



Province of the  
**EASTERN CAPE**  
DEPARTMENT OF SOCIAL DEVELOPMENT

## **SOCIAL SERVICE DELIVERY PROGRAMMES**

### **PROGRAMME - 3: CHILDREN AND FAMILIES**

#### **SERVICE SPECIFICATION FOR CHILD CARE AND PROTECTION SERVICES**

#### **PREVENTION & EARLY INTERVENTION PROGRAMME (PEIP)**

**2025 - 2028 FINANCIAL CYCLE**

## 1. INTRODUCTION

The vision of the Department of Social Development is “A caring society for the protection and development of the poor and vulnerable towards a sustainable society”. Its mission is to transform our society by building conscious and capable citizens through the provision of integrated social development services. The Department comprises of five programmes namely Administration (Programme 1), Social Welfare Services (Programme 2), Children and Families (Programme 3), Restorative Services (Programme 4) and Development and Research (Programme 5).

Programme 3 mainly focuses on provision of family preservation and increase number of children accessing developmental childcare and protection services. In its approach it renders integrated developmental welfare services to the poor and vulnerable in partnership with stakeholders and civil society organisations. The Programme consists of six (6) Sub- Programmes; Management and Support, Care and Support Service to families, Child Care and Protection, Early Childhood Development and Partial Care, Child and Youth Care Centres and Community Based Care Services for Children.

In order to realize the rights of children as enshrined in the Constitution of the republic of South Africa, these services are provided through prevention, early intervention, statutory as well as re-integration and after care within family-based approach. Preventative and community-based care programmes are highly recommended to encourage caring communities and safe neighbourhood for children without any form of marginalization.

## 2. STRATEGY FOR INTERVENTION

To give effect to rights of the child as contained in the Constitution of the Republic of South Africa Act 108 of 1996, Children’s Act 38 of 2005 as amended, Africa Charter on the Rights and Welfare of the Child, United Nation Convention on the Rights of the Child, as well as Provisions of Hague Convention on International Child Abduction and Adoption, White Paper on Families in partnership with Non-Profit Organisations and Civil Society Organisations. The strategy for intervention is to offer services in line with the four levels of intervention as stipulated in integrated services delivery model that is prevention, early intervention, statutory, continuum of care and after care services. Emphasis is on Prevention and Early Intervention Programs within childcare and protection services that ensure the implementation of Chapter 8 section 143, 144, 145, 146, 147 148 and 149 of the Children’s Act no. 38 of 2005 as amended. Child Care and protection service will provide a holistic, integrated and coordinated life cycle and systems approach when offering its services to children and families.

### 3. OBJECTIVE OF 2025/2027 FUNDING

The strategic objective of the Programme is to provide comprehensive child- care and protection, family care and support services with the Designated Child Protection Organizations, civil society organisations and other stakeholders.

### 4. PERIOD OF FUNDING

The Department has been funding the Designated Child Protection Organizations and non -Profit Organizations over a period of 3 years with effect from 01 April 2025 – 31 March 2028. Among key programmes to be implemented is the Prevention and Early Intervention Program in line with the Eastern Cape Provincial 9 priority areas for the 7th Administration (Social Cohesion, moral regeneration, community safety and gender-based violence and femicide). The 3-year funding approach continues to strengthen stability in the provision of childcare and protection services. Through issuing of the call for proposal, the Department will enter into partnerships with the Designated Child Care and Protection Organizations. Both parties will enter into Service level agreements on an annual basis to ensure proper monitoring, guidance and support in the provisioning of services in line with the alluded to legislation.

