/ASSESSMENT
Children in need of care and protection under 18 years requiring permanent care	1. Consolidated database of children in foster care re-unified with their families	1. Consolidated database of children in foster care re-unified with their families	1. Consolidated database of children in foster care re-unified with their families	1. Consolidated database of children in foster care re-unified with their families	1. Consolidated database of children in foster care re-unified with their families	Process files for Quantitative children in care re-united with their families (to be strictly kept in the service office to maintain confidentiality)	Quarterly
						Stable and permanent care with families for children in need of care and protection	
						CALCULATION TYPE: Cumulative year end	
						DEFINITION: This indicator counts the number of children in foster care reunited with their families in line with the Children's Act, 38 of 2005.	
						SPATIAL TRANSFORMATION: Municipalities and Wards within the eight (8) Districts of the Eastern Cape	
						ASSUMPTIONS: Increased number of children placed in Foster Care who are being reunited with their families	
DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:	SOURCE OF DATA	METHOD OF CALCULATION/ASSESSMENT
Children in need of care and protection under 18 years requiring permanent care	1. Consolidated database of children in foster care re-unified with their families	1. Consolidated database of children in foster care re-unified with their families	1. Consolidated database of children in foster care re-unified with their families	1. Consolidated database of children in foster care re-unified with their families	1. Consolidated database of children in foster care re-unified with their families	Process files for Quantitative children in foster care re-united with their families (to be strictly kept in the service office to maintain confidentiality)	Quarterly
						Stable and permanent care with families for children in need of care and protection	

3.3.4 INDICATOR TITLE: Number of children in foster care re-unified with their families							CALCULATION TYPE: Cumulative year end				
DEFINITION: This indicator counts the number of children in foster care reunited with their families in line with the Children's Act, 38 of 2005.											
SPATIAL TRANSFORMATION: Municipalities and Wards within the eight (8) Districts of the Eastern Cape											
ASSUMPTIONS: Increased number of children placed in Foster Care who are being reunited with their families											
DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:	SOURCE OF DATA	METHOD OF CALCULATION/ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
Children in need of care and protection under 18 years requiring permanent care	2. Consolidated database of children in foster care re-unified with their families	2. Consolidated database of children in foster care re-unified with their families	2. Consolidated database of children in foster care re-unified with their families	2. Consolidated database of children in foster care re-unified with their families	2. Consolidated database of children in foster care re-unified with their families	Process files for Quantitative children in foster care re-unified with their families (to be strictly kept in the service office to maintain confidentiality)	Quantitative (Simple Count)	Quarterly	Stable and permanent care with families for children in need of care and protection	Social Work Manager	District Director
3.3.5 INDICATOR TITLE: Number of people accessing Prevention and Early Intervention Programmes (PEIP)							CALCULATION TYPE: Cumulative year end				
DEFINITION: This indicator counts the number of people accessing Prevention and Early Intervention Programmes (PEIP) in line with Chapter 8 of the Children's Act 38 of 2005 as amended.											
SPATIAL TRANSFORMATION: Municipalities and Wards within the eight (8) Districts of the Eastern Cape											
ASSUMPTIONS: Increase in number of people accessing Prevention and Early Intervention Programmes (PEIP)											
DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:	SOURCE OF DATA	METHOD OF QUALIFICATION/ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
Persons including children.	1. Consolidated standardized database of people accessing PEI Programmes implemented	1. Consolidated standardized database of people accessing PEI Programmes implemented	1. Consolidated standardized database of people accessing PEI Programmes implemented	1. Consolidated standardized database of people accessing PEI Programmes implemented	1. Consolidated standardized database of people accessing PEI Programmes implemented	Registers of all people accessing Prevention and Early Intervention Programmes (PEIP) and a process file for each PEIP Programme conducted	Quantitative (Simple Count)	Quarterly	To safeguard persons and all children within the Eastern Cape through promoting access to Prevention and Early Intervention Programmes (PEIP) to strengthen the base of child protection triangle and reduce demand for statutory intervention as well	Social Work Manager	District Director

				CALCULATION TYPE: Cumulative year end							
3.3.6 INDICATOR TITLE: Number of children recommended for adoption											
DEFINITION: This refers to the number of children in need of care and protection recommended for adoption to be presented before the presiding officers by the Adoption Social workers for the purposes of granting order for adoption in line with the Adoption Chapter – Chapter 15 of the Children's Act 38 of 2005 as amended.											
SPATIAL TRANSFORMATION: Municipalities and Wards within the eight (8) Districts of the Eastern Cape											
ASSUMPTIONS: Increase in number of children recommended for adoption towards permanency placement in the care of adoptive parents to protect and nurture these children by providing a safe healthy lifetime.											
DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:	SOURCE OF DATA	METHOD OF CALCULATION/ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
Children in need of care and protection under eighteen years requiring permanent care	3. Consolidated database of children recommended for adoption	3. Consolidated database of children recommended for adoption	3. Consolidated database of children recommended for adoption	3. Consolidated database of children recommended for adoption	3. Consolidated database of children recommended for adoption	Adoption Applications	Quantitative (Simple Count)	Quarterly	Stable and permanent care for children in need of care and protection	Social Work Manager	District Director

3.4 PARTIAL CARE SERVICES

3.4.1 INDICATOR TITLE: Number of newly registered partial care facilities

DEFINITION: This indicator counts the number of registered partial care (funded and un-funded) facilities (excluding ECD centers) for that quarter including after school care, private hostels and temporary respite care)

SPATIAL TRANSFORMATION: Municipalities and Wards within the eight (8) Districts prioritizing poorest wards in the Eastern Cape Province

ASSUMPTIONS: Increase in number of registered Partial Care Facilities that are complying with norms and standards as stipulated in the Children's Act No 38 of 2005.

DISAGREGATION OF BENEFICIARIES	SOURCE OF DATA/ MEANS OF VERIFICATION/POE			METHOD OF CALCULATION/ ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
	QUARTER 1:	QUARTER 2:	QUARTER 3: QUARTER 4:					
Children 0-18	1.Dated signed database of registered Partial newly Care facilities	and 1. Dated signed database of newly registered Partial Care facilities	and 1.Dated signed database of newly registered Partial Care facilities	Dated signed certificates of newly registered Partial Care Facilities	Quantitative (Simple Count)	Quarterly	Increased number of Partial Care facilities	District Director

3.4.2 INDICATOR TITLE: Number of children accessing newly registered Partial Care facilities

DEFINITION: This indicator counts the number of children (0-18 years) accessing registered Partial Care facilities (funded and un-funded)

SPATIAL TRANSFORMATION: Municipalities and Wards within the eight (8) Districts prioritizing poorest wards in the Eastern Cape Province

ASSUMPTIONS: Increase in number of children accessing registered Partial Care facilities and are complying with norms and standards as stipulated in the Children's Act No 38 of 2005.

DISAGREGATION OF BENEFICIARIES	SOURCE OF DATA/ MEANS OF VERIFICATION/POE			METHOD OF CALCULATION/ ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
	QUARTER 1:	QUARTER 2:	QUARTER 3: QUARTER 4:					
Children 0-18	1.Dated signed database of children accessing newly registered Partial Care facilities	and 1.Dated signed database of newly registered Partial Care facilities	and 1.Dated signed database of newly registered Partial Care facilities	Dated signed certificates of newly registered Partial Care Facilities	Quantitative (Simple Count)	Quarterly	Increased number of children accessing registered Partial Care facilities.	District Director

3.4.3. INDICATOR TITLE: Number of children benefitting from funded Special Day Care Centres		CALCULATION TYPE: Non-Cumulative Highest Figure	
DEFINITION: This indicator counts the number of children benefitting from funded Special Day Care Centres		SPATIAL TRANSFORMATION: Municipalities and Wards within the eight (8) Districts prioritizing poorest wards in the Eastern Cape Province	
ASSUMPTIONS: Increase in number of children benefitting from funded Special Day Care Centres			
DISAGREGATION OF BENEFICIARIES	SOURCE OF DATA/ MEANS OF VERIFICATION/POE	SOURCE OF DATA	METHOD OF CALCULATION/ ASSESSMENT
QUARTER 1:	QUARTER 2:	QUARTER 3: QUARTER 4:	REPORTING CYCLE
Children 0-18	1.Dated signed database of children benefiting from funded Special day Care centres	1.Dated signed database of children benefiting from funded Special day Care centres	and Quantitative (Simple Count)
		Dated Signed register of children benefitting from funded Special Care day centres	Quarterly
		of Attendance of children benefitting from funded Special Care Day Centres	Increase number children benefitting from funded Special Day Care Centres
			In Social Work of Manager from funded Special Day Care Centres
			District Director

3.5 CHILD AND YOUTH CARE CENTRES

3.5.1 INDICATOR TITLE: Number of children in need of care and protection accessing services in funded Child and Youth Care Centres	CALCULATION TYPE: Non-cumulative highest figure
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DEFINITION: This indicator counts the total number of children currently placed in Government-owned and funded NPO Child and Youth Care Centers. It includes children placed with court orders and form 36.

SPATIAL TRANSFORMATION: Municipalities and Wards within the eight (8) Districts of the Eastern Cape

ASSUMPTIONS: Care and protection of children in need of care and protection

DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:	SOURCE OF DATA	METHOD OF CALCULATION/ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
All children under the age of eighteen in need of care and protection including those persons who still require extension beyond eighteen years as well as continued stay until age 21	1.Consolidated standardized database of children in need of care and protection accessing services in funded Child and Youth Care Centers.	1.Consolidated standardized database of children in need of care and protection accessing services in funded Child and Youth Care Centers.	1.Consolidated standardized database of children in need of care and protection accessing services in funded Child and Youth Care Centers.	1.Consolidated standardized database of children in need of care and protection accessing services in funded Child and Youth Care Centers.	1.Consolidated standardized database of children in need of care and protection accessing services in funded Child and Youth Care Centers.	Register of children in orders or completed form 36.	Quantitative count with (Simple Count)	Quarterly	To protect children through promoting access in Child and Youth Care Centres	Social Work Manager	District Director

3.5.2 INDICATOR TITLE: Number of children in CYCCs re-unified with their families	CALCULATION TYPE: Cumulative year end
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DEFINITION: This indicator counts the number of children in CYCCs care re-united with their families during that quarter.

SPATIAL TRANSFORMATION: Municipalities and Wards within the eight (8) Districts of the Eastern Cape

ASSUMPTIONS: Care and protection of children in need of care and protection

DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:	SOURCE OF DATA	METHOD OF CALCULATION/ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
Children under the age of eighteen and beyond 21 years reunified with their families	1.Consolidated database of children in CYCCs reunified with their families	1.Consolidated database of children in CYCCs reunified with their families	1.Consolidated database of children in CYCCs reunified with their families	1.Consolidated database of children in CYCCs reunified with their families	1.Consolidated database of children in CYCCs reunified with their families	File of (to be strictly in the service office to maintain confidentiality)	Quantitative count with (Simple Count)	Quarterly	To protect children through promoting access in Child and Youth Centers	Social Work Manager	District Director

3.6 COMMUNITY BASED CARE SERVICES FOR CHILDREN

3.6.1 INDICATOR TITLE: Number of children reached through Community Based Prevention and Early Intervention Programmes				CALCULATION TYPE: Cumulative year to date					
DEFINITION: This indicator counts the number of children reached through community-based prevention and early intervention programmes.									
SPATIAL TRANSFORMATION: Municipalities and Wards within the eight (8) Districts of the Eastern Cape									
DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:				
Children under eighteen including database youth between 18 – 24 years.	Standardized database of children accessing services through Community Based PEIP	Standardized database of children accessing services through Community Based PEIP	Standardized database of children accessing services through Community Based PEIP	Standardized database of children accessing services through Community Based PEIP	Standardized database of data base Youth accessing services through community based PEIP	<p>Assumptions: Increase in number of children and youth accessing services community-based Prevention and early Intervention Programmes</p> <p>Source of Data: Registers of children and youth between 18-24 years accessing services through Community Based PEIP</p> <p>Method of Calculation/Assessment: Quantitative (Simple Count)</p> <p>Reporting Cycle: Quarterly</p> <p>Desired Performance: Children protected through promoting access to Community Based Prevention and Early Intervention Programmes</p> <p>Indicator Responsibility: Social Manager</p> <p>Validation Responsibility: District Director</p>			

PROGRAMME 4: RESTORATIVE SERVICES

4.1: MANAGEMENT AND SUPPORT

DISAGGREGATION OF BENEFICIARIES	QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:	MEANS OF VERIFICATION/POE		METHOD OF CALCULATION/ ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR	VALIDATION RESPONSIBILITY	VALIDATION RESPONSIBILITY
					SOURCE OF DATA	PERIOD						
Programme Staff (women, men, persons with disabilities)	1. March Monthly Report 2. April Monthly Report, Report, 3. May Monthly Report, Report, 4. Fourth Quarterly Report 5. Three Signed IYM Reports	1. June Monthly Report, 2. July Monthly Report, 3. August Monthly Report, 4. 1 st Quarterly Report, 5. Three Signed IYM Reports	1. September Monthly Report, 2. October Monthly Report, 3. November Monthly Report, 4. Second Annual Report	1. December monthly Report, 2. January Monthly Report, 3. February Monthly Report, 4. Third Quarterly Report, 5. Half Year Report, 6. Three Signed IYM Reports	Signed Performance Report, Financial Reports & Performance Plans	Quantitative (Simple Count)	Quarterly	Strategic Support is provided to all Manager sub programmes.	Social	District Director	Work	District Director

4.1.1 INDICATOR TITLE: Number of support services co-ordinated

DEFINITION: The main purpose of this indicator is to track the strategic direction and management support provided by the programme manager to all the sub-programmes for effective functioning of entire programme. This is done through the coordination of planning, finance and reporting sessions.

SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province

ASSUMPTIONS: Effective, efficient human capital development. Coordination of support services improves organisational performance.

4.2 CRIME PREVENTION AND SUPPORT

4.2.1 INDICATOR TITLE: Number of persons reached through Social Crime Prevention Programmes		CALCULATION TYPE: Cumulative year end	
DEFINITION: This indicator counts the number of persons (children and adults) reached through developmental life skills programmes, Community dialogues, outreach, door-to-door, awareness programmes, conferencing and seminars in line with the Integrated Social Crime Prevention Strategy (2011)		SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province	
ASSUMPTIONS: People will participate in crime awareness and life skills programmes. Increase in the number of persons reached through social crime prevention programmes			
DISAGGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	SOURCE OF DATA	REPORTING DESIRED PERFORMANCE
QUARTER 1:	QUARTER 2: QUARTER 3:	QUARTER 4: QUARTER 4:	METHOD OF CALCULATION/ ASSESSMENT
Children, youth, women and men.	1. Consolidated standardized database of persons reached through Social Crime Prevention Programmes	1. Consolidated standardized database of persons reached through Social Crime Prevention Programmes	1. Attendance Registers of all persons (children and adults) reached through Social Crime Prevention Programmes
			Quantitative (Simple Count)
			Quarterly
			Create awareness and reduce levels of crime and violence
			Social Manager
			Work
			District Director

4.2.2		INDICATOR TITLE: Number of persons in conflict with the law who completed Diversion Programmes		CALCULATION TYPE: Cumulative year to date			
DEFINITION:		This indicator counts the number of persons (children and adults) in conflict with the law who completed diversion programmes.					
SPATIAL TRANSFORMATION:		This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province					
DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	QUARTER 1: QUARTER 2: QUARTER 3: QUARTER 4:	SOURCE OF DATA	METHOD OF CALCULATION/ ASSESSMENT	REPORTING DESIRED PERFORMANCE		
Children in conflict with the law.	1. Consolidated database of persons in conflict with the law who completed diversion programmes	1. Consolidated database of persons in conflict with the law who completed diversion programmes	1. Consolidated database of persons in conflict with the law who completed diversion programmes	Diversion orders Attendance Registers	Quantitative (Simple Count) Quarterly All persons in conflict with the law who access diversion programmes are empowered with life skills that will make them productive members of the society		

4.2.3		INDICATOR TITLE: Number of children in conflict with the law who accessed secure care programmes		CALCULATION TYPE: Cumulative year to date			
DEFINITION:		The indicator reports on the number of children in conflict with the law awaiting trial or sentenced in Secure Care Centres.					
SPATIAL TRANSFORMATION:		This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province					
DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	QUARTER 1: QUARTER 2: QUARTER 3: QUARTER 4:	SOURCE OF DATA	METHOD OF CALCULATION/ CYCLE ASSESSMENT	REPORTING DESIRED PERFORMANCE		
Children and youth in conflict with the laws.	1. Consolidated standardised database of children in conflict with the law who accessed secure care centres	1. Consolidated standardised database of children in conflict with the law who accessed secure care centres	1. Consolidated standardised database of children in conflict with the law who accessed secure care centres	Attendance registers. Beneficiary files	Quantitative (Simple Count) Quarterly Children in conflict with the law awaiting trial or sentenced in Child and Youth Care Centres accessed vocational and life skills training programmes		

4.3 VICTIM EMPOWERMENT PROGRAMME

4.3.1 INDICATOR TITLE: Number of victims of crime and violence accessing support services

DEFINITION: The indicator counts all the individuals that suffer harm due to acts of physical, emotional, sexual abuse, including domestic and gender-based violence and femicide who accessed support services in Victim Empowerment Programme service centres. These include services rendered at Shelters, Green and White Doors Houses, Welfare Organizations, NPOs, NGOs, Social Service Practitioners, DSD service points and Thuthuzela Care Centres and other service organisations funded by DSD.

SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province

DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	QUARTER 1: QUARTER 2: QUARTER 3: QUARTER 4: DATA	SOURCE OF DATA	METHOD OF CALCULATION/CYCLE ASSESSMENT	REPORTING DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
Vulnerable groups (women and children) (Youth, men, Older Persons, Persons with disabilities, LGBTQA persons)	1. Consolidated database of victims of crime and violence accessing support services	1. Consolidated database of victims of crime and violence accessing support services	Beneficiary Files	Quantitative (Simple Count)	Quarterly	All survivors are empowered, their dignity restored and are self-reliant.	Social Manager Work District Director

4.3.2. INDICATOR TITLE: Number of human trafficking victims who accessed social services

DEFINITION: The indicator counts the number of suspected and confirmed victims of human trafficking who accessed social services.

SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province

DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	QUARTER 1: QUARTER 2: QUARTER 3: QUARTER 4: DATA	SOURCE OF DATA	METHOD OF CALCULATION/ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
Children, youth, women and men.	1. Consolidated database of human trafficking victims who accessed social services	1. Consolidated database of human trafficking victims who accessed social services	Beneficiary Files	Quantitative (Simple Count)	Quarterly	All survivors are empowered, their dignity restored and are self-reliant.	Social Manager Work District Director	

4.3.3. INDICATOR TITLE: Number of victims of Gender Based Violence, Femicide and crime who accessed sheltering services.						CALCULATION TYPE: Cumulative year end	
DISAGREGATION OF BENEFICIARIES		MEANS OF VERIFICATION/POE		QUARTER 1: QUARTER 2: QUARTER 3: QUARTER 4:			
				SOURCE OF DATA	METHOD OF CALCULATION/ ASSESSMENT	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY
DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	QUARTER 1: QUARTER 2: QUARTER 3: QUARTER 4:	DISAGREGATION OF BENEFICIARIES	DISAGREGATION OF BENEFICIARIES	DISAGREGATION OF BENEFICIARIES	DISAGREGATION OF BENEFICIARIES	DISAGREGATION OF BENEFICIARIES
Women and men with their children	1. Consolidated database of GBVF victims of GBVF and crime who accessed sheltering services.	1. Consolidated database of GBVF victims of GBVF and crime who accessed sheltering services.	1. Consolidated database of GBVF victims of GBVF and crime who accessed sheltering services.	1. Consolidated database of GBVF victims of GBVF and crime who accessed sheltering services.	Beneficiary Files	Quantitative (Simple Count)	Quarterly
						All survivors admitted in shelters are empowered, their dignity restored and are self-reliant.	All survivors admitted in shelters are empowered, their dignity restored and are self-reliant.

4.3.4 INDICATOR TITLE: Number of persons reached through Gender Based Violence Prevention Programmes						CALCULATION TYPE: Cumulative year end	
DISAGREGATION OF BENEFICIARIES		MEANS OF VERIFICATION/POE		QUARTER 1: QUARTER 2: QUARTER 3: QUARTER 4:			
				SOURCE OF DATA	METHOD OF CALCULATION/ ASSESSMENT	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY
DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	QUARTER 1: QUARTER 2: QUARTER 3: QUARTER 4:	DISAGREGATION OF BENEFICIARIES	DISAGREGATION OF BENEFICIARIES	DISAGREGATION OF BENEFICIARIES	DISAGREGATION OF BENEFICIARIES	DISAGREGATION OF BENEFICIARIES
Women, men, children and Youth	1.Consolidated database of persons reached through Gender Based Violence Prevention Programmes	1.Consolidated database of persons reached through Gender Based Violence Prevention Programmes	1.Consolidated database of persons reached through Gender Based Violence Prevention Programmes	1. Consolidated database of persons reached through Gender Based Violence Prevention Programmes	Attendance of Registers	Quantitative (Simple Count)	Quarterly
						Create awareness and reduce levels of gender-based violence and crime.	Social Manager Work District Director

4.4 SUBSTANCE ABUSE PREVENTION AND REHABILITATION

4.4.1. INDICATOR TITLE: Number of people reached through Substance Abuse Prevention Programmes

DEFINITION: The indicator relates to prevention programmes implemented by NPOs and Government in addressing issues of substance abuse through awareness and educational programmes targeting hot spot areas, schools and Institutions of Higher Learning

Spatial Transformation: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province

ASSUMPTIONS: People participate in drug prevention and educational awareness campaigns.

DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	QUARTER 1: QUARTER 2: QUARTER 3: QUARTER 4:	SOURCE OF DATA	METHOD OF CALCULATION/ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
Children, youth, women and man.	1.Consolidated database of people reached through Substance Abuse Prevention Programmes	1. Consolidated database of people reached through Substance Abuse Prevention Programmes	1. Consolidated database of people reached through Substance Abuse Prevention Programmes	Attendance Registers.	Quantitative (Simple Count)	Quarterly Increased awareness on the effects of substance abuse.	Social Work Manager	District Director

4.4.2. INDICATOR TITLE: Number of service users who accessed Substance Use Disorder (SUD) treatment services

DEFINITION: The indicator refers to people who have accessed a residential and non-residential treatment and Rehabilitation services at Treatment or / community based centre providing a specialized social, psychological and medical services to service users and to persons affected by substance abuse with a view to addressing the social and health consequences associated therewith.

Spatial Transformation: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province

ASSUMPTIONS: Service users will access treatment and rehabilitation programmes.

DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	QUARTER 1: QUARTER 2: QUARTER 3: QUARTER 4:	SOURCE OF DATA	METHOD OF CALCULATION/ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
Children, youth, women and man.	1. Database of service users who accessed Substance Use Disorder (SUD) treatment services	1. Database of service users who accessed Substance Use Disorder (SUD) treatment services	1. Database of service users who accessed Substance Use Disorder (SUD) treatment services	Attendance Registers	Quantitative (Simple Count)	Quarterly Treatment rehabilitation services are accessible to people who are need of the service.	Treatment and rehabilitation services are available to people who are need of the service.	Social Work Manager District Director

PROGRAMME 5: DEVELOPMENT AND RESEARCH

5.1 MANAGEMENT AND SUPPORT

5.1.1 INDICATOR TITLE: Number of support services coordinated

DEFINITION: The indicator strengthens integration within and across the Department for improved service delivery

SPATIAL TRANSFORMATION: The Indicator will be implemented to Local Service Office Management, Staff and internal stakeholders

ASSUMPTIONS: Integration will lead into effective service delivery and improved audit outcomes of the Department

				CALCULATION TYPE: Cumulative year end					
DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE			SOURCE OF DATA	METHOD OF CALCULATION/ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
	QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:					
Stakeholders from vulnerable groups and relevant sectors (Women, Persons with Disabilities, Communities, etc)	1.3x LSO monthly performance report 2.LSO 4 th Quarterly Report 3.LSO with NPOs, etc)	1.3x LSO monthly performance report 2.LSO 1 st quarterly report 3.LSO Annual Report	1.3x LSO monthly performance report 2.LSO 2 nd Quarterly report 3.LSO report	1.3x LSO monthly performance report 2.Final LSO Annual Performance Plan 3.Final LSO Annual Operational Plan 4.Final LSO Budget Plan	Count engagement sessions of the DM	Quarterly	Increase in the number of engagements by DM with key stakeholders of the Department	Social Work Supervisor	Deputy Administration

5.2. COMMUNITY MOBILIZATION

5.2.1 INDICATOR TITLE: Number of people reached through Community Mobilization Programmes

DEFINITION: This Indicator counts the number of people attending a mobilization session which may be a dialogue, advocacy, campaign, information sharing session. This may include Ministerial programmes such as Imikhonzo, Mayoral outreach programmes and limbizos.

SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province

ASSUMPTIONS: People attending mobilization sessions are capacitated by information received and empowered to access service delivery from government

DISAGGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	QUARTER 1:				METHOD OF CALCULATION/ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
		QUARTER 2:	QUARTER 3:	QUARTER 4:	SOURCE OF DATA					
Members of designated groups such as Women, Youth, Persons with Disabilities Vulnerable Communities and households which may fall within the 39 poorest wards	1. Report on the nature and proceedings of the mobilization session conducted. 2. Signed Attendance registers	1. Report on the nature and proceedings of the mobilization session conducted. 2. Signed Attendance registers	1. Report on the nature and proceedings of the mobilization session conducted. 2. Signed Attendance registers	1. Report on the nature and proceedings of the mobilization session conducted. 2. Signed Attendance registers	Registers	Quantitative (Simple Count)	Quarterly	Increase in number of people reached through Community Mobilization Programmes.	Community Development Manager	Deputy Director: Administration

5.2.2 INDICATOR TITLE: Number of communities organized to coordinate their own Development

DEFINITION: This indicator counts the number of communities mobilized and organized into community development structures at village or ward levels in line with existing Policy Frameworks and Practice Guidelines

SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province

ASSUMPTIONS: Improved conscientization and organisation of communities contributing to active citizenry

DISAGGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	QUARTER 1:				METHOD OF CALCULATION/ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
		QUARTER 2:	QUARTER 3:	QUARTER 4:	SOURCE OF DATA					
Vulnerable Communities	Consolidated database of community development structures	Consolidated database of community development structures	Consolidated database of community development structures	List of communities	Quantitative (Simple Count)	Quarterly	Increase in the number of communities organised to coordinate their own Development	Community Development Manager	Community Development Manager	Deputy Director: Administration

5.3 INSTITUTIONAL CAPACITY BUILDING AND SUPPORT FOR NPOS

5.3.1 INDICATOR TITLE: Number of NPOs capacitated

DEFINITION: Non-Profit Organizations are capacitated in identified interventions. This includes formal, accredited or non-accredited training facilitated to NPOs by accredited training providers and/or Departmental staff as well as mentorship and incubation in line with NPO Act, PFMA, Skills Development Act and GAAP. This indicator is implemented in partnership with other institutions such as Government Departments and Agencies, Private Sector and Civil Society.

SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province

ASSUMPTIONS: Capacitation of NPOs improves functionality, governance, and compliance.

DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE			QUARTER 4:	METHOD OF CALCULATION/ ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
	QUARTER 1:	QUARTER 2:	QUARTER 3:						
Registered and non-registered NPOs that operate in local communities. Members of leadership structures of NPOs are provided with training in areas that facilitate compliance of the NPO with the NPO Act.	1. Consolidated Database of capacitated NPOs 2. Attendance registers, 3. Consolidated Capacity Building Reports	1. Consolidated Database of capacitated NPOs 2. Attendance registers, 3. Consolidated Capacity Building Reports	1. Consolidated Database of capacitated NPOs 2. Attendance registers, 3. Consolidated Capacity Building Reports	1. Consolidated Database of capacitated NPOs 2. Attendance registers, 3. Consolidated Capacity Building Reports	Attendance Registers Training Material	Quantitative (Simple Count)	Quarterly	Improved performance compliance NPOs.	Community Development Manager

5.3.2 INDICATOR TITLE: Number of Cooperatives capacitated

DEFINITION: Cooperatives are capacitated in identified interventions. This refers to formal, accredited, or non-accredited training facilitated by accredited training providers and/or Departmental staff to Cooperatives as well as mentorship and incubation in line with Cooperative Act, PFMA, Skills Development Act and GAAP. This indicator is implemented in partnership with other institutions such as Government Departments and Agencies, Private Sector and Civil Society.

SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province

ASSUMPTIONS: Cooperatives capacity is strengthened thereby increasing self-reliance and sustainability among the Cooperatives

DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/NPOE			QUARTER 4:	METHOD OF QUALIFICATION/ ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
	QUARTER 1:	QUARTER 2:	QUARTER 3:						
Registered and non-registered Coops that operate in local communities. Members of leadership structures of Coops are provided with training in areas that facilitate compliance of the NPO with the NPO Act. Members of Coops are also provided with skills training in technical areas	1. Consolidated Database of trained Cooperatives 2. Attendance registers, 3. Consolidated capacity building Reports	1. Consolidated Database of trained Cooperatives 2. Attendance registers, 3. Consolidated capacity building Reports	1. Consolidated Database of trained Cooperatives 2. Attendance registers, 3. Consolidated capacity building Reports	• Consolidated Database of trained Cooperatives • Attendance registers, • Consolidated capacity building Reports	Attendance Registers Training Manuals	Quantitative (Simple Count)	Quarterly	Improved performance compliance Cooperatives.	Community Development Manager

5.4 POVERTY ALLEVIATION AND SUSTAINABLE LIVELIHOODS

5.4.1 INDICATOR TITLE: Number of people benefiting from poverty reduction initiatives				CALCULATION TYPE: Cumulative year to date			
DEFINITION: This indicator counts the total number of people who benefitted from poverty reduction initiatives during the quarter. Initiatives refer to projects i.e., that covers families, income generating projects and cooperatives, linking of poor households to livelihood opportunities such as support to change agents etc. Support means training, funding, capacity building, coaching, and mentoring in line National Food and Nutrition Policy, Cooperative Act and NPO Act.				SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province			
ASSUMPTIONS: Food security programmes enhance living conditions of vulnerable individuals.							
DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:	REPORTING CYCLE	DESIRED PERFORMANCE
						SOURCE OF DATA	METHOD OF CALCULATION/ASSESSMENT
Members of designated groups such as Women, Youth, Persons with Disabilities	1. Consolidated database of people benefiting from poverty reduction initiatives	1. Consolidated database of people benefiting from poverty reduction initiatives	2. Consolidated database of people benefiting from poverty reduction initiatives	1. Consolidated database of people benefiting from poverty reduction initiatives	1. Consolidated database of people benefiting from poverty reduction initiatives	Quantitative (Simple Count)	Quarterly
Vulnerable Communities and households which may fall within the 39 poorest wards						Signed Register of households accessing food	Improved access to food at household level

5.4.2 INDICATOR TITLE: Number of households accessing food through DSD food security programmes				CALCULATION TYPE: Cumulative year to date			
DEFINITION: This indicator counts the number of households which received nutritious food (household food gardens) through DSD food security programmes during the quarter in line with Integrated Food Security and Nutrition Policy 2000 and NPO Act 1996				SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province			
ASSUMPTIONS: Food security programmes enhance living conditions of vulnerable households.							
DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:	REPORTING CYCLE	DESIRED PERFORMANCE
						SOURCE OF DATA	METHOD OF CALCULATION/ASSESSMENT
Poorest Households including designated groups such as Women, Youth, Persons with Disabilities	1. Consolidated database of households accessing food	1. Consolidated database of households accessing food	Quantitative (Simple Count)	Quarterly			
Vulnerable Communities and households which may fall within the 39 poorest wards						Signed list of households accessing food	Improved access to food at household level

5.4.3 INDICATOR TITLE: Number of people accessing food through DSD feeding programmes (centre based)

DEFINITION: This indicator counts the number of people who accessed nutritious food through DSD centre-based feeding programmes such as CNDCs and shelters for homeless people in line with Integrated Food Security and Nutrition Policy (2000) and NPO Act 1996

SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province

ASSUMPTIONS: Continuous access to nutritious food improves well-being of people.

DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE			SOURCE OF DATA	METHOD OF CALCULATION/ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
	QUARTER 1:	QUARTER 2:	QUARTER 3:						
Members designated groups such as Women, Youth, Persons with Disabilities Vulnerable Communities and households which may fall within the 39 poorest wards	1. Consolidated database of individuals served with food through DSD feeding Programs	1. Consolidated database of individuals served with food through DSD feeding Programs	1. Consolidated database of individuals served with food through DSD feeding Programs	1. Consolidated database of individuals served with food through DSD feeding Programs	CNDC Attendance Registers	Quantitative Count	(Simple Quarterly	Improved access to nutritious food.	Community Development Manager Deputy Administration

5.4.4 INDICATOR TITLE: Number of CNDC participants involved in developmental initiatives

DEFINITION: The indicator counts the number of people participating in CNDCs who have benefited through developmental programmes (income generation, skills development, life and interpersonal skills) in line with Skills Development Strategy 111, Integrated Food Security and Nutrition Policy 2002.

SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province

ASSUMPTIONS: Increased number of CNDC participants linked to developmental programmes.

DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE			SOURCE OF DATA	METHOD OF QUALIFICATION/ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
	QUARTER 1:	QUARTER 2:	QUARTER 3:						
Members designated groups such as Women, Youth, Persons with Disabilities Vulnerable Communities and households which may	1.Consolidated databases of participants involved in developmental initiatives	1.Consolidated databases of participants involved in developmental initiatives	1.Consolidated databases of participants involved in developmental initiatives	1. Consolidated databases of participants involved in developmental initiatives	Skills Audit Report Quantitative (Simple Count)	Quarterly	CNDC participants linked to developmental activities have improved self-reliance.	Community Development Manager	Deputy Director: Administration

5.4.4	INDICATOR TITLE: Number of CNDC participants involved in developmental initiatives	CALCULATION TYPE: Cumulative year end
DEFINITION:	The indicator counts the number of people participating in CNDCs who have benefited through developmental programmes (income generation, skills development, life and interpersonal skills) in line with Skills Development Strategy 111, Integrated Food Security and Nutrition Policy 2002.	
SPATIAL TRANSFORMATION:	This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province	
ASSUMPTIONS:	Increased number of CNDC participants linked to developmental programmes.	

DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE			SOURCE OF DATA	METHOD OF QUALIFICATION/ ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
	QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:					
fall within the 39 poorest wards									

5.4.5	INDICATOR TITLE: Number of cooperatives linked to economic opportunities	CALCULATION TYPE: Cumulative year end
DEFINITION:	This indicator counts the number of cooperatives which are registered in the country that have been linked to economic opportunities in line with Cooperative Act 2004, Skills Development Act 2008 and GAAP 2019.	
SPATIAL TRANSFORMATION:	This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province	
ASSUMPTIONS:	Cooperatives linked to economic opportunities generate income	

DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE			SOURCE OF DATA	METHOD OF CALCULATION/ ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
	QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:					
Cooperatives facilitated - and funded by DSD that benefit unemployed youth, women and people with disabilities.	1. Consolidated databases of linked cooperatives	Signed contracts of Cooperatives linked to CNDCs	Quantitative (Simple Count)	Quarterly	Increased number of cooperatives linked to economic opportunities	Community Development Manager			

5.5. COMMUNITY BASED RESEARCH AND PLANNING

DISAGREGATION OF BENEFICIARIES		MEANS OF VERIFICATION/POE	QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:	CUMULATIVE YEAR TO-DATE		
							SOURCE OF DATA	METHOD OF QUALIFICATION/ASSESSMENT	REPORTING CYCLE
Vulnerable households that may fall within the 39 poorest wards		1. Consolidated database of profiled households. 2. Approved Narrative report of profiled households in a village	1. Consolidated database of profiled households. 2. Approved Narrative report of profiled households in a village	1. Consolidated database of profiled households. 2. Approved Narrative report of profiled households in a village	1. Consolidated database of profiled households. 2. Approved Narrative report of profiled households in a village	1. Consolidated database of profiled households. 2. Approved Narrative report of profiled households in a village	Completed Household Profiling Tools	Quantitative (Simple Count)	Simple Quarterly
								Improved service delivery to poor households through relevant interventions.	Community Development Manager

DISAGREGATION OF BENEFICIARIES		MEANS OF VERIFICATION/POE	QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:	CUMULATIVE YEAR TO-DATE		
							SOURCE OF DATA	METHOD OF CALCULATION/ASSESSMENT	REPORTING CYCLE
Communities targeted for and participated in the mobilization activities of DSD.		1. Signed Community Based Plans 2. Database of community-based plans developed	1. Signed Community Based Plans 2. Database of community-based plans developed	1. Signed Community Based Plans 2. Database of community-based plans developed	1. Signed Community Based Plans 2. Database of community-based plans developed	1. Signed Community Based Plans 2. Database of community-based plans developed	Community-based plans	Quantitative (Simple Count)	Simple Quarterly
								Informed decisions interventions	Community and Development Manager

5.5.3		INDICATOR TITLE: Number of communities profiled in a ward		CALCULATION TYPE: Cumulative year end							
DEFINITION:		This indicator counts the number of communities profiled in a ward through participatory rural appraisal as a form of community profiling tool in each targeted ward to determine levels of poverty according to the Norms and Standards 2019, Social Service Professions Practice Policy 2017 and Community Development Practice Policy 2017.									
SPATIAL TRANSFORMATION:		This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province									
ASSUMPTIONS: Information gathered from profiling assists in planning strategies to improve community development interventions											
DISAGGREGATION OF BENEFICIARIES	QUARTER 1:	MEANS OF VERIFICATION/POE QUARTER 2:	QUARTER 3:	QUARTER 4:	SOURCE OF DATA	METHOD OF CALCULATION/ ASSESSMENT	REPORTING CYCLE				
Vulnerable Communities and that may fall within the 39 poorest wards	1. Attendance register community members. 2. Consolidated database of profiled communities	1. Attendance of register community members. 2. Consolidated database of profiled communities	1. Attendance of register community members. 2. Consolidated database of profiled communities	Community Profile (PRA)	Quantitative Count	(Simple) Quarterly	Informed planning, decisions and interventions				
							Community Development Manager				
							Deputy Director: Administration				

5.5.4		INDICATOR TITLE: Number of households linked to sustainable livelihood programmes		CALCULATION TYPE: Cumulative to date							
DEFINITION:		This indicator counts the number of Profiled households accessing sustainable livelihoods initiatives empowered through sustainable Livelihood programmes									
SPATIAL TRANSFORMATION:		This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province									
ASSUMPTIONS: Resilient Families											
DISAGGREGATION OF BENEFICIARIES	QUARTER 1:	MEANS OF VERIFICATION/POE QUARTER 2:	QUARTER 3:	QUARTER 4:	SOURCE OF DATA	METHOD OF CALCULATION/ ASSESSMENT	REPORTING CYCLE				
Vulnerable and profiled households	Consolidated database of linked households	Consolidated database of linked households	Consolidated database of linked households	Assessment Tools	Quantitative Count	(Simple) Quarterly	Informed planning, decisions and interventions				
							Community Development Manager				
							Deputy Director: Administration				

5.6 YOUTH DEVELOPMENT

DISAGREGATION OF BENEFICIARIES		MEANS OF VERIFICATION/POE		SOURCE OF DATA	METHOD OF CALCULATION/ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
QUARTER 1:		QUARTER 2:		QUARTER 3:	QUARTER 4:				
Youth with Disabilities, Not in Education, Employment or Training (NEET) focusing on those located in poorest wards.	1 Consolidated database of youth development structures 2 Youth Development Structures Report	1 Consolidated database of youth development structures 2 Youth Development Structures Report	1 Consolidated database of youth development structures, 2. Youth Development Structures Report	1. Consolidated database of youth development structures, 2. Youth Development Structures Report	1. Register of youth development structures Masterlist 2. Youth Development Structures Report	Quantitative Count	(Simple Quarterly)	Increase in number of youth supported.	Community Development Manager
									Deputy Administration

5.6.1 INDICATOR TITLE: Number of youth development structures supported

DEFINITION: This indicator counts the number of youth development structures supported through training, capacity building, funding, coaching and mentoring in line with National Youth Policy (2015-2020), Youth Employment Accord 2013, EC Youth Development Strategy 2015, Skills Development Strategy 111, DSD Youth Development Policy (2016-2021), NPO Act, Cooperative Act, 2005 and PFMA. Youth development structures include youth development clubs, youth forums, youth NPOs, youth cooperatives, and youth development centres targeting youth.

SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province

ASSUMPTIONS: Support to youth structures promotes self-reliance and improves capacity of young people.

DISAGREGATION OF BENEFICIARIES		MEANS OF VERIFICATION/POE		SOURCE OF DATA	METHOD OF CALCULATION/ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
QUARTER 1:		QUARTER 2:		QUARTER 3:	QUARTER 4:				
Youth with Disabilities, Not in Education, Employment or Training (NEET) especially those in poorest wards.	1 Signed Attendance registers 2. Training reports 3. Database of youth participants.	1 Signed Attendance registers 2. Training reports 3. Database of youth participants.	1 Signed Attendance registers 2. Training reports 3. Database of youth participants.	1. Signed Attendance registers, 2. Training reports 2. Training reports 3. Database of youth participants.	1. Signed Attendance registers 2. Training reports 3. Database of youth participants.	Quantitative (Simple Count)	Quarterly	Improved skills among young people for employment and creation of entrepreneurial opportunities.	Community Development Manager
									Deputy Director: Administration

5.6.2 INDICATOR TITLE: Number of youth participating in skills development programmes.

DEFINITION: This indicator counts the number of youth participating in skills development programmes. Out-of-school unemployed graduates, youth in conflict with the law, youth with disabilities and direct beneficiaries of social assistance are capacitated on technical and non-technical skills and other relevant training programmes in partnership with other stakeholders as outlined in the National Youth Policy (2015-2020), Youth Employment Accord 2013, Provincial Youth Development Strategy, Skills Development Strategy 111 and DSD Youth Development Policy (2016-2021). Skills development programmes refer to programmes such as the National Youth Service Programme, Learnerships, training in vocational skills i.e. Construction & plumbing, assist youth to obtain drivers licenses, hospitality courses, computer skills, structured life skills programmes, electrical, business skills, carpentry (cabinet making & construction), community house building, entrepreneurship, chef/culinary skills, designing and sewing, welding and motor mechanic and others.

SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province

ASSUMPTIONS: Participation in skills development programmes promotes socio economic empowerment and employability of young people

DISAGREGATION OF BENEFICIARIES		MEANS OF VERIFICATION/POE		SOURCE OF DATA	METHOD OF CALCULATION/ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
QUARTER 1:		QUARTER 2:		QUARTER 3:	QUARTER 4:				
Youth with Disabilities, Not in Education, Employment or Training (NEET) especially those in poorest wards.	1 Signed Attendance registers 2. Training reports 3. Database of youth participants.	1 Signed Attendance registers 2. Training reports 3. Database of youth participants.	1 Signed Attendance registers 2. Training reports 3. Database of youth participants.	1. Signed Attendance registers 2. Training reports 3. Database of youth participants.	1. Signed Attendance registers 2. Training reports 3. Database of youth participants.	Quantitative (Simple Count)	Quarterly	Improved skills among young people for employment and creation of entrepreneurial opportunities.	Community Development Manager
									Deputy Director: Administration

5.6.3	INDICATOR TITLE: Number of youth participating in youth mobilisation programmes	CALCULATION TYPE: Cumulative year end									
DEFINITION: This indicator counts the number of youth participating in mobilisation programmes (awareness campaigns, outreach programs, youth dialogues , Intergenerational dialogues, youth camps, social behaviour change programmes, workshops and commemorations) in line with National Youth Policy (2015-2020), Youth Employment Accord 2013, Provincial Youth Development Strategy, Skills Development Strategy 111 and DSD Youth Development Policy (2016-2021).											
SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province											
ASSUMPTIONS: Active participation of youth in mobilisation programmes.											
DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:	SOURCE OF DATA	METHOD OF CALCULATION/ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY
Youth with Disabilities, Not in Education, Employment or in Training especially those from poorest Wards.	1. Mobilisation reports, 2. Consolidated databases of participants	1. Mobilisation reports, 2. Consolidated databases of participants	1. Mobilisation reports 2. Consolidated databases of participants	1. Mobilisation reports 2. Consolidated databases of participants	1. Mobilisation reports 2. Consolidated databases of participants	Attendance Registers	Quantitative (Simple Count)	Quarterly	Increased number of young people participating in Youth Mobilisation Programmes	Community Development Manager	Deputy Director: Administration

5.7 WOMEN DEVELOPMENT

5.7.1 INDICATOR TITLE: Number of women participating in women empowerment programmes				CALCULATION TYPE: Cumulative year to-date			
DEFINITION: This indicator counts the number of women participating in socio-economic empowerment programmes focusing on Women's Rights, Legal Rights, social, economic & technical skills in line with the Constitution of Republic of South Africa 1996 and National Policy on Women's Empowerment & Gender Equality 2000.							
SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province							
ASSUMPTIONS: Women participating in empowerment programmes have increased levels of self-reliance and awareness about their Rights.							
DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:	SOURCE OF DATA	METHOD OF CALCULATION/ASSESSMENT	REPORTING CYCLE
Unemployed Women including 2% of Women with Disabilities	1. Consolidated Report on empowerment programs, 2. Consolidated database for women.	1. Consolidated Report on empowerment programs, 2. Consolidated database for women.	1. Consolidated Report on empowerment programs, 2. Consolidated database for women.	1. Consolidated Report on empowerment programs, 2. Consolidated database for women.	Attendance Registers.	Quantitative (Simple Count)	Quarterly
							Active participation of women in socio economic development programmes and social inclusion
DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:	SOURCE OF DATA	METHOD OF CALCULATION/ASSESSMENT	REPORTING CYCLE
Unemployed Women including Women 2% of Women with Disabilities	1. Consolidated Monitoring report, 2. Consolidated database of women Livelihoods initiatives	1. Consolidated Monitoring report, 2. Consolidated database of women Livelihoods initiatives	1. Consolidated Monitoring report, 2. Consolidated database of women Livelihoods initiatives	1. Consolidated Monitoring report, 2. Consolidated database of women Livelihoods initiatives	List of funded Women livelihood initiatives Masterlist	Quantitative (Simple Count)	Quarterly
							Improved women livelihood initiatives provide opportunities for economic participation and inclusion of women in the mainstream economy.

5.7.2 INDICATOR TITLE: Number of women livelihood initiatives supported

DEFINITION: This indicator counts the number of women livelihood initiatives (Cooperatives & NPOs) supported. Provision of financial and technical support (through funding & skills development) to women for participation in self-help & income generation opportunities for poverty alleviation in line with Cooperative Act 2004, Skills Development Act 2008 and NPO Act 1996				CALCULATION TYPE: Non-Cumulative highest figure			
SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on the 39 poorest wards of the Province							
ASSUMPTIONS: Sustainable Women Livelihood Initiatives with improved income levels to reduce poverty.							
DISAGREGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE QUARTER 1:	QUARTER 2:	QUARTER 3:	QUARTER 4:	SOURCE OF DATA	METHOD OF CALCULATION/ASSESSMENT	REPORTING CYCLE
Unemployed Women including Women 2% of Women with Disabilities	1. Consolidated Monitoring report, 2. Consolidated database of women Livelihoods initiatives	1. Consolidated Monitoring report, 2. Consolidated database of women Livelihoods initiatives	1. Consolidated Monitoring report, 2. Consolidated database of women Livelihoods initiatives	1. Consolidated Monitoring report, 2. Consolidated database of women Livelihoods initiatives	List of funded Women livelihood initiatives Masterlist	Quantitative (Simple Count)	Quarterly
							Improved women livelihood initiatives provide opportunities for economic participation and inclusion of women in the mainstream economy.

5.7.3	INDICATOR TITLE: Number of Child Support Grant beneficiaries linked to sustainable livelihoods opportunities	CALCULATION TYPE: Non-Cumulative highest figure							
DEFINITION: This indicator counts the number of child support grant beneficiaries (with specific focus to mothers of children affected by malnutrition) linked to sustainable livelihoods opportunities									
SPATIAL TRANSFORMATION: This indicator will be implemented in all 6 Districts and 2 Metros with special focus on hotspots of malnutrition identified by DoH across the Province									
ASSUMPTIONS: Child support grant beneficiaries linked to sustainable livelihoods opportunities to reduce poverty.									
DISAGREGGATION OF BENEFICIARIES	MEANS OF VERIFICATION/POE	QUARTER 1: QUARTER 2: QUARTER 3: QUARTER 4:	SOURCE OF DATA	METHOD OF CALCULATION/ASSESSMENT	REPORTING CYCLE	DESIRED PERFORMANCE	INDICATOR RESPONSIBILITY	VALIDATION RESPONSIBILITY	
Child Support grant beneficiaries	1. Consolidated database of CSG beneficiaries linked to sustainable livelihoods initiatives	1. Consolidated database of CSG beneficiaries linked to sustainable livelihoods initiatives	1. Consolidated database of CSG beneficiaries linked to sustainable livelihoods initiatives	Assessment Tool Beneficiary Files	Quantitative (Simple Count)	Quarterly	Improved women livelihood initiatives provide opportunities for economic participation and inclusion of women in the mainstream economy.	Community Development Manager	Deputy Director: Administration

LOCAL SERVICE OFFICE

2024/25

ANNUAL OPERATIONAL PLAN

"Building a caring Society. Together."



PROGRAMME 1

ADMINISTRATION

"Building a caring Society. Together."



1.1 OFFICE OF THE DEPUTY DIRECTOR: ADMINISTRATION

OUTCOME	OUTCOME 4: Improved administrative and financial systems for effective service delivery												
OUTCOME INDICATOR	Effective, efficient and developmental administration for good governance												
OUTPUT	Support service coordinated												
OUTPUT INDICATOR	1.1.1 Number of corporate governance interventions implemented												
CALCULATION TYPE	Cumulative Year End												
ANNUAL TARGET	44												
QUARTERLY TARGETS	Q1 = 10			Q2 = 12			Q3 = 10			Q4 = 12			
MONTHLY TARGETS	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	
	2	2	6	2	2	8	2	2	6	2	2	8	
NO	ACTIVITIES	MEANS OF VERIFICATION			TIMEFRAME				BUDGET PER ACTIVITY		DEPENDENCIES	RESPONSIBILITY	VALIDATION
NO	ACTIVITIES	A	M	J	J	A	S	O	N	D	J	F	M
01.	Conduct Quarterly Performance Review Sessions	Consolidated Quarterly Review Sessions Report with signed Attendance Registers											Cooperation from Local Service Office Staff
02.	Facilitate development and submission of Local Service Office Monthly Reports	Consolidated and signed Monthly Local Service Office Performance Reports											- Availability of accurate information
03.	Facilitate development and submission of Local Service Office Quarterly & Half yearly & Annual Reports	Consolidated and signed Quarterly, Half Yearly and Annual Reports											- Availability of accurate information
04.	Conduct Local Service Office Planning Engagement Sessions	Planning Session Reports											- Cooperation from Local Service Office Staff
05.	Facilitate development of Annual Performance Plans and Operational Plans	Signed Local Service Office Annual Performance Plans and signed Operational Plans											- Cooperation from Local Service Office Staff
06.	Facilitate implementation of generic intervention processes	Monthly Report Screening Register Intake Register											- Timous submission of SWS Forms by Service Offices
07.	Prepare Business Plans and present to the District Panel	Database of received and presented Business Plans											- Availability of schedule

District Director

Deputy Director: Administration

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N			
08.	Participate in External Stakeholder Engagements	Stakeholder Engagement Reports									- Cooperation of Stakeholders	Deputy Director: Administration	District Director
09.	Manage and maintain Local Service Office External Stakeholder Database	Consolidated stakeholder Database									- Accuracy of information	Deputy Director: Administration	District Director
NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
10.	Conducting Quarterly Local Service Staff Meetings	Attendance registers and minutes									- Cooperation by Programme Staff	Deputy Director: Administration	District Director
11.	Conducting Quarterly Local Service Management Meetings	Attendance registers and minutes									- Accuracy of information	Deputy Director: Administration	District Director

NPO MANAGEMENT

OUTCOME	OUTCOME 4: Improved administrative and financial systems for effective service delivery
OUTCOME INDICATOR	Effective, efficient and developmental administration for good governance
OUTPUT	Registration of NPOs
OUTPUT INDICATOR	1.2.3 Number of NPOs registered
CALCULATION TYPE	Cumulative Year End
ANNUAL TARGET	08
QUARTERLY TARGETS	Q1 = 3
	APRIL MAY JUNE JULY AUGUST SEPTEMBER OCTOBER NOVEMBER DECEMBER
MONTHLY TARGETS	1 1 1 - 1 - 1 - 1 - 1

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N			
01.	Identify officials for training on NPO registration and compliance	Database of identified officials to be trained									- Availability of officials,		
02.	Develop database of officials to be trained on online registration and compliance	Training database Attendance register									- Availability of officials, Network availability, Disaster Recovery		
03.	Assessment and processing of registration applications	Assessment report									- Issuing certificates by Provincial Disaster recovery		
04.	Monitor NPO help desks for registration and capturing of reports	Monitoring reports									- Availability of officials		

Deputy Director: Administration

NPO Coordinator

OUTCOME	OUTCOME INDICATOR	OUTCOME 4: Improved administrative and financial systems for effective service delivery
OUTPUT		Effective, efficient and developmental administration for good governance
OUTPUT INDICATOR		Compliance interventions implemented
CALCULATION TYPE		1.2.4 Number of Compliance interventions implemented
ANNUAL TARGET		Cumulative Year End
QUARTERLY TARGETS	Q1=1	Q2 = 1
MONTHLY TARGETS	APRIL -	MAY 1
	JUNE -	JULY -
	AUGUST 1	SEPTEMBER -
	OCTOBER -	NOVEMBER 2
	DECEMBER -	JANUARY -
	FEBRUARY -	MARCH 1
		Q4 = 1

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O				
01.	Facilitate identification of officials to be trained on compliance issues	Database									- Availability of officials		
02.	Develop and maintain database of compliant and non-compliant organisations.	Database/ Electronic compliance report									- Response from the NPO		
03.	Implementation of compliance interventions.	Reports and signed Attendance registers									- Cooperation by NPOs		
04.	Assist NPO's with compliance issues.	Database, acknowledgement letters									- Budget availability		

Deputy Director: Administration

NPO Coordinator

OUTCOME	OUTCOME 4: Improved administrative and financial systems for effective service delivery
OUTCOME INDICATOR	Effective, efficient and developmental administration for good governance
OUTPUT	Funding of NPOs
OUTPUT INDICATOR	
CALCULATION TYPE	1.2.5 Number of funded NPOs
ANNUAL TARGET	41
QUARTERLY TARGETS	Q1=41
MONTHLY TARGETS	APRIL MAY JUNE JULY AUGUST SEPTEMBER OCTOBER NOVEMBER DECEMBER JANUARY FEBRUARY MARCH
	41 41 41 41 41 41 41 41 41 41 41 41 41

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	D			
01.	Prepare and submit inputs in needs analysis report.	Reports Attendance registers										-	Cooperation by NPOs
02.	Distribute call for proposals and coordinate application process by NPOs	Advert Issuing and Submission registers										-	Co-operation by NPO's
03.	Conduct consultation of NPO's on service specifications	Service Specifications Attendance registers										-	Co-operation by NPO's
04.	Coordinate the process of assessment and evaluation of Business Plans	Attendance registers Master lists Minutes										-	Co-operation by offices
05.	Consolidate Master list of submitted, Assessed, Recommended Not Recommended and approved Business Plans	Signed and approved Master lists Payment report										-	Co-operation by offices
06.	Coordinate capturing of files to the system	Electronic version of business plans										-	Availability of network and systems
07.	Co-ordinate signing of contracts by NPO's	Signed SLA's, Synopsis, allocation Letter										-	Co-operation by NPO's
08.	Coordinate the implementation of workshops	Attendance register Reports										-	Cooperation by NPOs
09.	Coordinate submission of required documents	Payment report										-	Cooperation by Areas

Deputy Director: Administration

NPO Coordinator

NO	ACTIVITIES	MEANS OF VERIFICATION	A	M	J	J	A	S	O	N	D	J	F	M	BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
	preparation of files and submission to the district office for payment																	

OUTCOME	OUTCOME 4: Improved administrative and financial systems for effective service delivery																	
OUTCOME INDICATOR	Effective, efficient and developmental administration for good governance																	
OUTPUT	Funded organisations monitored																	
OUTPUT INDICATORS	1.2.6 Number of funded organisations monitored																	
CALCULATION TYPE	Non-cumulative Highest figure																	
ANNUAL TARGET	41																	
QUARTERLY TARGETS	Q1= 41				Q2 = 41				Q3 = 41				Q4 = 41					
MONTHLY TARGETS	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH						
	41	41	41	41	41	41	41	41	41	41	41	41						

NO	ACTIVITIES	MEANS OF VERIFICATION	A	M	J	J	A	S	O	N	D	J	F	M	BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
01.	Monitor compliance of funded organisations on departmental pre scripts (NPO ACT 71 of 1997)	Database and consolidated monitoring reports													- Cooperation by NPOs	NPO Coordinator	Deputy Director: Administration	

FINANCIAL MANAGEMENT

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							DEPENDENCIES	BUDGET PER ACTIVITY	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N			
01.	Receive invoices from service providers and submit for payment to District Office	Invoice Register									- Submission from service providers		
02.	Monitor trend analysis on all unpaid payments and rejections.	Report of rejections									- Availability of MIS reports/Connectivity		
03.	Attend district payment acceleration forum.	Attendance register									- Budget availability		
04.	Receive and process all verified salary related payments and appointments.	Personal report									- Availability of Personal MIS and BAS		
05.	Facilitate signing of payroll by all officials	Signed Payroll									- Availability of stationery		

SUPPLY CHAIN MANAGEMENT

OUTCOME	OUTCOME 4: Improved administrative and financial systems for effective service delivery											
OUTCOME INDICATOR	Effective, efficient and developmental administration for good governance											
OUTPUT	Procurement budget spend targeting local suppliers											
OUTPUT INDICATORS	1.2.8 Percentage of procurement budget spent targeting local suppliers in terms of LED Framework											
CALCULATION TYPE	Non-cumulative Highest Figure											
ANNUAL TARGET	80%											
QUARTERLY TARGETS	Q1 = 80%			Q2 = 80%			Q3 = 80%			Q4 = 80%		
MONTHLY TARGETS	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH
	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%

No	Activities	Means of Verification	Timeframe							Budget per Activity	Dependencies	Responsibility	Validation	
			A	M	J	J	S	O	N	D	J	F	M	
01.	Participate in the Quotation Committee	Appointment letters												- Availability of appointed Committee members
02.	Compile monthly progress reports on procurement transactions in line with LED for submission to District Office	Quarterly report												- Availability of reports/connectivity

- CORPORATE SERVICES**

OUTCOME	OUTCOME 4: Improved administrative and financial systems for effective service delivery									
OUTCOME INDICATOR	Responsive workforce to enhance integrated service delivery									
OUTPUT	Human Capital Management interventions implemented									
OUTPUT INDICATORS	1.2.10 Number of Human Capital Management interventions implemented.									
CALCULATION TYPE	Non-cumulative Highest figure									
ANNUAL TARGET	04.									
QUARTERLY TARGETS	Q1 = 04									
	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	Q4 = 04
MONTHLY TARGETS	04	04	04	04	04	04	04	04	04	04

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	S	O	N				
01.	Facilitate compliance with HR Policies	Quarterly Reports								-	Lack of cooperation by HR functions		
02.	Facilitate identification of employees for training and capacity building	Database of trained employees								-	Delays in procurement processes		
03.	Facilitate compliance with Safety Health Environment Risk and Quality Management programmes	Appointment Letters for Representatives								-	Delays from Department of Labour		
04.	Facilitate the implementation of PMDS Processes	List of contracted employees Attendance Registers & Minutes of PMDS Review Sessions								-	Cooperation by responsible managers		

Deputy Director: Administration

HR Practitioner

PROGRAMME 2

SOCIAL WELFARE SERVICES

"Building a caring Society. Together."