### 5. KEY SERVICE AREA

#### 4.1 KEY AREA: CHILD CARE AND PROTECTION SERVICES

#### 4.1.1 CATEGORY OF SERVICES: SOCIAL WORKERS, SOCIAL AUXILIARY WORKERS, CHILD & YOUTH CARE WORKERS, PSYCHOLOGISTS, REGISTERED PRIVATE CONSELLORS, THERAPIST SERVICES, MATERIAL & PSYCHO-SOCIAL SUPPORT SERVICES

#### 4.1.2 SERVICES DESCRIPTION: PREVENTION & EARLY INTERVENTION SERVICES (PEIP)

<b>6. AIM OF THE PROGRAMME</b>	Implementation of comprehensive, Integrated coordinated programmes and services that provide for care, protection and development of children within and outside their family environment.
<b>7. TARGET GROUP (S)</b>	Children and Families
<b>8. TARGETED DISTRICTS AND METROS</b>	Alfred Nzo, Amathole, Buffalo City, Chris Hani, Joe Gqabi, Nelson Mandela, O.R. Tambo and Sarah Baartman. Prioritizing the Districts reported high numbers of Violence against Child Abuse, Neglect and Exploitation cases (OR Tambo, Alfred Nzo, NMM and Chris Hani)
<b>9. AREAS OF EMPHASIS</b>	Prevention and Early Intervention Services

## 10. OBJECTIVES AND EXPECTED OUTPUTS

### OBJECTIVES

**Strategic Objective:** to provide comprehensive child- care and protection, family care and support services with the Designated Child Protection Organizations, civil society organisations and other stakeholders

**Output Objective:** To provide Prevention and Early Intervention services to children, families and communities.

- Preventing the neglect, exploitation, abuse, or inadequate supervision of children and circumstances which may seriously harm the physical, mental or social well -being of the child.
- Promoting appropriate interpersonal relationship within the family through provision of positive parenting skills, capacity of parents and caregivers to safeguard the well-being and best interests of their children.
- Providing counselling, psychological, rehabilitation and therapeutic programmes to children and their families.
- Preventing the recurrence of problems in the family environment that may harm children or adversely affect their development.
- Preventing children from admission to child and youth care system as well as criminal justice system.
- Preventing removal of children from their family environment.

### OUTCOMES

- Preserved children family structure.
- Preserved, stable and functional families
- Growth and Development of Children to the best of their abilities
- Self-Reliant individuals, families and communities

11. SERVICES REQUIRED	PROGRAMME	FUNDABLE ITEM	NON /FUNDABLE ITEM
TYPE OF SERVICE(S)			
<b>Prevention and Early Intervention Services</b>	<ul style="list-style-type: none"> <li>• Prevention and Early Interventions</li> <li>• Assessment and referral services</li> <li>• Programmes (Outreach programmes,</li> <li>• Advocacy programmes,</li> <li>• Counselling services</li> <li>• Psychological and therapeutic programmes,</li> <li>• Educational and developmental programmes,</li> <li>• Temporary Safe Care Services</li> <li>• Positive parenting programmes</li> <li>• Material Support Services</li> </ul>	<p><b>Subsidy for salaries:</b></p> <ul style="list-style-type: none"> <li>• Social Work Supervisor (R222 283.00)</li> <li>• Social Workers (R147 630.00), Social Auxiliary Workers ((R45 864),</li> <li>• Child &amp; Youth Care Workers (R45 864.00) at 60% of the total budget</li> </ul> <p><b>Administration:</b></p> <ul style="list-style-type: none"> <li>• Facilitation cost of Specialized Professional services/sessions psychologist, therapeutic and counsellors' services 14%</li> <li>• Accommodation 7%</li> <li>• Travelling 7%</li> <li>• Network &amp; Connectivity (data or Wi-Fi services) 4%</li> <li>• Telephone and postage 1%</li> <li>• Stationery 3%,</li> <li>• Electricity 5%</li> </ul> <p>40% of the total budget</p>	<ul style="list-style-type: none"> <li>• Infrastructure</li> <li>• Assets</li> <li>• Venues &amp; Facilities</li> </ul>

## 12. PROCEDURE FOR APPLICATION:

- A Business Plan in the prescribed format must be submitted before or on the deadline at the district office of the Department of Social Development.
- The Department of Social Development at District and Provincial level will assess the submitted service plan.