Province of the
EASTERN CAPE
SOCIAL DEVELOPMENT

2.1 MANAGEMENT AND SUPPORT SERVICES

OUTCOME	OUTCOME 4: Improved administrative and financial systems for effective service delivery
OUTCOME INDICATOR	Effective, efficient and developmental administration for good governance
OUTPUT	Support service coordinated
OUTPUT INDICATOR	2.1.1 Number of support services coordinated
CALCULATION TYPE	Cumulative Year End
ANNUAL TARGET	24
QUARTERLY TARGETS	Q1=05 Q2=07 Q3=05 Q4=07
MONTHLY TARGETS	APRIL MAY JUNE JULY AUGUST SEPTEMBER OCTOBER NOVEMBER DECEMBER JANUARY FEBRUARY MARCH
	1 1 3 1 1 5 1 1 3 1 1 1 5

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O				
01.	Compilation, collation and consolidation of performance information reports	Consolidated Programme 2 Monthly report with POE									-	Timeous submission of accurate information	
		Consolidated Programme 2 Quarterly report with POE									-	Timeous submission of accurate information	
		Consolidated Programme 2 Half Yearly report with POE									-	Timeous submission of accurate information	
		Consolidated Programme 2 Annual report with POE									-	Timeous submission of accurate information	
02.	Conduct Local Service Office Planning Engagement Sessions	Planning Engagement Session Reports									-	Cooperation from Local Programme 2 Staff	
03.	Facilitate development of Annual Performance Plans and Operational Plans	Signed Local Service Office Annual Performance Plans and signed Operational Plans									-	Cooperation from Local Programme 2 Staff	
04.	Conduct Programme 2 meetings	Attendance Registers and Minutes of management meetings									-	Availability of staff	
05.	Attend District Performance Review Sessions	Attendance register									-	Invitation from District and Area level	

Deputy Director: Administration

Programme 2 Social Work Supervisor

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION	
			A	M	J	J	A	S	O	N				
06.	Conduct capacity building and in-service training	Attendance Register										-	Adequate budget	
07.	Conduct supervision sessions	Supervision report										-	Adequate budget	

2.2 SERVICES TO OLDER PERSONS

OUTCOME	OUTCOME 2: Inclusive, responsive & comprehensive social protection system											
OUTPUT INDICATOR	Improved well-being of vulnerable groups and marginalized Older persons accessing Community Based Care and Support Services											
OUTPUT INDICATOR	2.2.1 Number of older persons accessing Residential facilities											
CALCULATION TYPE	Non-cumulative Highest Figure											
ANNUAL TARGET	0											
QUARTERLY TARGETS	Q1=0											
MONTHLY TARGET	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME												BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N	D	J	F	M				
01.	Conduct pre-funding on-site visits to Residential Facilities	Site visit reports													-	Timeous submission of reports		
02.	Collate and consolidate data base of persons in funded residential facilities	Approved updated and consolidated database													-	Availability of stakeholders		
03.	Conduct pre-implementation workshops in funded residential facilities	Pre implementation report and attendance registers													-	Cooperation by funded residential facilities		
04.	Monitor the implementation of Programs in funded and non-funded residential facilities in line with Older Persons Act	Monitoring Reports													-	Cooperation by funded residential facilities		
05.	Conduct household profiling to all family households of funded beneficiaries.	Eligibility tool													-	Transport availability		
06.	Register residential facilities in terms of the Older Persons Act no 13 of 2006	Completed form 4													-	Availability of stakeholders		
07.	Register Care Givers in terms of the Older Persons Act no 13 of 2006	Completed form 8													-	Availability of stakeholders		
08.	Identify and refer Older Persons to suitable residential facilities	Database of Older Persons													-	Cooperation of stakeholders		
09.	Monitor work opportunities created through EPWP	Database of work opportunities created													-	Human Resources		

Deputy Director: Administration

Programme 2 Social Work Supervisor

OUTCOME	OUTCOME INDICATOR	OUTPUT	OUTPUT INDICATOR	CALCULATION TYPE	ANNUAL TARGET	QUARTERLY TARGETS	MONTHLY TARGET
					Q1= 543	Q2= 543	
					APRIL	MAY	JUNE
					543	543	543
					JULY	AUGUST	SEPTEMBER
					543	543	543
					OCTOBER	NOVEMBER	DECEMBER
					543	543	543
					Q3= 543		
						JANUARY	FEBRUARY
						543	543
							MARCH
							543

Non-cumulative Highest Figure

543

Q1= 543

Q2= 543

Q3= 543

Q4= 543

No	Activities	Means of Verification	Timeframe												Budget per Activity	Dependencies	Responsibility	Validation
			A	M	J	J	A	S	O	N	D	J	F	M				
01.	Conduct pre-funding on-site visits to Community Based Care and Support Services (new)	Onsite visits reports													-	Transport availability		
02.	Implement community based and support services to older persons	Database of Older persons accessing community-based services													-	Transport availability		
03.	Develop and maintain data base of persons accessing community based and support services conducted	Approved updated and consolidated database													-	Cooperation of stakeholders		
04.	Monitor the implementation of community-based care programmes in funded centres in line with norms and standards	Monitoring reports													-	Transport availability		
05.	Facilitate participation of older persons in active ageing programmes	Attendance registers													-	Transport budget/ Co-operation of Stakeholders		
06.	Conduct household profiling to all family households of funded beneficiaries.	Eligibility tool													-	Transport budget/ Co-operation of Stakeholders		
07.	Mobilize Older persons to participate in capacity building programmes in partnership with stakeholders	Training report													-	Cooperation of stakeholders		
08.	Conduct awareness programmes on issues affecting Older Persons (Elder Abuse, Alzheimers, Dementia) in partnership with stakeholders	Report													-	Transport budget/ Co-operation of Stakeholders		

Deputy Director: Administration

Programme 2 Social Work Supervisor

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME												BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N	D	J	F	M				
09.	Mobilize Older persons to participate in institutionalized days	Attendance registers														-	Cooperation of stakeholders	
10.	Mobilize Older persons to participate in advocacy programmes and structures	Attendance registers and SWS 9 and 10 reports														-	Cooperation of stakeholders	
11.	Register Community Based Care and Support Centres in terms of the Older Persons Act no 13 of 2006	Form 8														-	Availability of stakeholders	
12.	Register Caregivers in terms of the Older Persons Act no 13 of 2006	Form 4														-	Availability of stakeholders	
13.	Monitor work opportunities created through EPWP	Database of work opportunities created														-	Human Resources	

OUTCOME	OUTCOME 2: Inclusive, responsive & comprehensive social protection system											
OUTCOME INDICATOR	Improved well-being of vulnerable groups and marginalized Older persons accessing Community Based Care and Support Services in Non -Funded Facilities											
OUTPUT	2.2.3 Number of older persons accessing Community Based Care and Support Services in Non -Funded Facilities											
OUTPUT INDICATORS												
CALCULATION TYPE	Non-cumulative Highest Figure											
ANNUAL TARGET	0											
QUARTERLY TARGETS	Q1= 0											
MONTHLY TARGET	APRIL MAY JUNE JULY AUGUST SEPTEMBER OCTOBER NOVEMBER DECEMBER JANUARY FEBRUARY MARCH Q2= 0 Q3= 0 Q4= 0											
NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME									
			A	M	J	J	A	S	O	N	D	F
01.	Monitor the implementation of community-based care programmes in non- funded centres in line with norms and standards	Monitoring reports	-	-	-	-	-	-	-	-	-	-
02.	Conduct awareness programmes on issues affecting Older Persons (Elder Abuse, Alzheimer, Dementia) in partnership with stakeholders	Attendance registers	-	-	-	-	-	-	-	-	-	-
03.	Register Community Based Care and Support Centres in terms of the Older Persons Act no 13 of 2006	Form 8	-	-	-	-	-	-	-	-	-	-
04.	Register Caregivers in terms of the Older Persons Act no 13 of 2006	Form 4	-	-	-	-	-	-	-	-	-	-

Deputy Director: Administration

Programme 2 Social Work Supervisor

2.3 SERVICES TO PERSONS WITH DISABILITIES

OUTCOME	OUTCOME 1: Increased universal access to Developmental Social Welfare Services																
OUTCOME INDICATOR	Improved well-being of vulnerable groups and marginalized																
OUTPUT	Persons with disabilities accessing Residential Facilities																
OUTPUT INDICATORS	2.3.1 Number of Persons with disabilities accessing Residential Facilities																
CALCULATION TYPE	Non-cumulative Highest Figure																
ANNUAL TARGET	0																
QUARTERLY TARGETS	Q1=0			Q2=0			Q3=0			Q4=0							
MONTHLY TARGET	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH					
-	-	-	-	-	-	-	-	-	-	-	-	-					
NO	ACTIVITIES	MEANS OF VERIFICATION	A	M	J	J	A	S	O	N	D	F	M	BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
01.	Conduct pre-funding on-site visits to Residential Facilities	On site visit reports														Transport availability Human Resource	
02.	Collate and consolidate data base of persons with disabilities in funded residential facilities	Approved updated and consolidated database of persons with disabilities accessing residential facilities														Human resources	
03.	Conduct pre-implementation workshops in funded residential facilities	Monitoring Tool														Transport availability Human Resource	
04.	Identify and refer Persons with disabilities	Completed D098 form														Transport availability Human Resource	
05.	Monitor implementation of Programs in residential facilities	the Monthly and quarterly reports														Availability of Human Resource	
06.	Conduct household profiling to all family households of funded beneficiaries	Household Profiling tool														Transport availability Human Resource	
07.	Monitor work opportunities created through EPWP	Database of work opportunities created														Human Resources	

Deputy Director: Administration

Programme 2 Social Work Supervisor

OUTCOME	OUTCOME 1: Increased universal access to Developmental Social Welfare Services											
OUTCOME INDICATOR	Improved well-being of vulnerable groups and marginalized Persons with disabilities accessing services in funded Protective Workshops											
OUTPUT INDICATORS	2.3.2 Number of Persons with disabilities accessing services in Protective Workshops											
CALCULATION TYPE	Non-cumulative Highest Figure											
ANNUAL TARGET	0											
QUARTERLY TARGETS	Q1=0											
MONTHLY TARGET	APRIL MAY JUNE JULY AUGUST SEPTEMBER OCTOBER NOVEMBER DECEMBER JANUARY FEBRUARY MARCH											
	Q2=0											
	Q3=0											
	Q4=0											

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME												BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N	D	J	F	M				
01.	Conduct pre-funding on-site visits to funded Protective Workshops	Onsite visit reports														- Transport availability and Human resources		
02.	Collate and consolidate data base of persons with disabilities in funded Protective Workshops	Database of persons with Disabilities accessing services in funded Protective Workshops														- Transport availability and Human resources		
03.	Conduct pre-implementation workshops in funded protective workshops	Attendance registers														- Transport availability and Human resources		
04.	Conduct skills audit on Persons with disabilities.	List of Persons with disabilities to be placed in EPWP Programmes														- Transport availability and Human resources		
05.	Facilitate the placement of Persons with disabilities in EPWP Programme.	Placement reports														- Transport availability and Human resources		
06.	Conduct household profiling to all family household of funded beneficiaries	Household Profiling tool														- Transport availability and Human resources		
07.	Identify and link participants for capacity building programmes	Capacity building report														- Availability of budget Human resource		
08.	Monitor opportunities created through EPWP	Database of work opportunities created														- Human Resources		

Deputy Director: Administration

Programme 2 Social Work Supervisor

OUTCOME		OUTCOME 1: Increased universal access to Developmental Social Welfare Services											
OUTCOME INDICATOR		Improved well-being of vulnerable groups and marginalized Persons accessing Community Based Rehabilitation Services											
OUTPUT INDICATORS		2.3.3 Number of Persons accessing Community Based Rehabilitation Services											
CUMULATION TYPE		Cumulative Year End											
ANNUAL TARGET		716											
QUARTERLY TARGETS		Q1= 90			Q2= 208			Q3= 271			Q4= 147		
MONTHLY TARGET		APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH
		20	40	30	80	70	58	90	120	61	30	70	47

No	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME												BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N	D	J	F	M				
01.	Conduct pre-funding on-site visits to funded Community Based Rehabilitation Services	Approved, updated and consolidated database													-	Transport availability and Human resources		
02.	Collate and consolidate data base of persons with disabilities in funded CBR	Monitoring reports													-	Transport availability and Human resources		
03.	Conduct pre-implementation workshops in funded CBR	Attendance registers													-	Transport availability and Human resources		
04.	Establish and strengthen existing structures and self-help groups for Persons with disabilities (including parents of children with disabilities)	Minutes and Attendance Register													-	Co-operation of Stakeholders		
05.	Maintain database of caregivers receiving stipend in funded projects	Data base of Caregivers, Signed Stipend Register													-	Human resources		
06.	Facilitate training of Caregivers on Home Based Care.	Database of Caregivers to be trained													-	Transport availability and Human resources		
07.	Conduct awareness on disability issues affecting Persons with disabilities	Attendance registers													-	Transport availability and Human resources		
08.	Mobilise communities to participate in instituted days for Persons with disabilities	Minutes and Attendance Register													-	Transport availability and Human resources	Cooperation of stakeholders	

Deputy Director: Administration

Programme 2 Social Work Supervisor

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME												DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N	D	J	F	M			
09.	Conduct household profiling to all family funded beneficiaries	Household Profiling tool													- Transport availability and Human resources		
10.	Monitor opportunities created through EPWP	Database of work opportunities created													- Human Resources		

OUTCOME INDICATOR	OUTCOME 1: Increased universal access to Developmental Social Welfare Services											
OUTPUT INDICATORS	Improved well-being of vulnerable groups and marginalized Families caring for children and adults with disabilities who have access to a well-defined basket of social support services											
CALCULATION TYPE	2.3.4 Number of families caring for children and adults with disabilities who have access to a well-defined basket of social support											
ANNUAL TARGET	Cumulative Year End											
QUARTERLY TARGETS	10	Q1= 2	Q2= 2	Q3= 4	Q4= 2	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY
MONTHLY TARGET	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH
	1	1	0	1	0	1	0	1	1	2	1	1

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME												BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N	D	J	F	M				
01.	Identification of families caring for children and adults with disabilities	Approved, updated and consolidated database													-	Transport availability and Human resources		
02.	Determine the number as well as nature of disability in each identified family	Approved, updated and consolidated database													-	Transport availability and Human resources		
03.	Conduct household profiling to all family household caring for children and adults with disabilities	Reports of profiled households													-	Transport availability and Human resources		
04.	Development of the household intervention plan in alignment with the challenges experienced by each household.	Household Intervention Plan													-	Transport availability and Human resources		
05.	Collaborate with Local Disability Forum to facilitate inclusive and responsive programmes for Persons with disabilities	Minutes and Attendance register													-	Transport availability and Human resources		
06.	Monitor implementation of the household intervention plan	Monitoring report													-	Transport availability and Human resources		

Deputy Director: Administration

Programme 2 Social Work Supervisor

OUTCOME		OUTCOME 1: Increased universal access to Developmental Social Welfare Services											
OUTCOME INDICATOR		Improved well-being of vulnerable groups and marginalized Persons with disabilities receiving personal assistance services support											
OUTPUT		2.3.5 Number of persons with disabilities receiving personal assistance support services.											
OUTPUT INDICATORS		Cumulative Year End											
CUMULATION TYPE		8											
ANNUAL TARGET		Q1= 2											
QUARTERLY TARGETS		APRIL MAY JUNE JULY AUGUST SEPTEMBER OCTOBER NOVEMBER DECEMBER JANUARY FEBRUARY MARCH											
MONTHLY TARGET		1 1 0 1 0 1 0 1 1 1 0 1 0 0											
		Q2= 2 Q3= 3 Q4= 1											
		APRIL MAY JUNE JULY AUGUST SEPTEMBER OCTOBER NOVEMBER DECEMBER JANUARY FEBRUARY MARCH											
		1 1 0 1 0 1 0 1 1 1 0 1 0 0											

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME												BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N	D	F	M					
01.	Identify and assess Persons with disabilities in need of assistive devices	Approved, updated and consolidated database													-	Transport availability and Human resources		
02.	Determine nature of assistive device	Resource book on assistive devices													-	Transport availability and Human resources		
03.	Conduct household profiling to all family household caring for Persons with disabilities	Household Profiling Report													-	Transport availability and Human resources		
04.	Development of the household intervention plan in alignment with the challenges experienced by each household.	Household Intervention Plan													-	Transport availability and Human resources		
05.	Collaborate with Local Disability Forum to facilitate inclusive and responsive programmes for Persons with disabilities	LDF minutes Attendance register													-	Transport availability and Human resources		
06.	Monitor the implementation of the household intervention plan.	Monitoring Report													-	Transport availability and Human resources		
07.	Facilitate implementation of Disability Empowerment Mainstreaming Approach (DEM)	Feedback report Attendance register													-	Transport availability and Human resources		

Deputy Director: Administration

Programme 2 Social Work Supervisor

2.4 HIV AND AIDS

OUTCOME INDICATOR	OUTCOME 1: Increased universal access to Developmental Social Welfare Services													
OUTPUT INDICATORS	Improved well-being of vulnerable groups and marginalized													
CALCULATION TYPE	Implementers trained on Social and Behaviour Change Programmes													
ANNUAL TARGET	Cumulative Year End													
QUARTERLY TARGETS	MONTHLY TARGET	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	
48		Q1= 0	0	0	10	17	0	21	0	0	0	0	0	
NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME											
			A	M	J	J	S	O	N	D	J	F	M	
01.	Identification of implementers to be trained on Social Behavioural Change Programmes	Training Report, Attendance Register												- Transport availability and Human resources
02.	Facilitate Rollout training of Social Service Practitioners and Stakeholders to attend training on Chommy, YOLO, BCC, MCC, CCE, FMP, TLP	Training Report, Attendance Register												- Transport, budget availability and Human resources
03.	Facilitate the orientation of Social Service Practitioners and Stakeholders on the interpretation and translation of the Policy Framework on HIV, TB and STIs (NSP 2017-22) etc	Attendance register												- Cooperation with SSP and stakeholders
04.	Identification of Traditional Leaders to be trained on Traditional Leaders Programme	Training Report, Attendance Register												- Cooperation with stakeholders
05.	Facilitate the Rollout training of Traditional Leaders as change agents to assist in HIV, STIs and TB programme	Training Report, Attendance Register												- Budget and Cooperation of Stakeholders

Deputy Director: Administration

Programme 2 Social Work Supervisor

OUTCOME		OUTCOME 1: Increased universal access to Developmental Social Welfare Services											
OUTCOME INDICATOR		Improved well-being of vulnerable groups and marginalized Beneficiaries reached through Social and Behavior Change Programmes											
OUTPUT INDICATORS		2.4.2 Number of beneficiaries reached through Social and Behavior Change Programmes											
CUMULATIVE YEAR END													
ANNUAL TARGET		1718											
QUARTERLY TARGETS		Q1= 323			Q2= 380			Q3= 650			Q4= 365		
MONTHLY TARGET		APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH
		90	100	133	120	100	160	150	300	200	85	120	160

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME												BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N	D	J	F	M				
01.	Conduct Social Mobilisation towards implementation of Social Behaviour Change Programme.	COW01 Attendance Register													- Transport availability and Cooperation of Stakeholders			
02.	Implement Social Behaviour Change Programmes including YOLO, Chommy, BCC, MCC, Family Matters Programme, CCE, & Traditional Leaders Programme.	Dialogue report and COW2 and COW3 form, Attendance Register and Database													- Transport availability and Cooperation of Stakeholders			
03.	Conduct Community Capacity Enhancement programme as an integral part of Social Behaviour Change.	Reports on Social and Behaviour Change Programmes conducted													- Transport availability and Cooperation of Stakeholders			
04.	Conduct dialogues targeting men as "change agents on how to alleviate any social and structural drivers of HIV, STIs, TB and Gender Based Violence.	SWS 9&10, Dialogue reports and attendance register													- Transport availability and Cooperation of Stakeholders			
05.	Conduct Youth dialogues on Social Behaviour Change as build up events towards World AIDS Day.	SWS 9 & 10, Dialogue reports and attendance register													- Transport availability and Cooperation of Stakeholders			

Deputy Director: Administration

Programme 2 Social Work Supervisor

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME												BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N	D	J	F	M				
06.	Strengthen and maintain partnerships with CSO including Men's Forum, People Living with HIV.	Minutes and attendance registers													- Cooperation of Stakeholders			
07.	Collate and consolidate data base of beneficiaries reached through Social and Behaviour Change Programmes	Approved and endorsed Consolidated data base of beneficiaries.													- Cooperation of Stakeholders			
08.	Monitor work opportunities created through EPWP	Database of work opportunities created													- Human Resources			

OUTCOME		OUTCOME 1: Increased universal access to Developmental Social Welfare Services											
OUTCOME INDICATOR		Enhanced coping mechanisms for people experiencing social distress											
OUTPUT		Beneficiaries receiving Psychosocial Support Services											
OUTPUT INDICATORS		2.4.3 Number of beneficiaries receiving Psychosocial Support Services											
CALCULATION TYPE		Cumulative Year End											
ANNUAL TARGET		1 220											
QUARTERLY TARGETS		Q1= 235			Q2= 265			Q3= 460			Q4= 260		
MONTHLY TARGET		APRIL		MAY		JUNE		JULY		AUGUST		SEPTEMBER	
		75		85		75		80		85		100	

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME												BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	S	O	N	D	J	F	M					
08.	Conduct workshops on succession planning, guidelines on Psychosocial support and establishment of support groups for children and adults living with HIV and AIDS and other Chronic condition s to Social Practitioners	Attendance registers and Training reports													Cooperation by stakeholders			
09.	Monitor compliance of HCBCs to minimum norms and standards	Monitoring reports and attendance registers													-	Cooperation by stakeholders		
10.	Monitor work opportunities created through EPWP	Database of work opportunities created													-	Human resource		

2.5 SOCIAL RELIEF

OUTCOME	OUTCOME 1: Increased universal access to Developmental Social Welfare Services Enhanced coping mechanisms for people experiencing social distress											
OUTCOME INDICATOR	Beneficiaries who benefited from DSD Social Relief Programmes											
OUTPUT INDICATORS	2.5.1 Number of beneficiaries who benefited from DSD Social Relief Programmes											
CALCULATION TYPE	Cumulative Year End											
ANNUAL TARGET	154											
QUARTERLY TARGETS	Q1= 32 APRIL MAY JUNE JULY AUGUST SEPTEMBER OCTOBER NOVEMBER DECEMBER JANUARY FEBRUARY MARCH											
MONTHLY TARGET	10 10 12 20 20 17 17 20 15 0 13 0											

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME												BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N	D	J	F	M				
01.	Conduct means test assessment utilising the SRD Eligibility Tool for individuals experiencing undue hardships	SRD Eligibility Tool													-	Human resources		
02.	Provide material support including food parcels, schools uniform, blankets and mattresses etc	Approved and endorsed Database													-	Human resources and Adequate funding		
03.	Conduct verification of beneficiaries on Social Relief of Distress Programme	Monitoring reports and attendance registers													-	Human resources		
04.	Provision of psychosocial interventions to beneficiaries of Social Relief of Distress	Database of beneficiaries receiving psychosocial support													-	Human resources, Adequate funding and cooperation of stakeholders		

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OUTCOME	OUTCOME INDICATOR	OUTPUT	OUTPUT INDICATORS	CALCULATION TYPE	ANNUAL TARGET	QUARTERLY TARGETS	MONTHLY TARGET
	OUTCOME 1: Increased universal access to Developmental Social Welfare Services						
	Enhanced coping mechanisms for people experiencing social distress						
	Leaners who benefitted through Integrated School Health Programmes						
	2.5.2 Number of learners who benefitted through Integrated School Health Programmes						
	Non-cumulative Highest Figure						
	2 964						
	Q1= 0	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER
	-	-	-	-	2 964	2 964	2 964
					Q2=2 964	OCTOBER	NOVEMBER
						DECEMBER	JANUARY
						FEBRUARY	MARCH
						Q3= 0	Q4= 0

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION	
			A	M	J	J	A	S	O	N				
01.	Assess learners in identified schools eligible to receive sanitary dignity packs	Assessment report									-	Cooperation of stakeholders		
02.	Establish and strengthen Sanitary Dignity Committees comprised of DOE, DSD, DOH, Local Municipalities	Minutes Attendance registers									-	Cooperation of stakeholders		
03.	Facilitate capacity building of Sanitary Dignity Committees on Sanitary Dignity Implementation Framework	Attendance registers									-	Availability of Human resource and transport		
04.	Distribute sanitary dignity packs to learners through Integrated School Health Programmes	Approved Database of learners who received sanitary pads Signed receipt register									-	Availability of funding, Human resource and transport		
05.	Monitor the distribution of the Sanitary Dignity Programme	Monitoring reports									-	Human resource		
06.	Provide psycho-social interventions to beneficiaries of dignity packs	Approved Database of Beneficiaries receiving Psycho- social support									-	Cooperation of stakeholders		
07.	Conduct verification of beneficiaries on Sanitary Dignity Programme	Verification report									-	Cooperation of stakeholders		

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PROGRAMME 3

CHILDREN AND FAMILIES

"Building a caring Society. Together."



Province of the
EASTERN CAPE
SOCIAL DEVELOPMENT

3.1 MANAGEMENT AND SUPPORT SERVICES

OUTCOME	OUTCOME INDICATOR	OUTCOME 4: Improved administrative and financial systems for effective service delivery											
OUTPUT	Effective, efficient and developmental administration for good governance												
OUTPUT INDICATOR	Support service coordinated												
CALCULATION TYPE	3.1.1 Number of support services coordinated												
ANNUAL TARGET	Cumulative Year End												
QUARTERLY TARGETS	24												
MONTHLY TARGET	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	Q4= 07
	1	1	3	1	1	5	1	1	3	1	1	5	Q3= 05

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O				
01.	Compilation, collation and consolidation of performance information reports	Consolidated Programme 3 Monthly report with POE									-	Timeous submission of accurate information	
		Consolidated Programme 3 Quarterly report with POE									-	Timeous submission of accurate information	
		Consolidated Programme 3 Half Yearly report with POE									-	Timeous submission of accurate information	
		Consolidated Programme 3 Annual report with POE									-	Timeous submission of accurate information	
02.	Conduct Local Service Office Planning Engagement Sessions	Planning Engagement Session Reports									-	Cooperation from Local Programme 2 Staff	
03.	Facilitate development of Annual Performance Plans and Operational Plans	Signed Local Service Office Annual Performance Plans and signed Operational Plans									-	Cooperation from Local Programme 2 Staff	
04.	Conduct meetings	Programme Attendance Registers and Minutes of management meetings									-	Availability of staff	
05.	Attend Performance Review Sessions	District Attendance register									-	Invitation from District and Area level	

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NO	ACTIVITIES	MEANS OF VERIFICATION	TIMERAME												DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N	D	J	F	M			
06.	Conduct capacity building and in-service training	Attendance Register													-	Adequate budget	
07.	Conduct supervision sessions	Supervision report													-	Adequate budget	

3.2 CARE AND SERVICES TO FAMILIES

OUTCOME	OUTCOME 3: Functional, reliable, efficient & economically viable families											
OUTCOME INDICATOR	Reduction in families at risk											
OUTPUT	Family members participating in Family Preservation Services											
OUTPUT INDICATORS	3.2.1 Number of family members participating in Family Preservation Services											
CALCULATION TYPE	Cumulative Year End											
ANNUAL TARGET	730											
QUARTERLY TARGETS	Q1 = 165			Q2 = 220			Q3 = 210			Q4 = 135		
MONTHLY TARGETS	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH
	45	70	50	60	70	90	60	90	60	25	70	40

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	A	S	O	N				
01.	Procure and disburse funds to funded NPO's	Payment Stub									- Cooperation by funded NPOs		
02.	Consolidate local service office database of Family Members participating in Family Preservation Services	Consolidated data base Family Members participating in Family Preservation Services									- Availability of monthly Reports a		
03.	Monitor implementation of programmes in Subsidized Non-governmental Organizations	Attendance register Monthly report									- Cooperation and submission of reports by the subsidized NGOs		
04.	Implement Preventative and Educational Awareness Programmes	Attendance registers Monthly report									- Cooperation by Stakeholders		
05.	Implement Marriage Preparation and Enrichment Programmes	Database of Monthly report									- Submission of monthly reports		
06.	Participate in the commemoration of International Day of Families	Report & Attendance Register									- Cooperation by Stakeholders		
07.	Implement commemoration of Marriage and relationship Week	Report & Attendance Register									- Cooperation by Stakeholders		
08.	Establish and strengthen functioning of Family Services Fora at local service level	Fora Report & Attendance Register									- Cooperation by Stakeholders		

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OUTCOME	OUTCOME INDICATOR	OUTCOME 3: Functional, reliable, efficient & economically viable families
OUTPUT	Reduction in families at risk	
OUTPUT INDICATORS	Family members re-united with their families	
CALCULATION TYPE	3.2.2 Number of family members re-united with their families	
ANNUAL TARGET	Cumulative Year End	
QUARTERLY TARGETS	46	
MONTHLY TARGETS	Q1 = 7	Q2 = 14
	APRIL	MAY
	2	4
	JUNE	JULY
	1	4
	AUGUST	SEPTEMBER
	6	4
	OCTOBER	NOVEMBER
	4	4
	DECEMBER	JANUARY
	4	4
	FEBRUARY	MARCH
	6	3

No	Activities	Means of Verification	Timeframe							Budget per Activity	Dependencies	Responsibility	Validation
			A	M	J	J	A	S	O				
01.	Implement guidelines on re-unification services	Database of family members re-united with their families									- Cooperation and submission of		
02.	Consolidate local service office database of family members reunified with their families	Consolidated data base of Family Members Reunited with their Families									- Availability of monthly Reports and consolidated Data Base (POE)		
03.	Validate local service office performance information for Quarterly Reports and Portfolio of Evidence (POE)	Validation Report Attendance register									- Availability of monthly Reports and consolidated Data Base (POE)		
04.	Compile and submit Service Office monthly Performance Information Reports	Consolidated local service office performance information Monthly / Quarterly report with Portfolio of evidence									- Availability of monthly Reports and consolidated Data Base (POE)		
05.	Present business plans in District Assessment	Attendance register List of organisations applied for funding									- Availability of adjudication schedule		
06.	Monitor opportunities created through EPWP	Database of work opportunities created									- Human Resources		

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OUTCOME		OUTCOME 3: Functional, reliable, efficient & economically viable families															
OUTCOME INDICATOR		Reduction in families at risk															
OUTPUT		Family members participating in parenting programmes															
OUTPUT INDICATORS		3.2.3. Number of family members participating in parenting programmes.															
CALCULATION TYPE		Cumulative Year End															
ANNUAL TARGET		710															
QUARTERLY TARGETS		Q1 = 166				Q2 = 158				Q3 = 228				Q4 = 158			
MONTHLY TARGETS		APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH				
		40	76	50	70	50	38	78	80	70	38	60	60				

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY			DEPENDENCIES		RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N	D	J	F	M		
01.	Consolidate local service database of family members participating in Parenting Programmes	Consolidated data base of Family Members participating in Parenting Programmes													- Availability of monthly Reports and consolidated Data Base	
02.	Implement commemoration of International Men's Day	Database of participants													- Cooperation by District Stakeholders	
03.	Implement Fatherhood Programmes (Men Care + Traditional Initiation Preparatory Programmes and Fatherhood Campaigns)	Database of participants													- Cooperation by District Stakeholders	
04.	Implement Men Care 50/50 parenting Programme	Database of participants													- Cooperation by District Stakeholders	
05.	Implement Sinovalyo Teen Parenting Programme	Database of database													- Cooperation of Participants	
06.	Compile and submit Service Office monthly Performance Information Reports	Consolidated local service office Monthly / Quarterly report with Portfolio of evidence													- Cooperation of Participants	
07.	Present business plans in District Assessment	Attendance register List of organisations applied for funding													- Availability of adjudication schedule	
08.	Monitor work opportunities created through EPWP	Database of work opportunities created													- Human Resources	

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3.3 CHILD CARE AND PROTECTION SERVICES

OUTCOME	Outcome 1: Increased universal access to Developmental Social Welfare Services									
OUTCOME INDICATOR	Improved well-being of vulnerable groups and marginalized									
OUTPUT	Children placed in foster care									
OUTPUT INDICATORS	3.3.1 Number of reported cases of child abuse									
CALCULATION TYPE	Cumulative Year End									
ANNUAL TARGET	35									
QUARTERLY TARGETS	Q1= 9	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY
MONTHLY TARGETS	APRIL	2	4	3	1	5	2	4	3	1

NO	ACTIVITIES	MEANS OF VERIFICATION	TIME FRAMES						BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N		
01.	Recruit prospective Parents	Database of prospective parents									- Cooperation of the community and commitment of DSD personnel	
02.	Process approval of registration of temporary safe care by the Head of Department in terms of section 167 of the Children's act no. 38 of 2005	Database of approved of temporary safe care									- Cooperation and the commitment of DSD personnel	
03.	Provide temporary safe care service in accordance with Standard Operating Procedures (SOPs) for Temporary Safe Care	Process File (to be strictly in the service office to maintain confidentiality)									- Cooperation and commitment of DSD personnel	
04.	Participate in capacity development on Therapeutic program for abused children and their families	Attendance register									- Cooperation of affected families	
05.	Report Child abuse cases to National Child Protection Register (Form 22s and 23s)	Database of reported cases									- Cooperation of stakeholders	
06.	Monitoring compliance with Legislation	Attendance register									- Cooperation of DSD personnel	
07.	Participate in capacity development on Safety and Risk Assessment Tool	Attendance register									- Cooperation of NDSD and availability of personnel at district & local service levels	

NO	ACTIVITIES	MEANS OF VERIFICATION	TIME FRAMES							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N			
08.	Participate in capacity development on Safety and Risk Assessment Tool.	Attendance register									- Availability, personnel		
09.	Conduct screening and notification against Part B of Child Protection Register	List of people screened against Part B Child Protection Register									- Cooperation of DSD personnel		
10.	Compile and submit monthly, quarterly and half yearly performance reports as per provincial prescripts	Performance reports and POE									- Cooperation of DSD personnel.		
11.	Prepare and submit business plan applications for the organisations applying for funding.	Attendance register List of submitted organisations									- Cooperation, commitment of stakeholders		
12.	Monitor work opportunities created through EPWP	Database of work opportunities created									- Human Resources		

OUTCOME INDICATOR	OUTCOME 1: Increased universal access to Developmental Social Welfare Services
OUTPUT INDICATOR	Improved well-being of vulnerable groups and marginalized
OUTPUT INDICATORS	Children placed with valid foster care orders
CALCULATION TYPE	3.3.2 Number of children placed with valid foster care orders
ANNUAL TARGET	Cumulative Year-to Date
QUARTERLY TARGETS	Q1 = 1 367
MONTHLY TARGETS	APRIL MAY JUNE JULY AUGUST SEPTEMBER OCTOBER NOVEMBER DECEMBER JANUARY FEBRUARY MARCH
	1 367 1 367 1 367 1 377 1 377 1 377 1 377 1 395 1 396 1 396 1 431 1 431
	Q2 = 1 377
	Q3 = 1 396
	Q4 = 1 431
	1 431

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N			
01.	Update and maintain data on children placed with valid foster care orders	Database of children placed with valid foster care orders									- Cooperation of stakeholders		
02.	Capture approved organisations for funding of Child Protection organisation in the MIS	List of captured organisations									- Cooperation of stakeholders		
03.	Participate in the capacity development on guidelines of developmental assessment and Independent living programme	Attendance register									- Cooperation of stakeholders		
04.	Monitor provision of Foster Care Services by Designated Child Protection Organisations	Attendance Register Completed Monitoring Tool									- Cooperation of stakeholders		
05.	Register qualifying Cluster Foster Care Schemes	Registration certificate									- Cooperation of stakeholders		
06.	Monitor provision of foster care services by Cluster Foster Care Schemes	Attendance Register Monitoring tool									- Cooperation of stakeholders		

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NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME												BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N	D	J	F	M				
07.	Profile children placed in Cluster Foster Care Schemes	Data base of Profiled children in Cluster Foster Care Schemes														- Cooperation of stakeholders		
08.	Establish and strengthen functional local service Foster Care Management Forum	Attendance register														- Cooperation of stakeholders		
09.	Facilitate Local Service Foster Care Monitoring Meetings with Judiciary, SASSA and other relevant Stakeholders	Attendance register														- Cooperation of stakeholders		
10.	Attend District Foster Care Management forum meetings	Attendance register														- Cooperation of stakeholders		
11.	Audit children about to exit foster care.	Database of children audited about to exit foster care														- Cooperation of stakeholders		
12.	Link foster children with exit Opportunities for foster children about to exit including already exited	Database of foster children linked with opportunities that of children about to exit and exited from foster have been linked with.														- Cooperation of stakeholders		
13.	Extend Foster Care orders in terms of section 159, 176 and 186 of the Children's 38 Act 2005	Database of Foster care order extended in terms of section 159, 176 and 186 of the Children's 38 Act 2005														- Cooperation of stakeholders		
14.	Present business plans in District Assessment Session	Attendance register List of organisations applied for funding														- Cooperation of stakeholders		

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NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O				
15.	Attend information sessions on Service specifications for financial year funding	Attendance register											Deputy Director: Administration
16.	Prepare and submit Local Service office Performance Reports as prescribed by Provincial and National DSD	Monthly; Quarterly, half-yearly and annual reports with Portfolio of evidence											- Cooperation of stakeholders
17.	Conduct validation of quarterly reports and their POE	Attendance register Validation report											- Cooperation of stakeholders
18.	Monitor work opportunities created through EPWP	Database of work opportunities created											- Human Resources

OUTCOME	OUTCOME 1: Increased universal access to Developmental Social Welfare Services											
OUTCOME INDICATOR	Improved well-being of vulnerable groups and marginalized											
OUTPUT	Children placed in foster care											
OUTPUT INDICATORS	3.3.3 Number of children placed in foster care											
CALCULATION TYPE	Cumulative Year End											
ANNUAL TARGET	77											
QUARTERLY TARGETS	Q1 = 14			Q2 = 23			Q3 = 23			Q4 = 17		
MONTHLY TARGETS	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH
	3	5	6	7	9	7	6	8	9	7	5	5

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME						BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION	
			A	M	J	J	A	S	O	N	D	J	M
01.	Recruit prospective foster parents	Database of prospective parents											- Cooperation of stakeholders
02.	Place children in foster care	Database of children placed in foster care											- Cooperation of stakeholders
03.	Participate in the development of Provincial strategy on management of Foster Care Services	Attendance register											- Cooperation of stakeholders
04.	Provide Foster Care Services in accordance with Standard Operating Procedures (SOPs) on Alternative Care Services	Process file (strictly to be accessed at the service office to maintain confidentiality)											- Cooperation of stakeholders
05.	Prepare and submit Local Service office Performance Information Reports as prescribed by Provincial and National DSD	Monthly; Quarterly; half-yearly and annual reports with Portfolio of evidence											- Cooperation of stakeholders
06.	Monitor work opportunities created through EPWP	Database of work opportunities created											- Human Resources