- The approval of the Business plan for funding is subject to approval of the extent and levels at which the organisation will be able to deliver services required in an effective and efficient manner in line with the service specifications as well as the availability of funds.
- The Department of Social Development will enter in a contract with a successful organisation to formalise the agreement for funding.
- Proof of Registration, Designation and Accreditation as prescribed by Children’s Act No. 38 of 2005 as amended, must be provided.

### 13. DOCUMENTS TO BE ATTACHED

Letter of application for Financial Assistance from the organization to the Department in line with the service specification
Completed and signed Business Plan (Format received from local offices of Department of Social Development)
Signed NPO Constitution
Certified copy of Non-Profit Organisation Certificate
Certified copy of Registration and or Temporary Registration, Designation and Accreditation Certificates in terms of Children’s Act No 38 of 2005 as amended
List of Board Members
Letter from the Bank confirming the NPO banking details
Letter of support from Community leaders
2023/2024 Audited Financial Statement/Financial Reports
List of Personnel /Volunteers, certified copies of qualifications and their ID copies
Proof of application to SARS for Public Benefit Organization Certificate

## 14. ENQUIRIES

PROVINCIAL OFFICE	DISTRICT OFFICES							
	Alfred Nzo	Amathole	Buffalo City	Sarah Baartman	Chris Hani	Joe Gqabi	Nelson Mandela Metro	O.R. Tambo
Ms. NP. Ceza-Mabangula Director: Child Care & Protection Services	Mrs. N. Zembe  <b>District Director</b>	Mr. K. Nethe  Acting District Director	Mrs. N. Sithole Acting District Director	Mrs. V. Mhlakaza  District Director	Mr. T. Solani  <b>District Director</b>	Ms. A Odendaal  <b>District Director</b>	Mr. H. Weyers Acting District Director	Mrs. KN. Manakaza  <b>District Director</b>
<b>ADDRESS</b> Close, Private Bag x 0039, Bhisho, 5600	<b>ADDRESS</b> Counselling Center 188 Garane Street Mount Ayliff 4135	<b>ADDRESS</b> 58 Terminus Street, 4th and 6th Floor Eagles House Building East London	<b>ADDRESS</b> 172 Oxford Street East London 5200	<b>ADDRESS</b> Corner of African & Hill Street, Grahamstown 6140	<b>ADDRESS</b> Whittlesea Road Melton Garden, Queenstown 5320	<b>ADDRESS</b> 76 Somerset Street 2nd floor-Old Balmoral Building Aliwal North 9750	<b>ADDRESS</b> Ibhayi Office Complex Struan Way, Gqeberha 6001	<b>ADDRESS</b> Room 1040 Corner Leeds & Owen Botha Sigcau Mthatha
<b>Contact Numbers:</b>  079 881 6749	<b>Contact Numbers:</b> 045-808 3700  072 602 8240	<b>Contact Numbers:</b> 043-705 5600  082 553 5059	<b>Contact Numbers:</b> 043-711 6600  082 442 1680	<b>Contact Numbers:</b> 046-636 1484  066 068 7474	<b>Contact Numbers:</b> 045-838 3703  082 551 4052	<b>Contact Numbers:</b> 051-633 1602/01  072 986 1914	<b>Contact Numbers:</b> 041- 406 5702  082 968 6345	<b>Contact Numbers:</b> 047-531 4228  079 527 7455

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**NP. CEZA-MABANGULA**  
**DIRECTOR: CHILD CARE & PROTECTION SERVICES**

16/07/2024  
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**DATE**

**SUPPORTED/NOT SUPPORTED**

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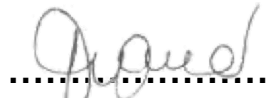
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**K. ZIMBA**  
**ACTING CHIEF DIRECTOR: CHILDREN AND FAMILIES**

16/07/2024

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**DATE**

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**ZF. GANCA**  
**DEPUTY DIRECTOR GENERAL: SOCIAL WELFARE SERVICES**

22 July 2024

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**DATE**

**APPROVED/~~NOT APPROVED~~**

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**M. MACHEMBA**  
**HEAD OF DEPARTMENT**

22/07/2024

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**DATE**