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OUTCOME	OUTCOME 1: Increased universal access to Developmental Social Welfare Services
OUTCOME INDICATOR	Improved well-being of vulnerable groups and marginalized
OUTPUT	Children reunified with their families
OUTPUT INDICATORS	3.3.4 Number of children in foster care re-unified with their families.
CALCULATION TYPE	Cumulative Year End
ANNUAL TARGET	3
QUARTERLY TARGETS	Q1 = 0
MONTHLY TARGETS	APRIL MAY JUNE JULY AUGUST SEPTEMBER OCTOBER NOVEMBER DECEMBER
	0 0 0 0 0 0 0 0 1 1 1
	Q3 = 3
	Q4 = 0

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N			
01.	Re-unify children placed in Foster Care	Database of re-unified children placed in Foster Care Process file (strictly to be accessed at the service office to maintain confidentiality)									- Cooperation of stakeholders		
02.	Provide after care services for children reunified with their families	Process file (strictly to be accessed at the service office to maintain confidentiality)									- Cooperation of stakeholders		
03.	Audit re-unifiable children placed in foster care	Database of re-unifiable children									- Cooperation of stakeholders		
04.	Prepare and submit Local Service Performance Information Reports as prescribed by Provincial and National DSD	Monthly; Quarterly, half-yearly and annual reports with Portfolio of evidence									- Cooperation of stakeholders		

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O				
04.	Conduct capacity development and education on parental responsibilities and rights	Database of people accessing PEIP								-	Cooperation of stakeholders		
05.	Participate in the capacity development for social service practitioners on PEIP	Attendance Register								-	Cooperation of stakeholders		
06.	Monitor implementation of PEIP by Child Protection Organizations	Monitoring Tool Attendance Register								-	Cooperation of stakeholders		
07.	Coordinate designation of Child Protection Organisations	Minutes Recommendation Letters File of designation of CPO's								-	Cooperation of stakeholders		
08.	Facilitating, develop and maintain of PEI programmes	Data base of PEI Programmes								-	Cooperation of stakeholders		
09.	Facilitate placement of children in temporary safe care.	Database of children placed in temporal safe care								-	Cooperation of stakeholders		
10.	Facilitate provision of psychosocial services to children in placed in temporary safe care.	Database of children received Psychosocial services								-	Cooperation of stakeholders		
11.	Facilitate movement of children in temporary safe care	Database of children placed in temporal safe care								-	Cooperation of stakeholders		
12.	Facilitate provision of reunification and after care services to children placed in temporary safe care	Database of children placed in temporal safe care								-	Cooperation of stakeholders		
13.	Facilitate Early Intervention PEIP in terms of section 23 of the Children's Act 2005 (contact and care to interested parties by court order)	Database of people accessing PEIP								-	Cooperation of stakeholders		

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NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME												BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N	D	J	F	M				
14.	Facilitate provisioning of EIP in terms of section 148 (Court ordered, and non-court ordered)	Database of people accessing PEIP														-	Cooperation of stakeholders	
15.	Facilitate preparation and compilation of parenting plans Section 33 of the Children's Act 2005	Database of Parenting Plans compiled														-	Cooperation of stakeholders	
16.	Facilitate payment of designated/ child protection organisations	Payment Schedule														-	Cooperation of stakeholders	
17.	Coordinate professional guidance and support sessions on implementation of PEIP	Attendance register														-	Cooperation of stakeholders	
18.	Coordinate provision of PEIP in accordance with PEIP guidelines/ operating procedures for PEIP	Attendance register														-	Cooperation of stakeholders	
19.	Assess and present business plans for organisations applied for funding.	Lists of recommended organisations for Funding Attendance Register														-	Cooperation of stakeholders	
20.	Compile and submit monthly quarterly and half-yearly Performance Reports as prescribed by Provincial DSD	Monthly, Quarterly and half-yearly Information reports with Portfolio of evidence														-	Cooperation of stakeholders	
21.	Validate information for Quarterly Reports and POE	Validation Report														-	Cooperation from the staff	
22.	Monitor work opportunities created through EPWP	Database of work opportunities created														-	Human Resources	

OUTCOME	OUTCOME 1: Increased universal access to Developmental Social Welfare Services											
OUTCOME INDICATOR	Improved well-being of vulnerable groups and marginalized											
OUTPUT	Children recommended for adoption											
OUTPUT INDICATORS	3.3.6 Number of children recommended for adoption											
CALCULATION TYPE	Cumulative Year End											
ANNUAL TARGET	1											
QUARTERLY TARGETS	Q1 = 0			Q2 = 0			Q3 = 1			Q4 = 0		
MONTHLY TARGETS	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH
ANNUAL TARGET	0	0	0	0	0	0	0	1	0	0	0	0

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME										DEPENDENCIES	RESPONSIBILITY	VALIDATION	
			A	M	J	J	A	S	O	N	D	J	F			
01.	Market Adoption Services	Attendance Registers												Cooperation of stakeholders		
02.	Recruit Prospective Adoptive Parents	Database of Prospective Adoptive Parents.												Cooperation of stakeholders		
03.	Audit adoptable children	Data base for adoptable children												Cooperation of stakeholders		
04.	Process Adoption applications of children to be recommended for adoption	Database of adoption applications received												Cooperation of stakeholders		
05.	Monitor designated Service Providers rendering Adoption Services (D&AOP's) and Social Workers in Private Practitioners compliance with legislation in the provision of Adoption Services	Attendance Register												Cooperation of stakeholders		
06.	Participate and present in the District Adoption Services Panel	Attendance Register												Cooperation of stakeholders		
07.	Participate and present in the District Adoption Forum	Attendance register												Cooperation of stakeholders		
08.	Compile and submit Local Service Office Performance Information Reports	Consolidated Local Service office monthly / quarterly reports with Portfolio of evidence												Cooperation of stakeholders		

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3.4 PARTIAL CARE SERVICES

OUTCOME	OUTCOME 1: Increased universal access to Developmental Social Welfare Services Improved well-being of vulnerable groups and marginalized											
OUTCOME INDICATOR	Registered Partial Care Facilities											
OUTPUT	3.4.1 Number of newly registered partial care facilities											
OUTPUT INDICATORS	Cumulative Year End											
CALCULATION TYPE	0											
ANNUAL TARGET	Q1 = 0											
QUARTERLY TARGETS	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH
MONTHLY TARGETS	-	-	-	-	-	-	-	-	-	-	-	-

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O				
01.	Participate in the development of provincial partial care strategy	Attendance Registers									- Stakeholders, Transport availability		
02.	Participate in the capacity development of Social Service practitioners on Partial Care Services	Attendance Registers									- Transport availability		
03.	Establish and strengthen functional local service Partial Care Forum	Attendance register									- Stakeholders, Transport availability		
04.	Conduct monitoring visits to registered Partial care facilities	attendance registers.									- Cooperation of Partial care facilities, transport availability		
05.	Maintain verify and validate Local Service Office database (POE) of registered Partial care facilities	Signed database of registered Partial care facilities with the signature of a compiler, verifier and the approver.									- Transport availability a		

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OUTCOME	OUTCOME 1: Increased universal access to Developmental Social Welfare Services											
OUTCOME INDICATOR	Improved well-being of vulnerable groups and marginalized Children benefitting from funded Special Day Care Centres											
OUTPUT	3.4.3 Number of children benefitting from funded Special Day Care Centres											
OUTPUT INDICATORS	Non-cumulative Highest Figure											
CALCULATION TYPE	Annual Target											
ANNUAL TARGET	24											
QUARTERLY TARGETS	Q1 = 24											
MONTHLY TARGETS	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH
	24	24	24	24	24	24	24	24	24	24	24	24

No	Activities	Means of Verification	Timeframe												Budget per Activity	Dependencies	Responsibility	Validation
			A	M	J	J	A	S	O	N	D	J	F	M				
01.	Disburse funds to Special Day Care Centres and capacity building for parents of children with disabilities.	Payment schedule													-	Staff commitment, Transport availability		
02.	Conduct monitoring and support visits to funded Special Day Care Centres	Attendance registers													-	Staff commitment, Transport availability		
03.	Implement Learning networks amongst Special Day Care Centres for improved provisioning.	Attendance register and Reports													-	Transport availability and Human resources		
04.	Present business plans in District Assessment	Attendance register List of organisations applied for funding													-	Staff commitment, Transport availability		
05.	Maintain, validate and verify database of children benefitting from funded Special day care Centres	Consolidated Database of children benefitting from funded Special day care Centres													-	Staff commitment, Transport availability		
06.	Compile and submit Service Office monthly Performance Information Reports	Consolidated local service office monthly / quarterly performance report with POE													-	Availability of monthly Reports and consolidated Data Base (POE)		
07.	Monitor work opportunities created through EPWP	Database of work opportunities created													-	Human Resources		

Deputy Director: Administration

Programme 3 Social Work Supervisor

3.5 CHILD AND YOUTH CARE CENTRES

OUTCOME	OUTCOME 1: Increased universal access to Developmental Social Welfare Services													
OUTCOME INDICATOR	Improved well-being of vulnerable groups and marginalized Children placed in Child and Youth Care Centres													
OUTPUT INDICATORS	3.5.1 Number of children in need of care and protection accessing services in funded Child and Youth Care Centres													
CALCULATION TYPE	Non-cumulative Highest Figure													
ANNUAL TARGET	38													
QUARTERLY TARGETS	Q1 = 38													
MONTHLY TARGETS	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH		
ANNUAL TARGET	38	38	38	38	38	38	38	38	38	38	38	38		
NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME						BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION		
01.	Place children in funded CYCCs	Data base of children placed in funded CYCCs	A	M	J	J	A	S	O	N	D	J	F	M
02	Monitor movement of children placed in funded CYCCs	Data base of children placed in funded CYCCs												
03.	Monitor provision of Therapeutic services to children placed in CYCCs	Data base of children received therapeutic services in CYCCs												
04.	Monitor conducting of Case conferences in CYCCs	Attendance register												
05.	Facilitate application for renewal/registration of CYCCs	List of CYCC applied for registration/renewal												
06.	Facilitate implementation of Audit findings in CYCCs (AIP)	AIP progress report												
07.	Participate in the development of Provincial strategy on Transformation of CYCCs	Attendance register												
08.	Conduct Audit of children with Severe/Profound Disruptive Behaviour Disorder in CYCCS	Data base of children in CYCC's.												

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NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME						BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S				
09.	Provide services to Children in CYCCs with Severe/Profound Disruptive Behaviour Disorder.	Data base of children in CYCC's								- Cooperation of Organizations & Stakeholders		
10.	Participate in the capacity development on guidelines of developmental assessment and Independent living programmes	Attendance register								- Cooperation of Organizations & Stakeholders		
11.	Participate in the capacity development of Social Service Practitioners on Residential care services	Attendance register								- Cooperation of Organizations & Stakeholders		
12.	Link children in CYCCs with exit Opportunities for children about to exit including those already exited the CYCCs	Data base of children linked with exit Opportunities for children about to exit including those already exited the CYCCs								- Availability of District staff, Organizations and Stakeholders.		
13.	Facilitate provision of residential care services in accordance with Standard Operating Procedures (SOPs) for children placed in CYCCs	Process file								- Availability of District staff, Organizations and Stakeholders.		
14.	Present Business Plans of CYCC applications in the District assessment sessions.	Attendance register								- Availability of funds and Stakeholders.		
15.	Participate in District CYCC Forum	Attendance register								- Availability of funds and Stakeholders.		
16.	Monitor compliance with legislation in the provision of residential care services by CYCC's.	Attendance register Monitoring Tool								- Cooperation and availability of District staff, Organizations and Stakeholders. Availability of funds and Stakeholders.		

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME												BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N	D	J	F	M				
17.	Prepare and submit monthly quarterly and half-yearly Performance Information Reports as prescribed by Provincial and National DSD	Monthly, Quarterly and half-yearly reports with Portfolio of evidence													- Cooperation and availability of District staff, Organizations and Stakeholders.			
18.	Validate local office on children accessing services in funded CYCCs	Validation Report Attendance register													- Cooperation and availability of District staff, Organizations and Stakeholders.			
19.	Monitor work opportunities created through EPWP	Database of work opportunities created													- Human Resources			

OUTCOME	OUTCOME 1: Increased universal access to Developmental Social Welfare Services																																				
OUTCOME INDICATOR	Improved well-being of vulnerable groups and marginalized																																				
OUTPUT	Children in Child and Youth Care Centres re-unified with their families																																				
OUTPUT INDICATORS	3.5.2 Number of children in Child and Youth Care Centres re-unified with their families																																				
CALCULATION TYPE	Cumulative Year End																																				
ANNUAL TARGET	6																																				
QUARTERLY TARGETS	<table border="1" style="width: 100%; text-align: center;"> <thead> <tr> <th colspan="3">Q1=1</th> <th colspan="3">Q2 = 2</th> <th colspan="3">Q3 = 2</th> <th colspan="3">Q4 = 1</th> </tr> <tr> <th>APRIL</th> <th>MAY</th> <th>JUNE</th> <th>JULY</th> <th>AUGUST</th> <th>SEPTEMBER</th> <th>OCTOBER</th> <th>NOVEMBER</th> <th>DECEMBER</th> <th>JANUARY</th> <th>FEBRUARY</th> <th>MARCH</th> </tr> </thead> <tbody> <tr> <td>0</td> <td>0</td> <td>1</td> <td>1</td> <td>1</td> <td>0</td> <td>1</td> <td>1</td> <td>0</td> <td>1</td> <td>0</td> <td>0</td> </tr> </tbody> </table>	Q1=1			Q2 = 2			Q3 = 2			Q4 = 1			APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	0	0	1	1	1	0	1	1	0	1	0	0
Q1=1			Q2 = 2			Q3 = 2			Q4 = 1																												
APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH																										
0	0	1	1	1	0	1	1	0	1	0	0																										
MONTHLY TARGETS	<table border="1" style="width: 100%; text-align: center;"> <thead> <tr> <th>APRIL</th> <th>MAY</th> <th>JUNE</th> <th>JULY</th> <th>AUGUST</th> <th>SEPTEMBER</th> <th>OCTOBER</th> <th>NOVEMBER</th> <th>DECEMBER</th> <th>JANUARY</th> <th>FEBRUARY</th> <th>MARCH</th> </tr> </thead> <tbody> <tr> <td>0</td> <td>0</td> <td>1</td> <td>1</td> <td>1</td> <td>0</td> <td>1</td> <td>1</td> <td>0</td> <td>1</td> <td>0</td> <td>0</td> </tr> </tbody> </table>	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	0	0	1	1	1	0	1	1	0	1	0	0												
APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH																										
0	0	1	1	1	0	1	1	0	1	0	0																										

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME						BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	A	S	O				
01.	Participate in the capacity development on reunification services.	Attendance register								- Availability of Organizations and Stakeholders.		
02.	Re-unify children placed in CYCC	Database of re-unified children placed in CYCC								- Availability of Organizations and Stakeholders.		
03.	Provide after care services for children reunified with their families	Process file (strictly to be accessed at the service office to maintain confidentiality)								- Availability of Organizations and Stakeholders.		
04.	Compile and submit Service Office Performance Information Reports	Consolidated local service office monthly / quarterly performance information report with Portfolio of evidence								- Availability of Organizations and Stakeholders.		
05.	Validate local office on children reunified with their families	Validation Report								- Availability of District staff, Organizations and Stakeholders.		

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3.6 COMMUNITY BASED CARE SERVICES

OUTCOME	OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities
OUTCOME INDICATOR	Enhanced social cohesion
OUTPUT	Children reached through community-based Prevention and Early Intervention Programmes
OUTPUT INDICATORS	3.6.1 Number of Children reached through community-based Prevention and Early Intervention Programmes (PEIP)
CALCULATION TYPE	Cumulative year to date
ANNUAL TARGET	553
QUARTERLY TARGETS	Q1= 540
MONTHLY TARGETS	APRIL MAY JUNE JULY AUGUST SEPTEMBER OCTOBER NOVEMBER DECEMBER JANUARY FEBRUARY MARCH
	540 540 540 520 520 520 520 500 500 500 553 553

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N			
01.	Facilitate implementation of Community Based PEIP Services in line with the Core Package of Services in RISHA (former "Isibindi") Sites and Drop-in Centres.	Attendance register Monitoring report									- Cooperation of stakeholders and commitment of DSD personnel		
02.	Maintain, verify and validate database (POE) of children accessing services in community-based services (RISHA). Drop – in centres formal, informal safe parks, under and over 18)	Consolidated database (POE) of children accessing services in community-based services (RISHA), Drop – in centres formal, informal safe parks, under and over 18)									- Cooperation of stakeholders and commitment of DSD personnel		
03.	Participate in the capacity development of Social Service Practitioners on Community Based PEIP (Core package of Services)	Attendance register									- Cooperation of stakeholders		
04.	Participate in the District Community Based PEIP Forum	Attendance register									- Cooperation of stakeholders		
05.	Compile and submit Service Office Performance Information Reports	Consolidated local service office monthly / quarterly performance information report with Portfolio of evidence									- Cooperation of stakeholders		
06.	Present business plans in District Assessment	Attendance register List of organisations applied for funding									- Cooperation of stakeholders		
07.	Monitor work opportunities created through EPWP	Database of work opportunities created									Human Resources		

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Programme 3 Social Work Supervisor

PROGRAMME 4

RESTORATIVE SERVICES

"Building a caring Society. Together."



Province of the
EASTERN CAPE
SOCIAL DEVELOPMENT

4.1 MANAGEMENT AND SUPPORT SERVICES

OUTCOME	OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities
OUTCOME INDICATOR	Empowered, sustainable and self-reliant communities
OUTPUT	Support service coordinated
OUTPUT INDICATOR	4.1.1 Number of support services coordinated
CALCULATION TYPE	Cumulative Year End
ANNUAL TARGET	24
QUARTERLY TARGETS	
	Q1=05
	APRIL MAY JUNE JULY AUGUST SEPTEMBER OCTOBER NOVEMBER DECEMBER JANUARY FEBRUARY MARCH
	1 1 3 1 1 5 1 1 3 1 1 1 5
MONTHLY TARGETS	
	Q2=07
	APRIL MAY JUNE JULY AUGUST SEPTEMBER OCTOBER NOVEMBER DECEMBER JANUARY FEBRUARY MARCH
	1 1 3 1 1 5 1 1 3 1 1 1 5
Q3=05	
	APRIL MAY JUNE JULY AUGUST SEPTEMBER OCTOBER NOVEMBER DECEMBER JANUARY FEBRUARY MARCH
	1 1 3 1 1 5 1 1 3 1 1 1 5
Q4=07	
	APRIL MAY JUNE JULY AUGUST SEPTEMBER OCTOBER NOVEMBER DECEMBER JANUARY FEBRUARY MARCH
	1 1 3 1 1 5 1 1 3 1 1 1 5

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	D			
01.	Compilation, collation and consolidation of performance information reports	Consolidated Programme 4 Monthly report with POE									- Timeous submission of accurate information		
		Consolidated Programme 4 Quarterly report with POE									- Timeous submission of accurate information		
		Consolidated Programme 4 Half Yearly report with POE									- Timeous submission of accurate information		
		Consolidated Programme 4 Annual report with POE									- Timeous submission of accurate information		
02.	Conduct Local Service Office Planning Engagement Sessions	Planning Engagement Session Reports									- Cooperation from Local Programme 2 Staff		
03.	Facilitate development of Annual Performance Plans and Operational Plans	Signed Local Service Office Annual Performance Plans and signed Operational Plans									- Cooperation from Local Programme 2 Staff		
04.	Conduct Programme meetings	Attendance Registers and Minutes of management meetings									- Availability of staff		
05.	Attend Performance Sessions	District Review Attendance register									- Invitation from District and Area level		

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NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME												DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N	D	J	F	M			
06.	Conduct capacity building and in-service training	Attendance Register													-	Adequate budget	
07.	Conduct supervision sessions	Supervision report													-	Adequate budget	

CRIME PREVENTION AND SUPPORT

OUTCOME	OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities											
OUTCOME INDICATOR	Empowered, sustainable and self-reliant communities											
OUTPUT	Persons reached through Social Crime Prevention Programmes											
OUTPUT INDICATORS	4.2.1 Number of persons reached through Social Crime Prevention Programmes											
CALCULATION TYPE	Cumulative Year End											
ANNUAL TARGET	1 500											
QUARTERLY TARGETS	Q1= 250											
MONTHLY TARGET	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH
	60	110	80	110	130	160	210	170	180	80	100	110

No	Activities	Means of Verification	Timeframe						Budget per	Dependencies	Responsibility	Validation
			A	M	J	J	A	S				
01.	Develop an integrated plan for Social Crime Prevention Strategy	Integrated Implementation Plan								- Cooperation of stakeholders		
02.	Implement crime awareness, campaigns, community dialogues and educational talks.	Attendance register								- Transport/ budget availability		
03.	Implement life skills training programmes targeting children at risk and in and out of school youth.	Attendance registers								- Cooperation of stakeholders		
04.	Implement anti-gang strategy targeting hot spot areas.	Attendance registers								- Cooperation of stakeholders		
05.	Monitor work opportunities created through EPWP	Database of work opportunities created								- Human Resources		

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OUTCOME	OUTCOME INDICATOR	OUTCOME INDICATOR Empowered, sustainable and self-reliant communities
OUTPUT		Persons in conflict with the law who completed Diversion Programmes
OUTPUT INDICATORS		4.2.2 Number of persons in conflict with the law who completed Diversion Programmes
CALCULATION TYPE		Cumulative year to date
ANNUAL TARGET	Q1= 1	Q2= 5
QUARTERLY TARGETS	APRIL MAY JUNE JULY	AUGUST SEPTEMBER OCTOBER NOVEMBER DECEMBER JANUARY
MONTHLY TARGET	0 1 0 0	5 0 0 6 0 0
		Q3= 6
		Q4= 13

4.2.2 Number of persons in conflict with the law who completed Diversion Programmes

Cumulative year to date

13

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N			
01.	Conduct assessment of children in conflict with the law and refer to appropriate intervention.	Assessment Registers									- Cooperation stakeholders		
02.	Compile pre-trial assessment and presentence reports for courts	Pre-sentence and pre-reports									- Cooperation from courts		
03.	Capture details of children in conflict with the law assessed on Probation Case Management (PCM) System	Registers of captured cases on Probation Case Management (PCM) System									- Cooperation stakeholders		
04.	Participate in pretrial enquiries.	Attendance register									- Cooperation stakeholders		
05.	Visit Police cells and correctional facilities and ensure that all children awaiting trial are assessed.	Assessment report									- Cooperation of SAPS in line with Child Justice Act		
06.	Implement diversion services in line with Minimum Norms and Standards for Diversion	Diversion Registers									- Timely submission of diversion registers from courts		
07.	Monitor compliance of children placed under Home Based Supervision.	Compliance report									- Cooperation stakeholders		
08.	Establish site verification teams in line with the Policy Framework for Accreditation of Diversion Services	List of site verification team members									- Cooperation stakeholders		
09.	Conduct site verification visits	Site verification team reports									- Transport/ availability		

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NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME												BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N	D	I	F	M				
10.	Conduct aftercare and reintegration services.	Process notes (SWS 4)														- Cooperation of stakeholders		
11.	Establishment and functioning of Pre-sentence Evaluation Committees	List of Committee members and Attendance Registers														- Cooperation of committee members		
12.	Implement aftercare and reintegration programmes	Implementation report														- Cooperation of stakeholders		
13.	Monitor work opportunities created through EPWP	Database of work opportunities created														- Human Resources		

OUTCOME		OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities											
OUTCOME INDICATOR		Empowered, sustainable and self-reliant communities											
OUTPUT		Persons in conflict with the law who completed Diversion Programmes											
OUTPUT INDICATORS		4.2.3 Number of children in conflict with the law who accessed secure care programmes											
CUMULATION TYPE		Cumulative year to date											
ANNUAL TARGET	0	Q1=0	Q2=0	Q3=0	Q4=0								
QUARTERLY TARGETS	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	
MONTHLY TARGET	-	-	-	-	-	-	-	-	-	-	-	-	

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O				
01.	Monitor compliance with Norms and Standards for Secure Care Centres	Monitoring reports									- Funds to implement the block sessions		
02.	Capture details of children in CYCC on CYCA (Secure Care)	Database of children in CYCC									- Cooperation of Victims & Offenders and their families		
03.	Facilitate establishment and functioning of CYCC Management Boards	Minutes of meetings									- Cooperation of Victims & Offenders and their families		
04.	Facilitate implementation of educational, vocational and therapeutic programmes in CYCC	Reports									- Funds to implement the block sessions		
05.	Facilitate capacity building of Social Service Practitioners in Child and Youth Care Centre	Attendance register									- Funds to implement the block sessions		
06.	Provide secure care programmes to children awaiting trial or sentenced in Child and Youth Care Centres	Reports on services rendered									- Funds to implement the block sessions		
07.	Participate and ensure functioning of family group conferences.	Reports on Family Group Conferences									- Cooperation of Victims & Offenders and their families		
08.	Implement outreach programmes in communities where the centres are established.	Reports on outreach programmes conducted.									- Funds to implement the block sessions		
09.	Monitor work opportunities created through EPWP	Database of work opportunities created									- Human Resources		

Deputy Director: Administration

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4.3 VICTIM EMPOWERMENT PROGRAMME

OUTCOME	OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities										
OUTCOME INDICATOR	Empowered, sustainable and self-reliant communities										
OUTPUT	Victims of crime and violence accessing Psycho-Social Support services										
OUTPUT INDICATORS	4.3.1 Number of victims of crime and violence accessing Support services										
CALCULATION TYPE	Cumulative year to date										
ANNUAL TARGET	310										
QUARTERLY TARGETS	Q1= 53 APRIL 15										
MONTHLY TARGET	Q2= 127 MAY 35										
	Q3= 247 JUNE 53										
	Q4= 310 JULY 78										
	AUGUST 98										
	SEPTEMBER 127										
	OCTOBER 182										
	DECEMBER 212										
	JANUARY 247										
	FEBRUARY 267										
	MARCH 292										
	310										

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME						BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	S	O				
01.	Receive walk-ins or referrals (internal and external referrals) including victims referred through the National Gender Based Violence Command Centre (GBV CC).	Consolidated database								- Accuracy of information submitted		
02.	Conduct screening, intake, assessment, planning and contracting with victims of crime and violence.	SWS 2, 3, 4 & 5 CW 09 CW 11								- Accuracy of information submitted		
03.	Capture details of victims of crime and violence accessing support services on Victim Empowerment Programme Information Management System (VEPIMS)	Registers (online reports) of captured victims on Victim Empowerment Programme Information Management System (VEPIMS)								- Co-operation from projects		
		Management System (VEPIMS)										
04.	Develop intervention plan with the victim and provide victim support services (therapeutic services and/or referrals where applicable).	(SWS / CW) SWS / CW 04A or 04B Reports								- Co-operation from Social Service practitioners		
05.	Implementation of reunification and aftercare services for victims of crime and violence.	Report Attendance registers Process notes (SWS 4 / CW)								- NGO cooperation Partnership with stakeholders		
06.	Prepare and submit victims' court reports when required.	Report								- Cooperation of stakeholders		

07.	Conduct in-service training for service providers including NGOs / NPOs on victim support services.	Attendance Registers		- Cooperation of stakeholders
08.	Provide support to funded and non-funded organisations.	Register of submitted business plans / organisations' reports Minutes of assessment Recommended Master lists		- Timely submission of business plans
09.	Monitor compliance with VEP Norms and Minimum Standards in funded VEP service centres.	Monitoring Reports		- Cooperation of stakeholders
10.	Monitor work opportunities created through EPWP	Database of work opportunities created		- Human Resources

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O				
01.	Receive walk-ins or referrals (internal and external referrals) including victims referred through the National Gender Based Violence Command Centre (GBV C.G).	Walk-ins registers									- Accuracy of information submitted		
02.	Conduct screening, intake, assessment, planning and contracting with victims of trafficking in persons.	SWS 2, 3, 4 & 5 SWS 2, 3, 4 & 5 / CW Forms CW 09 CW 11								- NGO cooperation Partnership with stakeholders			
03.	Capture details of suspected victims and confirmed victims of trafficking in persons accessing social services on Victim Empowerment Programme Information Management System (VEPIMS)	Registers (online reports) of captured victims on Victim Empowerment Programme Information Management System (VEPIMS)								- Availability of resources			
04.	Conduct assessment and compile reports on suspected victims of trafficking in persons.	Reports								- Availability of resources			
05.	Refer suspected and confirmed victims of human trafficking for further management	Referral letter (SWS) SWS / CW 04A or 04B Report								- Availability of resources			
06.	Implement services to victims of human trafficking in line with the Prevention and Combating of Trafficking in Persons Act 7 of 2013.	Reports Registers								- Availability of resources			

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NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME	DEPENDENCIES							RESPONSIBILITY	VALIDATION	
				A	M	J	J	A	S	O	D		
07.	Implementation of reunification and aftercare services to victims of human trafficking.	Report Attendance registers Process notes (SWS 4)										Cooperation of stakeholders	
08.	Conduct in-service training for service providers on the Prevention and Combating of Trafficking in Persons Act 7 of 2013 and Policy Framework.	Registers										Transport/ budget availability	

OUTCOME	OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities											
OUTCOME INDICATOR	Empowered, sustainable and self-reliant communities											
OUTPUT	GBVF and crime who accessed sheltering services											
OUTPUT INDICATORS	4.3.3 Number of victims of Gender Based Violence, Femicide and crime who accessed sheltering services											
CALCULATION TYPE	Cumulative Year End											
ANNUAL TARGET	0											
QUARTERLY TARGETS	Q1=0											
MONTHLY TARGET	APRIL MAY JUNE JULY AUGUST SEPTEMBER OCTOBER NOVEMBER DECEMBER JANUARY FEBRUARY MARCH											
	Q2=0 Q3=0 Q4=0											

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME	DEPENDENCIES							RESPONSIBILITY	VALIDATION	
				A	M	J	J	A	S	O	D		
01.	Receive and assess victims of gender-based violence and crime.	SWS 2, 3, 4 & 5										- Availability of resources	
02.	Capture details of victims accessing sheltering services on Victim Empowerment Information Management System (VEPIMS)	Registers (online reports) of captured victims on Empowerment Programme Management System (VEPIMS)										- Availability of resources	
03.	Admit and refer victims to developmental programmes	SWS 4 Reports										- Availability of resources	
04.	Provide care, support and healing services to victims in the shelter.	SWS 4 Reports										- Availability of resources	

Deputy Director: Administration

Programme 4 Social Work Supervisor

4.4 SUBSTANCE ABUSE PREVENTION AND REHABILITATION

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION	
			A	M	J	J	A	S	O	N				
01.	Develop an integrated plan for the implementation of substance abuse programmes in line with the Provincial Drug Master Plan and legislative framework.	Integrated plan									- Social Workers			
02.	Implement prevention programmes on Substance Abuse targeting hot spot areas, schools and Institutions of Higher Learning.	Attendance Registers									- Social Workers			
03.	Commemorate International Day Against Drug Abuse and Illicit Trafficking through awareness and prevention programmes.	Attendance Registers									- Service providers			
04.	Participate and support the functioning of Local Drug Action Committee	Attendance registers									- Supervisor			
05.	Facilitate registration of Community Based Organisation rendering Substance Abuse.	Registration certificate									- Schools & TADA coordinators			
06.	Monitor funded organisations rendering Substance Abuse prevention programmes	Monitoring reports									- Social Workers & supervisor			
07.	Implementation of KE MOJA Drug Prevention Strategy	Monthly reports									- Social Workers & supervisor			
08.	Monitor work opportunities created through EPWP	Database of work opportunities created									- Human Resources			

OUTCOME	OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities											
OUTCOME INDICATOR	Empowered, sustainable and self-reliant communities											
OUTPUT	Service users who accessed Substance Use Disorder (SUD) treatment services											
OUTPUT INDICATORS	4.4.2 Number of service users who accessed Substance Use Disorder (SUD) treatment services											
CALCULATION TYPE	Cumulative year to date											
ANNUAL TARGET	30											
QUARTERLY TARGETS	Q1= 5			Q2= 7			Q3= 9			Q4= 30		
MONTHLY TARGET	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH
	2	4	5	5	7	7	7	8	9	25	27	30

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME	BUDGET PER ACTIVITY							DEPENDENCIES	RESPONSIBILITY	VALIDATION				
				A	M	J	J	A	S	O	N	D	J	F	M		
01.	Monitor compliance of existing treatment centres with minimum norms and standards for inpatient treatment centres.	Attendance register monitoring tool													- Social Workers		
02.	Assess applications for registration of treatment centres in line with Minimum Norms and Standards for In-patient treatment services.	Attendance register and assessment tool													- Social Workers		
03.	Establish Community Based treatment services.	Attendance register for consultation sessions.													- Service providers		
04.	Conducted assessment of persons referred for Substance interventions.	Assessment tool													- Social Workers		
05.	Implement therapeutic/counselling services on Substance Abuse	Attendance registers													- Social Workers		
06.	Establishment and ensure functioning of support groups.	Attendance Registers													- Social Workers		
07.	Implement after care and reintegration services	Process notes													- Social Workers		
08.	Monitor work opportunities created through EPWP	Database of work opportunities created													- Human Resources		

PROGRAMME 5

DEVELOPMENT & RESEARCH

"Building a caring Society. Together."



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SOCIAL DEVELOPMENT

5.1 MANAGEMENT AND SUPPORT SERVICES

OUTCOME	OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities
OUTCOME INDICATOR	Empowered, sustainable and self-reliant communities
OUTPUT	Support service coordinated
OUTPUT INDICATOR	5.1.1 Number of support services coordinated
CALCULATION TYPE	Cumulative Year End
ANNUAL TARGET	24
QUARTERLY TARGETS	Q1= 5 APR MAY JUN JUL AUG SEPT OCT NOV DEC JAN FEB MAR 1 1 3 1 1 5 1 1 3 1 1 1 5
MONTHLY TARGETS	Q2= 7 Q3= 5 Q4= 7

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION	
			A	M	J	J	A	S	O	N	D	I	F	M
01.	Compilation, collation and consolidation of performance information reports	Consolidated Programme 5 Monthly report with POE												- Timeous submission of accurate information
		Consolidated Programme 5 Quarterly report with POE												- Timeous submission of accurate information
		Consolidated Programme 5 Half Yearly report with POE												- Timeous submission of accurate information
		Consolidated Programme 5 Annual report with POE												- Timeous submission of accurate information
02.	Conduct Local Service Office Planning Engagement Sessions	Planning Engagement Session Reports												- Cooperation from Local Programme 2 Staff
03.	Facilitate development of Annual Performance Plans and Operational Plans	Signed Local Service Office Annual Performance Plans and signed Operational Plans												- Cooperation from Local Programme 2 Staff
04.	Conduct Programme meetings	Attendance Registers and Minutes of management meetings												- Availability of staff
05.	Attend Performance Sessions	District Review Attendance register												- Invitation from District and Area level
06.	Conduct capacity building and in-service training	Attendance Register												- Adequate budget
07.	Conduct supervision sessions	Supervision report												- Availability of staff

Deputy Director: Administration

Community Development Supervisor

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME												BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N	D	J	F	M				
08.	Consultation with individual supervisees	Report													-	Availability of stakeholders		
09.	Development of workplan agreements	Signed workplans													-	Cooperation by funded residential facilities		
10.	Development of workplan reviews	Signed workplan reviews													-	Availability of staff		

5.2 COMMUNITY MOBILIZATION

OUTCOME	OUTCOME 1: Increased universal access to Developmental Social Welfare Services																
OUTCOME INDICATOR	Improved well-being of vulnerable groups and marginalized																
OUTPUT	People reached through Community Mobilization Programmes																
OUTPUT INDICATORS	5.2.1 Number of people reached through Community Mobilization Programmes																
CALCULATION TYPE	Cumulative year to date																
ANNUAL TARGET	1 120																
QUARTERLY TARGETS	Q1= 250																
MONTHLY TARGET	APR MAY JUN JUL AUG SEPT OCT NOV DEC JAN FEB MAR																
	0 125 250 370 495 625 765 900 900 920 1 020 1 120																

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME												BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N	D	J	F	M				
01.	Identification of targeted communities to be mobilised for developmental programmes	Database of targeted communities for mobilization													-	Cooperation of Stakeholders, Transport availability		
02.	Engagement of relevant stakeholders for community mobilisation Programmes	Stakeholder engagement report, attendance register													-	Cooperation of Stakeholders, Transport availability		
03.	Conduct implementation of community mobilisation sessions (Awareness campaigns, Community dialogues, Information sharing sessions, outreach programmes/ sessions)	Consolidated Reports and Attendance registers of people reached through Community Mobilization Programmes													-	Cooperation of Stakeholders, Transport availability		

OUTCOME	OUTCOME 1: Increased universal access to Developmental Social Welfare Services											
OUTCOME INDICATOR	Improved well-being of vulnerable groups and marginalized											
OUTPUT	Communities organised to coordinate their own Development											
OUTPUT INDICATORS	5.2.2 Number of communities organised to coordinate their own Development											
CALCULATION TYPE	Cumulative Year End											
ANNUAL TARGET	6											
QUARTERLY TARGETS	Q1= 2											
MONTHLY TARGET	APR	MAY	JUN	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR
	0	1	1	1	1	0	0	0	0	1	1	0

No	Activities	Means of Verification	Timeframe												Budget per Activity	Dependencies	Responsibility	Validation
			A	M	J	J	A	S	O	N	D	E	F	M				
01.	Identification of existing community structures and the establishment of new community development structures.	Database of existing and new community development structures.													-	Cooperation of Stakeholders, Transport availability	Supervisor	Community Development
02.	Conduct skills audit of community development structures.	Data base of skills audit.													-	Cooperation of community members	Supervisor	Community Development
03.	Conduct capacity building of existing and newly established community development structures.	Database of consolidated community development structures.													-	Cooperation of Stakeholders, Transport availability	Supervisor	Community Development

5.3 INSTITUTIONAL CAPACITY BUILDING AND SUPPORT FOR NPOS

OUTCOME	OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities											
OUTCOME INDICATOR	Empowered, sustainable and self-reliant communities											
OUTPUT	NPOs capacitated											
OUTPUT INDICATORS	5.3.1 Number of NPOs capacitated											
CALCULATION TYPE	Cumulative Year End											
ANNUAL TARGET	12											
QUARTERLY TARGETS	Q1= 0											
MONTHLY TARGETS	APR MAY JUN JUL AUG SEPT OCT NOV DEC JAN FEB MAR											
	0 0 0 0 0 3 4 0 0 0 2 0											

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O				
01.	Identify NPOs to be capacitated.	Consolidated data base of identified NPOs									-	Cooperation of Stakeholders	Community Development Supervisor
02.	Conduct Skills Audit & training needs analysis of NPOs to be capacitated.	Skills Audit									-	Cooperation of Stakeholders	Community Development Supervisor
03.	Facilitate NPO training in all offices.	Consolidated database of NPOs capacitated									-	Cooperation of Stakeholders, Transport availability	Community Development Supervisor
04.	Conduct monitoring of NPO training.	Training reports Monitoring reports									-	Cooperation of community members.	Deputy Director: Administration

OUTCOME	OUTCOME INDICATOR	OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities
OUTPUT		Empowered, sustainable and self-reliant communities
OUTPUT INDICATORS		Cooperatives capacitated
CALCULATION TYPE		5.3.2 Number of Cooperatives capacitated
ANNUAL TARGET		Cumulative Year End
QUARTERLY TARGETS	Q1= 0	Q2= 1
MONTHLY TARGET	APR 0	MAY 0
	JUN 0	JUL 0
	AUG 0	SEPT 0
	OCT 0	NOV 0
	DEC 0	JAN 0
	FEB 0	MAR 0
		Q3= 4
		Q4= 0

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME												BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	S	O	N	D	J	F	M					
01.	Identify cooperative to be capacitated.	Consolidated masterlist of cooperatives.													- Cooperation of stakeholders			
02.	Conduct Skills Audit & training needs analysis of Cooperatives to be trained	Skills Audit report													- Cooperation of Stakeholders, Transport availability			
03.	Facilitate training of Cooperatives in all offices.	Consolidated database of Cooperatives capacitated and training reports.													- Cooperation of Stakeholders, Transport availability			
04.	Conduct monitoring building of cooperatives.	Monitoring Reports													- Cooperation of Stakeholders, Transport availability			

Deputy Director: Administration

Community Development Supervisor

OUTCOME	OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities									
OUTCOME INDICATOR	Empowered, sustainable and self-reliant communities									
OUTPUT	EPWP work opportunities created									
OUTPUT INDICATOR	5.3.3 Number of EPWP work opportunities created									
CALCULATION TYPE	Non-cumulative highest figure									
ANNUAL TARGET	136									
QUARTERLY TARGETS	Q1= 136	Q2 = 136								
MONTHLY TARGETS	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	Q4 = 136
	136	136	136	136	136	136	136	136	136	136

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME												BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDITY
			A	M	J	J	A	S	O	N	D	F	M					
01.	Compile and consolidate database of EPWP work opportunities created within the department.	Consolidated Database													-	Timeous provision of participants by various programmes.	Deputy Director: Administration	District Director
02.	Monitor EPWP opportunities created.	Quarterly monitoring reports.													-	Budget availability, transport, accommodation	Deputy Director:	

5.4 POVERTY ALLEVIATION AND SUSTAINABLE LIVELIHOODS

OUTCOME	OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities											
OUTCOME INDICATOR	Empowered, sustainable and self-reliant communities											
OUTPUT	People benefiting from poverty reduction initiatives											
OUTPUT INDICATORS	5.4.1 Number of people benefiting from poverty reduction initiatives											
CALCULATION TYPE	Cumulative year to date											
ANNUAL TARGET	10											
QUARTERLY TARGETS	Q1 = 0			Q2 = 0			Q3 = 10			Q4 = 10		
MONTHLY TARGET	APR	MAY	JUN	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR
	0	0	0	0	0	0	0	10	10	10	10	10

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O				
01.	Identify and verify beneficiaries of the funded initiatives.	Consolidated Database								-	Cooperation of community members		
02.	Conduct profiling of beneficiaries.	Consolidated Database								-	Cooperation of community members		
03.	Develop database of beneficiaries.	Database of people benefiting from poverty reduction initiatives								-	Cooperation of community members		
04.	Conduct initial site visit to submitted applications for Business Plans.	Initial/On site visit report								-	Cooperation of stakeholders		
05.	Facilitate development of business plan, evaluation and submission.	Evaluation Report								-	Cooperation of Stakeholders, Transport availability		
06.	Monitor implementation of programmes.	Monitoring report								-	Cooperation of community members		

Deputy Director: Administration

OUTCOME	OUTCOME INDICATOR	OUTPUT	OUTPUT INDICATORS	CALCULATION TYPE	ANNUAL TARGET	QUARTERLY TARGETS	MONTHLY TARGET
OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities	Empowered, sustainable and self-reliant communities	Households accessing food through DSD food security programmes	5.4.2 Number of households accessing food through DSD food security programmes	Cumulative year to date			
					10	Q1= 0	Q2= 5
						AUG	SEPT
						5	5
						OCT	NOV
						5	10
						DEC	JAN
						10	10
						Q4= 10	FEB
							MAR
							10

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N			
01.	Consolidation and validation of household database.	Consolidated Database									- Completed household profiling report.	Deputy Director: Community Supervisor	Deputy Director: Community Supervisor
02.	Monitor linkage and technical support to household food gardens in all wards.	Signed monitoring report									- Cooperation of Stake holders and project members.	Deputy Director: Community Supervisor	Deputy Director: Community Supervisor

OUTCOME	OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities											
OUTCOME INDICATOR	Empowered, sustainable and self-reliant communities											
OUTPUT	People accessing food through DSD feeding programmes (centre based)											
OUTPUT INDICATORS												
CALCULATION TYPE												
ANNUAL TARGET												
QUARTERLY TARGETS												
MONTHLY TARGET												
Cumulative year to date												
0												

OUTCOME	OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities											
OUTCOME INDICATOR	Empowered, sustainable and self-reliant communities											
OUTPUT	CNDC participants involved in developmental initiatives											
OUTPUT INDICATORS												
CALCULATION TYPE												
ANNUAL TARGET												
QUARTERLY TARGETS												
MONTHLY TARGET												
Cumulative year end												
0												

OUTCOME	OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities
OUTCOME INDICATOR	Empowered, sustainable and self-reliant communities
OUTPUT	Cooperatives linked to economic opportunities
OUTPUT INDICATORS	5.4.5 Number of cooperatives linked to economic opportunities
CALCULATION TYPE	Cumulative year to date
ANNUAL TARGET	16
QUARTERLY TARGETS:	Q1= 4
MONTHLY TARGET	APR MAY JUN JUL AUG SEPT OCT NOV DEC JAN FEB MAR
	0 2 2 1 2 2 2 1 0 0 2 2

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION	
			A	M	J	J	A	S	O	N	D	I	F	M
01.	Identify and develop data base of cooperatives to be linked for economic opportunities.	Consolidated database of cooperatives linked to economic opportunities.												- Cooperation of cooperatives
02.	Conduct linkage of cooperatives with Community Nutrition Development Centers and other DSD economic opportunities.	Signed contracts of Cooperatives linked to CNDCCs for economic opportunities												- Cooperation of cooperatives

5.5 COMMUNITY BASED RESEARCH AND PLANNING

OUTCOME	OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities
OUTCOME INDICATOR	Empowered, sustainable and self-reliant communities
OUTPUT	Households profiled
OUTPUT INDICATORS	5.5.1 Number of households profiled
CALCULATION TYPE	Cumulative year to date
ANNUAL TARGET	1 215
QUARTERLY TARGETS	Q1= 295
MONTHLY TARGET	APR MAY JUN JUL AUG SEPT OCT NOV DEC JAN FEB MAR
	0 140 295 415 535 655 835 1 010 1 010 1 040 1 130 1 215

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N			
01.	Conduct household profiling in identified communities.	Online Database of households profiled. Consolidated Narrative Household Report.									- Cooperation of Stakeholders, Transport availability		
02.	Capture households on online database and on NYSIS.	Database of households captured NYSIS Report									- Cooperation of Stakeholders, Transport availability		
03.	Refer households identified for appropriate support and interventions.	Database of referred cases.									- Cooperation of Stakeholders, Transport availability		
04.	Identify change agents to champion development programmes within households.	Database of change agents identified.									- Cooperation of Stakeholders, Transport availability		
05.	Link Change Agents to available developmental opportunities.	Database of change agents supported.									- Cooperation of Stakeholders, Transport availability		

Deputy Director: Administration

Community Development Supervisor

OUTCOME	OUTCOME INDICATOR	OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities
OUTPUT	OUTPUT INDICATOR	Empowered, sustainable and self-reliant communities
OUTPUT INDICATORS		Community Based Plans developed
CALCULATION TYPE		5.5.2 Number of Community Based Plans developed
ANNUAL TARGET		Cumulative year to date
QUARTERLY TARGETS		Q1= 0
MONTHLY TARGET	APR	MAY
	0	0

		Q1= 0	Q2= 0	Q3= 0	Q4= 4						
		JUN	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME												BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N	D	J	F	M				
01.	Organise internal and external stakeholder for integration of plans in the development of CBP.	Attendance register.													- Cooperation of Stakeholders, Transport availability			
02.	Facilitate development of Community Based Plans.	Developed CBP Attendance Registers													- Cooperation of Stakeholders, Transport availability			
03.	Capturing of developed CBP on online database.	Online database													- Cooperation of Stakeholders, Transport availability			
04.	Consult communities on outcomes of Community Based Plans implementation of interventions by stakeholders.	Report and attendance register													- Cooperation of Stakeholders,			

Deputy Director: Administration

Community Development Supervisor

No	Activities	Means of Verification	Attendance Registers	Timeframe							Budget per Activity	Dependencies	Responsibility	Validation
				A	M	J	J	A	S	O	N			
01.	Conduct community profiling in identified communities.											- Cooperation of Stakeholders, Transport availability	Supervisor	Deputy Director: Administration
02.	Capture of profiled communities on online database	Database of communities captured										- Cooperation of Stakeholders, Transport availability	Community Development	Deputy Director: Administration
03.	Analyse Profiles for informed interventions	Analysis Report										- Cooperation of Stakeholders, Transport availability	Supervisor	Deputy Director: Administration

OUTCOME	OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities
OUTCOME INDICATOR	Empowered, sustainable and self-reliant communities
OUTPUT	Profiled households accessing sustainable livelihoods initiatives empowered through sustainable Livelihood programmes
OUTPUT INDICATORS	5.5.4 Number of profiled households linked to sustainable livelihoods programmes
CALCULATION TYPE	Cumulative year to date
ANNUAL TARGET	122
QUARTERLY TARGETS	Q1= 19
MONTHLY TARGET	APR MAY JUN JUL AUG SEPT OCT NOV DEC JAN FEB MAR
	Q1= 19 Q2= 60 Q3= 101 Q4= 122
	0 9 19 29 39 60 80 101 101 101 111 122

No	Activities	Means of Verification	Timeframe												Budget per Activity	Dependencies	Responsibility	Validation
			A	M	J	J	A	S	O	N	D	J	F	M				
01.	Facilitate linkages of households to developmental programmes.	Consolidated database of linked profiled households.													-	Non-cooperation by targeted communities	Community Development Supervisor	Deputy Director: Administration
02.	Monitor linkages of profiled households to developmental programmes.	Monitoring Reports													-	Network connectivity		

5.6 YOUTH DEVELOPMENT

OUTCOME	OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities									
OUTCOME INDICATOR	Empowered, sustainable and self-reliant communities									
OUTPUT	Youth development structures supported									
OUTPUT INDICATORS	5.6.1 Number of youth development structures supported									
CALCULATION TYPE	Non-cumulative Highest Figure									
ANNUAL TARGET	5									
QUARTERLY TARGETS	Q1= 5 APR MAY JUN JUL AUG SEPT OCT NOV DEC JAN FEB MAR Q4= 5 5 5 5 5 5 5 5 5 5 5 5									
MONTHLY TARGETS	5									

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME						BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION	
			A	M	J	J	A	S	O	N	D	J	F
01.	Identify and facilitate establishment of youth development structures.	Database of youth development structures										- Cooperation of Stakeholders, Transport availability	
02.	Conduct skills audit and training needs analysis of youth development structures.	Skills audit report										- Cooperation of Stakeholders, Transport availability	
03.	Provide support to youth development structures.	Report										- Cooperation of Stakeholders, Transport availability	
04.	Conduct site visit to verify authenticity and technical feasibility of submitted business plans.	Site Visit Report, Attendance Register										- Cooperation of Stakeholders, Transport availability	
05.	Facilitate development of business plan, evaluation submission.	Evaluation Report										- Cooperation of Stakeholders, Transport availability	
06.	Conduct pre-implementation workshop for approved initiatives	Pre-Implementation Report, Attendance Register										- Cooperation of Stakeholders, Transport availability	
07.	Monitor operations of supported youth development structures.	Monitoring Reports, Attendance Register										- Cooperation of Stakeholders, Transport availability	

Deputy Director: Administration

Community Development Supervisor

OUTCOME	OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities									
OUTCOME INDICATOR	Empowered, sustainable and self-reliant communities									
OUTPUT	Youth participating in skills development Programmes									
OUTPUT INDICATORS	5.6.2 Number of youths participating in skills development Programmes.									
CALCULATION TYPE	Cumulative/year end									
ANNUAL TARGET	100									
QUARTERLY TARGETS	Q1= 20	Q2= 42								
MONTHLY TARGET	APR	MAY	JUN	JUL	AUG	SEPT	OCT	NOV	DEC	MAR
	5	5	10	13	14	15	15	15	0	5

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME												BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N	D	J	F	M				
01.	Conduct Skills Audit & training needs analysis of Youth to be trained in the Local Service Offices.	Skills audit report													-	Cooperation of Stakeholders, Transport availability		
02.	Facilitate training of the National Youth Service (NYS) participants.	Database of NYS participating in skills development Programmes													-	Cooperation of Stakeholders, Transport availability		
03.	Conduct and facilitate innovative skills development programmes for young people.	Training Report, Attendance Register													-	Cooperation of Stakeholders, Transport availability		
04.	Monitor implementation of skills development programme.	Monitoring report													-	Monitor implementation of skills development programme.		

Deputy Director: Administration

Community Development Supervisor

OUTCOME	OUTCOME INDICATOR	OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities
OUTPUT	OUTPUT INDICATORS	Empowered, sustainable and self-reliant communities
		Youth participating in youth mobilisation Programmes
		5.6.3 Number of youths participating in youth mobilisation Programmes
CALCULATION TYPE		Cumulative year end
ANNUAL TARGET		560
QUARTERLY TARGETS	APR	Q1= 160
MONTHLY TARGET	MAY	Q2= 220
	JUN	Q3= 95
	JUL	Q4= 85
	AUG	
	SEPT	
	OCT	
	NOV	
	DEC	
	JAN	
	FEB	
	MAR	
	APR	0
	MAY	70
	JUN	90
	JUL	70
	AUG	70
	SEPT	80
	OCT	50
	NOV	45
	DEC	0
	JAN	0
	FEB	40
	MAR	45

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME												BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N	D	J	F	M				
01.	Conduct outreach programmes for young people focusing on youth development.	Database of youth participating in youth mobilisation Programmes, Attendance registers													- Cooperation of Stakeholders, Transport availability	Community Development Supervisor	Deputy Director: Administration	
02.	Conduct youth dialogues on specified themes.	Youth dialogue report, attendance registers													- Cooperation of Stakeholders, Transport availability			
03.	Conduct intergenerational dialogues.	Intergenerational dialogues Reports, attendance registers													- Cooperation of Stakeholders, Transport availability			
04.	Conduct youth month activities.	Youth Month Activities Report													- Cooperation of Stakeholders, Transport availability			
05.	Monitor implementation of youth mobilisation programme.	Monitoring Report													- Lack of interest in communities in attending the events			

5.7 WOMEN DEVELOPMENT

OUTCOME	OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities																																												
OUTCOME INDICATOR	Empowered, sustainable and self-reliant communities																																												
OUTPUT	Women participating in women empowerment programmes																																												
OUTPUT INDICATORS	5.7.1 Number of women participating in women empowerment programmes																																												
CALCULATION TYPE	Cumulative year to date																																												
ANNUAL TARGET	266																																												
QUARTERLY TARGETS	<table border="1" style="width: 100%; text-align: center;"> <tr> <td></td> <td>Q1 = 58</td> <td>Q2 = 145</td> <td>Q3 = 237</td> <td>Q4 = 266</td> </tr> <tr> <td>APR</td> <td>MAY</td> <td>JUN</td> <td>JUL</td> <td>AUG</td> <td>SEPT</td> <td>OCT</td> <td>NOV</td> <td>DEC</td> <td>JAN</td> </tr> <tr> <td>0</td> <td>20</td> <td>58</td> <td>65</td> <td>115</td> <td>145</td> <td>155</td> <td>180</td> <td>237</td> <td>180</td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>266</td> </tr> </table>											Q1 = 58	Q2 = 145	Q3 = 237	Q4 = 266	APR	MAY	JUN	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	0	20	58	65	115	145	155	180	237	180										266
	Q1 = 58	Q2 = 145	Q3 = 237	Q4 = 266																																									
APR	MAY	JUN	JUL	AUG	SEPT	OCT	NOV	DEC	JAN																																				
0	20	58	65	115	145	155	180	237	180																																				
									266																																				
MONTHLY TARGET																																													

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O				
01.	Facilitate empowerment programmes to increase levels of self-reliance and empowerment amongst women with children under the age of 5.	Consolidated report, Consolidated database, attendance registers.									- Cooperation of community members and stakeholders.		
02.	Facilitate skilling of women in partnership with other stakeholders.	Consolidated database of women participants, Training report Attendance Register.									- Cooperation by relevant stakeholders Availability of budget.		
03.	Facilitate participation of women in women empowerment sessions (Dialogues, Awareness Campaigns, Information sharing sessions, advocacy sessions).	Consolidated reports and consolidated database of women participants.									- Availability of budget. Participation of relevant stakeholder in dialogues.		
04.	Facilitate participation of women in the commemoration of relevant institutionalised days to promote advocacy on gender equality, women's rights and empowerment.	Attendance registers, Consolidated Report on mobilization Consolidated database of participants.									- Eagerness of women to participate in mobilization programs. Availability of budget. Participation of relevant stakeholder in dialogues.		

Deputy Director: Administration

Community Development Supervisor

05.	Facilitate monitoring of women empowerment programmes.	Monitoring reports.	- Cooperation of Stakeholders, Transport availability.
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OUTCOME	OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities	
OUTCOME INDICATOR	Empowered, sustainable and self-reliant communities	
OUTPUT	Women livelihood initiatives supported	
OUTPUT INDICATORS		
CALCULATION TYPE		
ANNUAL TARGET		
QUARTERLY TARGETS		
MONTHLY TARGET		
	Q1= 1	Q2= 1
	APR	MAY
	0	1
	JUN	JUL
	1	1
	AUG	SEPT
	1	1
	OCT	NOV
	1	1
	DEC	JAN
	1	1
	Q3= 1	Q4= 1
	MAR	FEB
	1	1

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME							BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O				
01.	Conduct initial site visits to all women development initiatives.	Reports.									- Cooperation of participants.		
02.	Facilitate submission and evaluation of Business Plans for funding	Evaluation Report of Consolidated database of participants.									- Availability of budget and tools of trade. Cooperation of Stake holders.		
03.	Facilitate linking of Initiatives to economic opportunities.	Reports									- Cooperation of participants and Stakeholders.		
04.	Conduct monitoring and provide technical support in all initiatives.	Monitoring Reports									- Participation of women in funded initiatives.		

OUTCOME	OUTCOME 2: Inclusive, responsive & comprehensive social protection system for sustainable and self-reliant communities
OUTCOME INDICATOR	Empowered, sustainable and self-reliant communities
OUTPUT	Child Support Grant beneficiaries linked to sustainable livelihoods opportunities
OUTPUT INDICATORS	5.7.3 Number of child support grant recipients linked to sustainable livelihoods opportunities
CALCULATION TYPE	Non-cumulative Highest Figure
ANNUAL TARGET	10
QUARTERLY TARGETS	Q1= 10
	APR
	MAY
	JUN
	JUL
	AUG
	SEPT
	OCT
	NOV
	DEC
	JAN
	FEB
	MAR
MONTHLY TARGET	Q2= 10
	APR
	MAY
	JUN
	JUL
	AUG
	SEPT
	OCT
	NOV
	DEC
	JAN
	FEB
	MAR
ANNUAL TARGET	Q3= 10
	APR
	MAY
	JUN
	JUL
	AUG
	SEPT
	OCT
	NOV
	DEC
	JAN
	FEB
	MAR
QUARTERLY TARGET	Q4= 10
	APR
	MAY
	JUN
	JUL
	AUG
	SEPT
	OCT
	NOV
	DEC
	JAN
	FEB
	MAR

NO	ACTIVITIES	MEANS OF VERIFICATION	TIMEFRAME												BUDGET PER ACTIVITY	DEPENDENCIES	RESPONSIBILITY	VALIDATION
			A	M	J	J	A	S	O	N	D	J	F	M				
01.	Facilitate development and maintenance of database for CSG beneficiaries linked to sustainable livelihoods initiatives.	Consolidated database of CSG beneficiaries linked to sustainable livelihoods initiatives.													-	Cooperation of participants.	Community Supervisor Development Unit	Deputy Director: Administration